Kilbirnie Business Improvement District

Merchant Retail Sales Report

for the 12 month period ending 30 June 2018

Prepared by: Wellington City Council April 2019 Absolutely Positively **Wellington** City Council

Me Heke Ki Pôneke

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Retail sales overview

- Electronic card retail sales at merchants in the Kilbirnie BID area totalled \$161.8m in the year up to June 2018, up by 0.4% or \$0.6m over the same period a year ago
- Retail sales in the Kilbirnie BID area represent around 5.2% of total retail sales in Wellington City. This is a slight decrease from 5.4% a year earlier
- Wellington City residents contributed 83.5% of all spending in the Kilbirnie BID area, while 6.8% of spending originated from visitors from the rest of the region, 8.4% from the rest of New Zealand and around 1.3% from international visitors
- The small increase in retail sales growth (0.4%) in the Kilbirnie BID area was driven primarily by an increase in spending in the Automotive category (10.4%) offset by a decrease in spending in the Food and Liquor category of -3.0%
- 63% of all retail sales spending in the year to June 2018 were on food and liquor
- Saturdays and Sundays generally achieved the highest sales during the week. Collectively, weekday sales contributed 64% of all sales in the Kilbirnie BID area while weekend sales contributed 36%
- All data in this report is sourced from the WCC Retail Sales and Analysis Tool. Retail sales data excludes cash transactions. Cash transactions are estimated to be between 5% and 20% of total electronic card retail sales.

Kilbirnie Bid Area Retail Sales Summary



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Customer Origin	Share of	hare of Annual Retail Sales			0/ Channe
	2018 Total	Year to Jun-18	Year to Jun-17	Change	% Change
Wellington City	83.5%	\$134,976,879	\$134,715,571	\$261,308	0.2%
Rest of Wellington Region	6.8%	\$11,079,683	\$10,936,165	\$14 3,518	1.3%
Rest of New Zealand	8.4%	\$13,623,611	\$13,526,030	\$ 97,581	0.7%
International	1.3%	\$2,104,627	\$1,990,952	\$113,675	5.7%
Total Kilbirnie BID area	100.0%	\$161,784,800	\$161,168,718	\$616,082	0.4%

2	Share of	Share of Annual Retail Sales			% Change
Spend Category ⁽¹⁾	2018 Total	Year to Jun-18	Year to Jun-17	Change	% Change
Automotive	12.9%	\$20,830,657	\$18,868,259	\$1,962,398	10.4%
Discretionary	8.5%	\$13,812,507	\$12,958,399	\$854,108	6.6%
Fashion	2.8%	\$4,539,692	\$4,308,873	\$230,819	5.4%
Food and Liquor	63.4%	\$102,549,321	\$105,757,968	-\$3,208,647	-3.0%
Hospitality	4.4%	\$7,197,409	\$7,070,349	\$127,060	1.8%
Other	5.5%	\$8,828,645	\$8,641,442	\$187,203	2.2%
Unidentifiable ⁽²⁾	2.5%	\$4,026,569	\$3,563,428	\$463,141	13.0%
Total	100.0%	\$161,784,800	\$161,168,718	\$616,082	0.4%

Customer Origin	Annual Re	etail Sales	Change	% Change	
Customer Origin	Year to Jun-18	Year to Jun-17	Change		
Total Kilbirnie BID area	\$161,784,800	\$161,168,718	\$616,082	0.4%	
Total Wellington City	\$3,085,999,771	\$2,977,828,883	\$108,170,888	3.6%	
Kilbirnie BID area as a percentage of total Wellington City retail sales	5.2%	5.4%			

Note

See Appendix for spend category definitions. Accommodation and Durable category merchants have been removed due to confidentiality reasons
Retail sales transactions not meeting privacy requirements have been classified as 'Unidentifiable'.

