


9 November 2023



Kia ora 

## **Parking System**

Thank you for your request made under the Local Government Official Information and Meetings Act 1987 (the Act), received on 27 September 2023. In response to the new [Pay by Plate](#) parking meters coming to Pōneke, you requested the following information:

1. The total cost of implementing current metred parking system in Wellington (pay by bay space, sensors).
2. The ongoing maintenance cost of current system (annually, for every year since system was first used, including any pilot).
3. The total expected cost of new system being installed.
4. The expected cost of maintenance annually for the new system.
5. The projected date of completion for installation of new system.
6. The date that current system was considered completely implemented.
7. The expected lifespan of the new system.
8. Confirmation of whether a 50 cent card payment will continue to be charged.
9. The cost to council of a payment made via card (whether on existing parking meter or payment via PayMyPark app).
10. The total number of metred parks in Wellington as of 1 September for all years 2010 to 2023.

Wellington City Council has partly granted your request for information.

## **Background Information**

Wellington City Council has the strategic directive to move more people with fewer cars. Through the [Let's Get Wellington Moving](#) programme, the [District Plan](#), our [public space](#) programme and [walking](#) improvements, as well as the [Bike Network Plan](#), implementing the right transport network for Wellington will ensure that everyone has access to active and public transport routes that reduce emissions and connect our city.

This has an impact on what on-street parking is available across the city. In 2020, the [Parking Policy](#) was refreshed with the eye to recommending new settings that reflect the current and future parking needs of the city, taking into account of the aspirations of [Our City Tomorrow](#) and the Let's Get Wellington Moving objectives and projects.

As we have implemented the Parking Policy the current parking technology has reached the end of its life. The Parking landscape is changing and dynamic, and therefore the technology utilised

needs to be responsive to the ongoing improvements to the city. Updating our technology to allow us to support these changes.

**Question 1 and 2 - *The total cost of implementing current metred parking system in Wellington (pay by bay space, sensors) and the ongoing maintenance cost of current system (annually, for every year since system was first used, including any pilot).***

**Question 3 and 4 - *The total expected cost of new system being installed and the expected cost of maintenance annually for the new system.***

With respect to questions 1 to 4, after consultation with the suppliers of the current parking system used (Orikan) and the suppliers of the new parking system (Arthur D Riley & Co LTD), the decision to withhold this information has been made under section 7(2)(b)(ii) of the Act, where making available the information would likely prejudice the commercial position of the person who supplied the information.

In making my decision, I have considered the public interest considerations in section 7(1) of the Act.

**Question 5 - *The projected date of completion for installation of new system.***

Installation of the PaybyPlate meters is currently underway, with the new system scheduled to become operational in early January 2024.

**Question 6 - *The date that current system (paybyspace) was considered completely implemented.***

Pay by Space was implemented in full in August 2016.

**Question 7 - *The expected lifespan of the new system.***

The lifespan of the new parking meters are anticipated to be between 10-12 years.

**Question 8 and 9 - *Confirmation of whether a 50 cent card payment will continue to be charged and the cost to Council of a payment made via card (whether on existing parking meter or payment via PayMyPark app).***

Parking fees and the 50cent transaction fee will remain the same when the new system goes live in early January 2024.

With respect to payments made via a parking meter, the cost to council of a payment made via card has many variables depending on the type of card used (e.g., Visa or Mastercard, debit card or credit card, domestic or international card, card present or contactless) and the transaction value. As such the cost per each transaction is highly variable.

The cost consists of:

- interchange fees
- scheme fee
- acquirer margin fee
- float and switching costs.

These are paid to the merchant service provider.

With respect to payments via PayMyPark app, the app is provided by a third-party supplier. The merchant fees for providing payment via card are costs to the third-party supplier.

We're currently reviewing the breakdown costs of fees to ensure it meets our obligations under the new standards introduced by the Retail Payment System Act 2022.

**Question 10 - The total number of metered parks in Wellington as of 1 September for all years 2010 to 2023.**

Please find a table below breaking down the total metered car parks available from 2016 onwards:

	2017	2018	2019	2020	2021	2022	2023
Total Sensor (metered) Car Parks (CBD on-street)	3,259	3,170	3,078	2,974	3,050	3,185	2,243

Please note:

- The data we hold is not detailed enough to provide a historical count of parking spaces prior to 2017, however we can provide the number of parking spaces from 2017 onwards. Therefore, we are partly refusing this part of your request from 2010 to 2016 under section 17(g) of the act as the information is not held.
- Please note that the figures for on-street CBD sensor car parks include car parks that are temporarily out of use due to such reasons as constructions work etc.

**Right of review**

If you are not satisfied with the Council's response, you may request the Office of the Ombudsman to investigate the Council's decision. Further information is available on the Ombudsman website, [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

Please note, we may proactively release our response to your request with your personal information removed.

Thank you again for your request,

Kind regards

Ollie Marchant  
**Official Information**