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Customer Origin	Average Tra	nsaction Value	Change	% Change	
	Year to Jun-18	Year to Jun-17	Change	% change	
Wellington City	\$47.45	\$48.08	-\$0.63	-1.3%	
Rest of Wellington Region	\$40.52	\$41.40	-\$0.89	-2.1%	
Rest of New Zealand	\$42.52	\$41.80	\$0.72	1.7%	
International	\$65.94	\$65.95	\$0.00	0.0%	
Total	\$46.61	\$47.13	-\$0.51	-1.1%	

On and Cata name ⁽¹⁾	Average Trar	nsaction Value	Change	% Change	
Spend Category ⁽¹⁾	Year to Jun-18	Year to Jun-17	Change	// Change	
Automotive	\$52.01	\$51.46	\$0.55	1.1%	
Discretionary	\$49.30	\$44.49	\$4.82	10.8%	
Fashion	\$57.86	\$57.17	\$0.69	1.2%	
Food and Liquor	\$49.17	\$51.33	-\$2.16	-4.2%	
Hospitality	\$15.26	\$14.71	\$0.55	3.7%	
Unidentifiable (2)	\$187.57	\$230.02	- \$42 .45	-18.5%	
Total	\$46.61	\$47.13	-\$0.51	-1.1%	

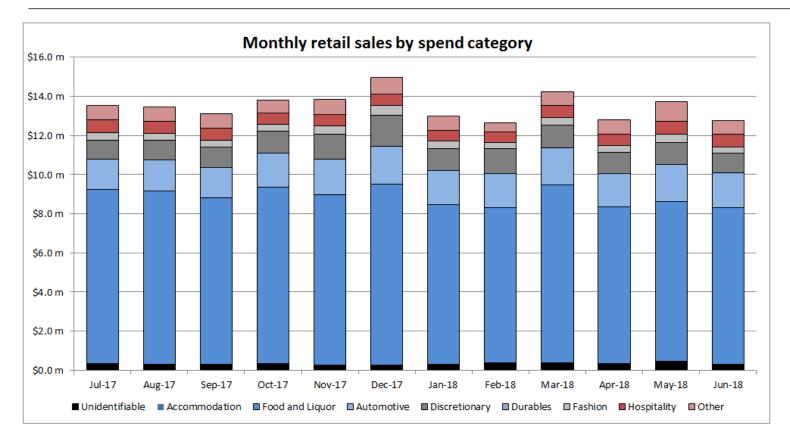
Note

(1) See Appendix for spend category definitions. Accommodation and Durable category merchants have been removed due to confidentiality reasons

(2) Retail sales transactions not meeting privacy requirements have been classified as 'Unidentifiable'.

Monthly retail sales by spend category

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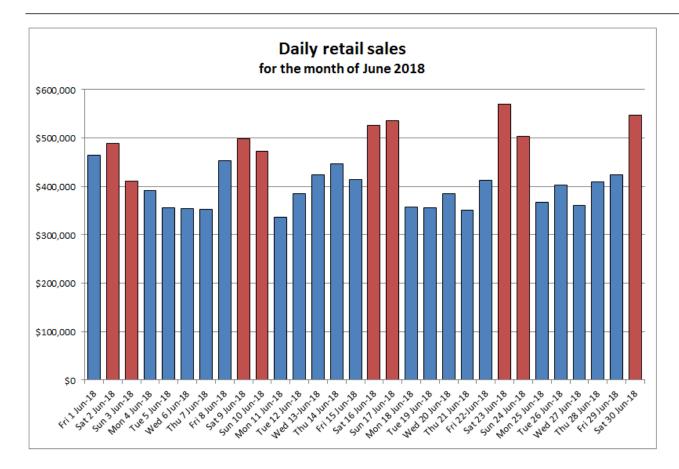


• 63.4% of all retail sales spending in the year to June 2018 was on food and liquor (\$102.5m) while spending on automotive repairs and retailing accounted for 12.9% of all retail spending over the same period.

- Spending on food and liquor recorded the largest decrease in the Kilbirnie BID area, down 3% or \$3.2m in the year to June 2018. The largest component of this spending category will be supermarket store sales i.e. Countdown and Pak'nSave. The food and liquor category includes supermarket and grocery stores, fresh meat, fish and poultry retailing, fruit and vegetable retailing and liquor stores.
- The hospitality category which includes cafes, restaurants, bars, taverns and takeaways accounted for 4.4% of total spend while fashion which includes hairdressing and beauty services accounted for just over 2.8% of all spending in the year to June 2018.

Daily retail sales

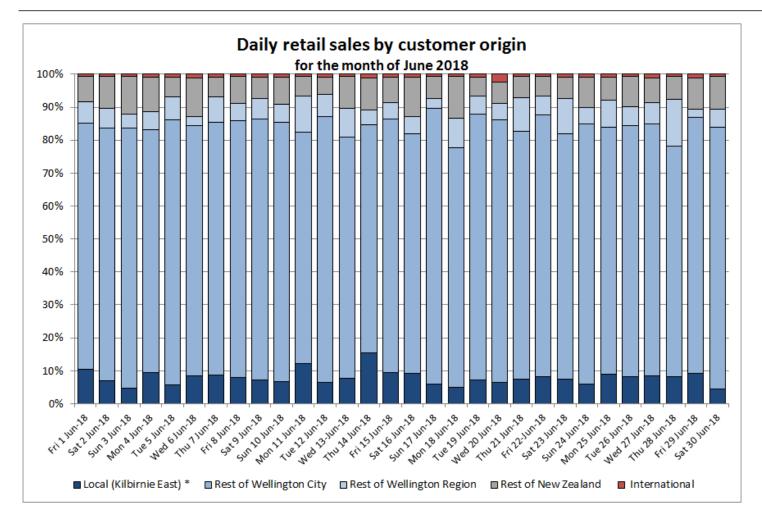
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- Electronic card retail sales during the month of June 2018 fluctuated significantly on a day to day basis in the Kilbirnie BID area. Saturdays and Sundays generally achieved the highest sales during the week. Collectively, weekday sales contributed 64% of all sales in the Kilbirnie BID area while weekend sales contributed 36%.
- Saturday sales contributed to 21% of the total week sales while the lowest level of sales during the week occurred on Mondays, at an average of 12% of total weekly spending.
- Customer cardholder origin data are coded to Stats NZ 2006 census area unit boundaries.

Daily retail sales by customer origin

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* Customer cardholder origin statistics are based on 2006 Stats NZ census area unit boundaries

Annual retail sales by customer origin

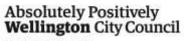
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Customer Origin	Share of	Annual Re	etail Sales	Change	0/ Change
Customer Origin	2018	Year to Jun-18	Year to Jun-17	Change	% Change
Local residents					
Kilbirnie East	7.7%	\$12,521,720	\$11,952,812	\$568,908	4.8%
Total	7.7%	\$12,521,720	\$11,952,812	\$568,908	4.8%
Non-local residents					
Rest of Wellington City					
Lyall Bay	7.0%	\$11,311,344	\$12,193,598	-\$882,254	-7.2%
Hataitai	6.1%	\$9,838,200	\$9,431,919	\$406,281	4.3%
Melrose	5.6%	\$8,992,915	\$8,358,453	\$634,462	7.6%
Kilbirnie West	5.4%	\$8,804,075	\$8,863,309	-\$59,234	-0.7%
Miramar North	5.1%	\$8,176,606	\$7,545,981	\$630,625	8.4%
Strathmore Park	4.5%	\$7,271,924	\$7,499,009	-\$227,085	-3.0%
Miramar South	3.9%	\$6,328,936	\$6,442,708	-\$113,772	-1.8%
Newtown East	2.9%	\$4,758,310	\$4,809,282	-\$50,972	-1.1%
Island Bay East	2.8%	\$4,465,622	\$4,749,840	-\$284,218	-6.0%
Island Bay West	2.4%	\$3,842,337	\$4,077,917	-\$235,580	-5.8%
Brooklyn	2.1%	\$3,350,877	\$3,667,140	-\$316,263	-8.6%
Happy Valley-Owhiro Bay	2.1%	\$3,344,131	\$3,143,527	\$200,604	6.4%
Maupuia	2.0%	\$3,314,480	\$3,436,294	-\$121,814	-3.5%
Seatoun	1.8%	\$2,926,241	\$3,302,929	-\$376,688	-11.4%
Newtown West	1.7%	\$2,723,707	\$2,788,458	-\$64,751	-2.3%
Kingston	1.6%	\$2,658,839	\$2,424,771	\$234,068	9.7%
Mt Victoria West	1.6%	\$2,652,874	\$2,619,852	\$33,022	1.3%
Rest of Wellington City	17.1%	\$27,693,741	\$27,407,772	\$285,969	1.0%
Total Rest of Wellington	75.7%	\$122,455,159	\$122,762,759	-\$307,600	-0.3%
Rest of Wellington Region	<mark>6.8</mark> %	\$11,079,683	\$10,936,165	\$143,518	1.3%
Rest of New Zealand	8.4%	\$13,623,611	\$13,526,030	\$97,581	0.7%
International	1.3%	\$2,104,627	\$1,990,952	\$113,675	5.7%
Total	100.0%	\$161,784,800	\$161,168,718	\$616,082	0.4%

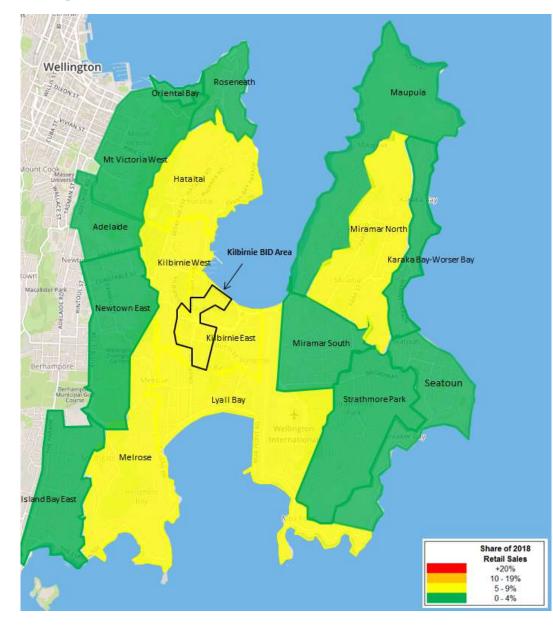
• Local residents contributed 7.7% of all spending in the year to June 2018 while 75.7% of spending originated from visitors from the rest of Wellington City.

• Residents from the surrounding areas of Lyall Bay, Hataitai and Melrose collectively contributed 18.7% of all spending.

Map of share of annual retail sales by customer origin



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Kilbirnie BID area Customer Demographic Profile



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Age Band Share of		Annual Re	atail Sales	Change	-	
yrs) Total	2018		ear to Jun-18 Year to Jun-17		% Change	
< 18	0.4%	\$719,376	\$909,629	-\$190,253	-20.9%	
18 - 24	7.4%	\$11,970,442	\$11,695,940	\$274,502	2,3%	
25 - 29	7.1%	\$11,502,131	\$12,326,270	-\$824 139	-6.7%	
30 - 34	7.9%	\$12,845,487	\$14,258,704	-\$1,413,217	-9.9%	
35 - 39	10.3%	\$16,684,238	\$16,867,170	-\$182,932	-1.1%	
40 - 44	11.8%	\$19,032,095	\$18,651,175	\$380,920	2.0%	
45 - 49	11.4%	\$18,373,071	\$17,759,935	\$613,136	3.5%	
50 - 54	11.8%	\$19,075,958	\$20,074,529	-\$998,571	-5.0%	
55 - 59	B.1%	\$13,139,404	\$12,672,474	\$466,930	37%	
60 - 64	7,4%	\$11,980,034	\$11,784,547	\$195,487	1.7%	
65 - 74	9.3%	\$15,098,765	\$14,266,737	\$832,028	5.8%	
75+	5.7%	\$9,259,172	\$7,910,656	\$1,348,516	17.0%	
Unknown	1.3%	\$2,104,627	\$1,990,952	\$113,675	5.7%	
Total	100.0%	\$161,784,800	\$161,168,718	\$616,082	0.4%	

Generational Name	Age Share of Band 2018		Annual R	etail Sales	Channe	%	
Generational Name	Band (yrs)	Total	Year to Jun-18	Year to Jun-17	Change	Change	
Under 18	< 18	0.4%	\$719,376	\$909,629	-\$190,253	-20.9%	
Post-Millennial / Generation Z	18 - 24	7,4%	\$11,970,442	\$11,695,940	\$274,502	2.3%	
Millennials	25 - 39	25.4%	\$41,031,856	\$43,452,144	-\$2,420,288	-5.6%	
Generation X	40 - 54	34,9%	\$56,481,124	\$56,485,639	-\$4,515	0.0%	
Baby Boomers	55 - 74	24.9%	\$40,218,203	\$38,723,758	\$1,494,445	3.9%	
Silent	75+	5.7%	\$9,259,172	\$7,910,656	\$1,348,516	17.0%	
Unknown		1.3%	\$2,104,627	\$1,990,952	\$113,675	5.7%	
Total	-	100.0%	\$161,784,800	\$161,168,718	\$616,082	0.4%	

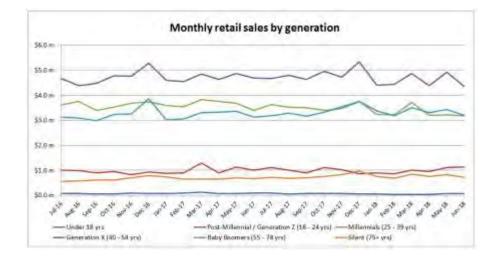
Age Band	Annual Retail Sales	3/m		
(yrs)	Miramar BID	Wellington City	Change	
< 18	0.4%	0.7%	-0.3%	
18 - 24	7.4%	10,5%	-3.1%	
25 - 29	7.1%	B.9%	-1.8%	
30 - 34	7,9%	8.8%	-0.8%	
35 - 39	10.3%	9.0%	1.4%	
40 - 44	11.8%	10.5%	1.3%	
45 - 49	11.4%	10.7%	0.7%	
50 - 54	11.8%	10.9%	0.9%	
55 - 59	8.1%	8.2%	-0.1%	
60 - 64	7,4%	6.4%	1.0%	
65 - 74	9,3%	7.8%	1.5%	
75+	5.7%	3.5%	2.3%	
Unknown	1.3%	4.2%	-2.9%	
Total	100%	100%	0.0%	

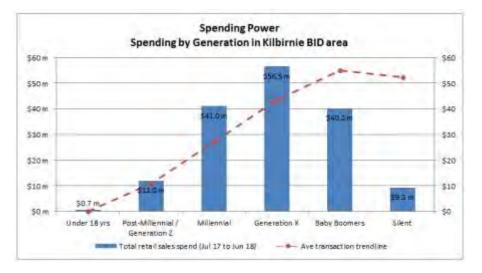
(1) Percentage share based on annual retail sales for the year to June 2018.

- The highest growth in spending was the over 75+ year age group which grew by 17.0% or \$1.35m in the year to June 2018 while Baby Boomers had the highest increase in dollar spend (\$1.49m) during the same period.
- Spending by Millennials decreased by 5.6% or \$2.4m in the year to June 2018 when compared to the previous year.

Customer age profile by generation

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- Overall, spending was the highest for Generation X, accounting for 35% or \$56.5m of all spending in the year to June 2018.
- Gen X and Baby Boomer spending tended to peak in December each year while spending by Generation Z and the Silent generation was relatively constant throughout the year.

- The average transaction spend tends to rise through the generations peaking with Baby Boomers and the Silent generation.
- Though average spending were the highest for Baby Boomers and the Silent Generation, Millennials and Generation X are set to show the most growth in spending as the older generations leave the workforce and Millennials and Generation X advance in their careers.

Gender	Share of	Annual Ret	tail Sales	Change	% Change	
Gender	2018 Total	Year to Jun-18	Year to Jun-17	Change		
Female	48.1%	\$77,812,817	\$79,049,846	- \$1 ,237,029	-1.6%	
Male	50.6%	\$81,867,356	\$80,127,920	\$1,739,436	2.2%	
Unknown	1.3%	\$2,104,627	\$1,990,952	\$113,675	5.7%	
Total	100.0%	\$161,784,800	\$161,168,718	\$616,082	0.4%	

Spending by males increased by 2.2% or • \$1.7m in the year to June 2018 when compared to the previous year.

Female Retail Sales Spending

Spend Category	Annual Re	etail Sales	Change		
Spend Category	Year to Jun-18 Year to Jun-17		Change	% Change	
Automotive	\$7,840,745	\$7,113,823	\$726,922	10.2%	
Discretionary	\$6,650,865	\$6,429, <mark>1</mark> 08	\$221,757	3.4%	
Fashion	\$3,538,069	\$3,351,600	\$186,469	5.6%	
Food and Liquor	\$50,016,302	\$52,349 <mark>,</mark> 607	-\$2,333,305	-4.5%	
Hospitality	\$2,967,590	\$2,899,900	\$67,690	2.3%	
Other	\$5,095,187	\$5,295,007	-\$199,820	<mark>-3.8</mark> %	
Unidentified	\$1,704,059	\$ <mark>1</mark> ,610,801	\$93,258	5.8%	
Total	\$77,812,817	\$79,049 <mark>,</mark> 846	-\$1,237,029	-1.6%	

Spending by females on Food and • Liquor decreased by 4.5% or \$2.33m in the year to June 2018 when compared to the previous year.

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What do <u>Kilbirnie residents</u> spend their money on in the Kilbirnie BID area?

Age Band (yrs)	Annual Retail Sales (Year to June 2018) - Kilbirnie residents only							
	Automotive	Discretionary	Fashion	Food and Liquor	Hospitality	Other	% Total spending by age band	
< 18	0.0%	0.0%	0.0%	0,1%	0.1%	0.0%	0.2%	
18 - 24	1.2%	0.2%	0.0%	2.0%	0.9%	0.1%	4,4%	
25 - 29	1.2%	0.3%	0.3%	4.0%	0.5%	0.1%	6.5%	
30 - 34	2.0%	0.9%	0.2%	8.8%	0.4%	0.3%	12.6%	
35 - 39	1.6%	0.5%	0.3%	6.6%	0.4%	0.5%	9.9%	
40 - 44	1.1%	0.8%	0.1%	6.6%	0.5%	0.3%	9.5%	
45 - 49	1.3%	1.1%	0.3%	7.8%	0.4%	0.4%	11.3%	
50 - 54	1.9%	0.9%	0.1%	8.3%	0.3%	0.9%	12.4%	
55 - 69	1.0%	0.4%	0.1%	4.0%	0.4%	0.3%	6.2%	
60 - 64	0.5%	0.6%	0.4%	4.6%	0.2%	0.4%	6.7%	
65 - 74	1.0%	1.1%	0.5%	7.7%	0.3%	0.8%	11.4%	
75+	0,7%	0,6%	0.4%	B.7%	0.2%	0.3%	8.9%	
Unknown	0.0%	0,0%	0.0%	0.0%	0.0%	0.0%	0.0%	
% Total spending by category	13.2%	7.5%	2.8%	67.3%	4.4%	4.7%	100.0%	

1. Cardholder age profiles are based on cardholder addresses located in the Kilbirnie East and Kilbirnie West 2006 census area units.

What do the <u>rest of Wellington City</u> residents spend their money on in the Kilbirnie BID area?

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Age Band (yrs)		% Total spending					
	Automotive	Discretionary	Fashion	Food and Liquor	Hospitality	Other	by age band
< 18	0.1%	0.0%	0.0%	0.1%	0.1%	0.0%	0.4%
18 - 24	1.2%	0.4%	0.1%	2.8%	0,7%	0,2%	5.3%
25 - 29	1.1%	0.6%	0.1%	3.8%	0.5%	0.3%	6.4%
30 - 34	1.0%	0.5%	0.2%	4.6%	0.4%	0.6%	7.3%
35 - 39	1.5%	0,7%	0.2%	7.4%	0.5%	0.6%	10.9%
40 - 44	1.3%	1.2%	0.3%	9.1%	0.5%	0.6%	12.9%
45 - 49	1.5%	1.2%	0.4%	8.2%	0.4%	0.6%	12.4%
50 - 54	1,3%	1,0%	0.3%	8.9%	0.3%	0.5%	12.3%
55 - 59	0.8%	0.7%	0.3%	B.3%	0.2%	0.6%	8.9%
60 - 64	0.7%	0.7%	0.2%	5.6%	0.1%	0.6%	8.1%
65 - 74	0.8%	0.9%	0.4%	6.1%	0.2%	0.8%	9.2%
75+	0.5%	0.4%	0.4%	3.9%	0,1%	0.4%	5.8%
Unknown	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
% Total spending by category	11.8%	8.5%	2.9%	67.0%	3.9%	5.9%	100.0%

1. Cardholder age profiles are based on cardholder addresses located outside of Kilbirnie East and Kilbirnie West census area units but from within Wellington City.

What do the <u>rest of Wellington Region</u> residents spend their money on in the Kilbirnie BID area?

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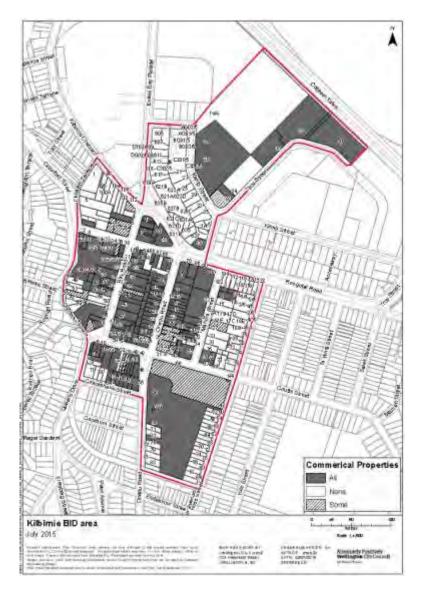
Age Band (yrs)	ļ	% Total spending					
	Automotive	Discretionary	Fashion	Food and Liquor	Hospitality	Other	by age band
< 18	0.3%	0.2%	0.0%	0.6%	0.3%	0.0%	1.4%
18 - 24	3.6%	1.2%	0.4%	8.6%	2.2%	0.1%	16.0%
25 - 29	2.1%	0.4%	0.1%	5.6%	0.9%	0.9%	10.1%
30 - 34	1.5%	0.5%	0.1%	2.4%	0.8%	0.3%	5,7%
35 - 39	6.9%	0.7%	0.3%	4.9%	0.8%	0.3%	13.9%
40 - 44	2.4%	1.2%	0.6%	7.5%	0.8%	0.3%	12.8%
45 - 49	1.5%	0.9%	0.5%	3.7%	0.8%	1,5%	8.9%
50 - 54	1.5%	1.1%	0.4%	6,2%	0.6%	0.2%	9.9%
55 - 59	1.2%	0.5%	0.2%	3,0%	0.5%	0.2%	5.7%
60 - 64	0.8%	0.5%	0.2%	2.0%	0.3%	0.3%	4.0%
65 - 74	1.0%	0.8%	0.7%	4.1%	0.5%	1.3%	8.4%
75+	0.3%	0.2%	0.3%	1.9%	0.1%	0.2%	3.1%
Unknown	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
% Total spending by category	23.1%	8.3%	3.9%	50.6%	8.6%	5.6%	100,0%

1. Cardholder age profiles are based on cardholder addresses located outside of Wellington city but from within Wellington Region.

Appendices

Kilbirnie BID boundary area

The boundaries of the Kilbirnie BID area used in this report are highlighted in red on the map below.



Kilbirnie BID area 2013 meshblocks



Kilbirnie BID area merchant count

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0(1)	Merchai	nt Count	Change	% Change	
Spend Category ⁽¹⁾	Jun-18 Jun-17		Change	% Change	
Accommodation	1	1	0	0.0%	
Automotive	7	7	0	0.0%	
Discretionary	17	21	-4	-19.0%	
Durables	4	2	2	100.0%	
Fashion	12	11	1	9.1%	
Food and Liquor	11	10	1	10.0%	
Hospitality	18	21	-3	-14.3%	
Other	5	8	-3	-37.5%	
Total	75	81	-6	-7.4%	

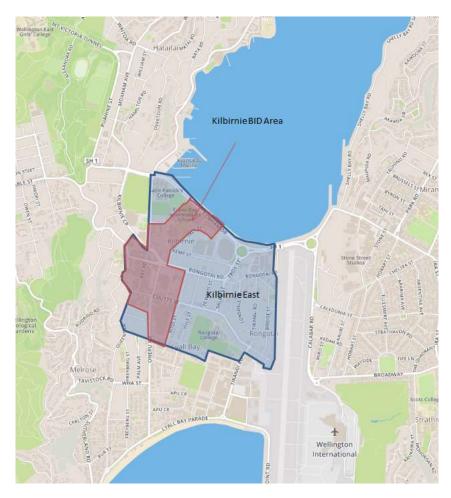
(1) Spending from retail sales categories with 3 or fewer active merchants have been zeroed for confidentiality reasons.

Merchants are geo-coded and given an industrial classification (ANZSIC code) by Marketview to identify spending by storetype and merchant location.

Map of Kilbirnie BID area, local census area unit and population count table

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	Population 30 June 2018							
Age Band (yrs)	Kilbirni	East CAU	Wellington City					
	Count	Percentage	Count	Percentage				
< 19	800	24.2%	48,540	22.4%				
20 - 24	200	6.1%	22,010	10.2%				
25 - 29	300	9.1%	23,920	11.1%				
30 - 34	270	8.2%	18,440	8.5%				
35 - 39	260	7.9%	15,930	7.4%				
40 - 44	210	6.4%	14,440	6.7%				
45 - 49	220	6.7%	14,780	6.8%				
50 - 54	200	6.1%	13,740	6.4%				
55 - 59	180	5.5%	12,390	5,7%				
60 - 64	140	4.2%	9,630	4.5%				
65 - 74	200	6.1%	13,620	6.3%				
75+	320	9.7%	8,890	4.1%				
Total population	3,300	100.0%	216,330	100.0%				

Source: Stats NZ population estimates

* Cardholder origin statistics are based on 2006 census area unit boundaries

Spend category definitions

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Accommodation

Accommodation

Automotive

Motor vehicle parts retailing Tyre retailing Fuel retailing Automotive electrical services Automotive body, paint and interior repair Other automotive repair and maintenance

Discretionary

Sport and camping equipment retailing Entertainment media retailing Toy and game retailing Newspaper and book retailing Marine equipment retailing Pharmaceutical, cosmetic and toiletry goods retailing Stationery goods retailing Antique and used goods retailing Flower retailing Other store based retailing n.e.c Professional photographic services Laundry and dry-cleaning services Photographic film processing

Durables

Furniture retailing Floor coverings retailing Houseware retailing Manchester and other textile goods retailing Electrical, electronic and gas appliance retailing Computer and computer peripheral retailing Other electrical and electronic goods retailing Hardware and building supplies retailing Garden supplies retailing Other goods and equipment rental and hiring n.e.c Domestic appliance repair and maintenance Clothing and footwear repair Other repair and maintenance

Fashion

Clothing retailing Footwear retailing Watch and jewellery retailing Other personal accessory retailing Hairdressing and beauty services

Food and Liquor

Supermarket and grocery stores Fresh meat, fish and poultry retailing Fruit and vegetable retailing Liquor retailing Other specialised food retailing

Hospitality

Cafes and restaurants Takeaway food services Catering services Pubs, taverns and bars Clubs (hospitality)

Other

Department stores Non-store retailing Retail commission-based buying and / or selling Travel agency and tour arrangement services Electronic (except domestic appliance) and precision equipment repair Other machinery and equipment repair and maintenance Diet and weight reduction centre operation Funeral, crematorium and cemetery services Parking services Brothel keeping and prostitution services Other personal services n.e.c Religious services Business and professional association services Labour association services Other interest group services Private households employing staff Undifferentiated goods-producing activities of private households for own use Undifferentiated service-producing activities of private households for own use

Categories are defined by Statistics New Zealand 2006 Australia New Zealand Industrial Classification standards (ANZSIC)

What is the source of the data used in the WCC Retail Sales Analysis and Reporting Tool?

The data is primarily sourced from electronic card transactions made via the Paymark network from merchant terminals located in the Kilbirnie BID area. Information on the origin and type of customer spending is sourced from data held by BNZ Marketview.

The spending values include GST, but exclude cash out with purchases. Withdrawals from ATMs are not included. Other payment types including cash, hire purchase or automatic payments are also not included.

Details on both data sources are provided below.

Paymark

Paymark operates New Zealand's largest electronic transaction processing network. The company is owned by French payments system provider Ingenico Group which has extensive operations in the payments industry across 170 countries.

Around 70% of New Zealand's eftpos terminals are connected to the Paymark network. All electronic card transactions are captured from merchants on the Paymark network.

Marketview (A Verisk Business)

Marketview is a data technology company that provides consumer spending information on New Zealand based merchants. They obtain eftpos, debit and credit card transactions data from BNZ card holders using the Paymark network in the New Zealand retail market.

BNZ transactional data is derived from the credit and debit card spending by BNZ (Bank of New Zealand) customers. The BNZ has approximately a 20% share of credit and debit cards, with their cardholders accounting for about 15 – 17% of all electronic transactions conducted by New Zealanders.

While a sample of total New Zealand electronic spending, Marketview have shown that BNZ cardholders are representative of the total spending of New Zealanders.

The BNZ strips any personal identifiers from the data set before sending the data to Marketview. This includes all names, addresses, card and account numbers. Cardholders are given a geographic code and a unique id which enables Marketview to complete our analysis.

For retailers not on the Paymark network, there is no transactional data available from the Paymark database. To fill this gap Marketview weight the BNZ cardholder spending at non-Paymark merchants. The weightings are based on BNZ's share of the Paymark transactions. The underlying assumption is that BNZ cardholders make up a similar share of spending at Paymark and non-Paymark merchants.