

- Accessible with cubicles and doors a suitable size (preferably lever handles or push open doors rather than ball handles) to allow access for people with disabilities and adults with prams and children.
- Highly visible with entrances facing active spaces.
- Low-level landscaping along exterior walls considered providing a buffer against graffiti. Murals should also be considered on external surfaces.
- Aesthetically pleasing with high quality exterior design or painting to suit the local environment.

Effluent Disposal Facilities

Council has a truck and camper van effluent disposal point adjacent to Tawa Swimming Pool, Davies Street and a second located at the bottom of Ngauranga gorge, near the Interislander Ferry Terminal. Effluent is discharged directly into the wastewater system.



7.4 Issues

There have been seasonal issues around the south coast public conveniences which are mostly closed over the winter. Council is looking to raise the service level and have all facilities open all year.

The only risks to human health, known of, are the usual risks associated with human effluent. Other risks include incidence of drug users' needles and violent or difficult members of the public who frequent these places.

7.5 The Present Situation

About four in ten residents (43%) are satisfied with the availability of public conveniences in Wellington and 49% with the standard of public conveniences. There has been a significant decrease in the proportion satisfied with both availability and standard since February 2004.

ANZ public conveniences, Featherston Street

The Council needs to address a number of issues associated with public conveniences and look for ways to improve the service it provides to users of these facilities.

The existing maintenance Service Level Agreement (SLA) between Citi-ops (internal business unit) and Parks & Gardens has not been reviewed for 7 years. It no longer reflects best practice for providing a total package of facility maintenance and management. Parks & Gardens are reviewing the SLA and plan to go to the market in 2005. It is proposed that an increase in maintenance is needed at some facilities, as indications are that the current service is not fulfilling the expectation of the public.

The frequency of servicing the facilities depends on location. The more high profile areas like CBD or suburban centres are serviced up to 3 times per day otherwise servicing is once a day. At the moment there is no real way of tracking the number of users. This is something the Council is looking into at the moment including the possibility of using people counters.

Existing facilities are adequate at meeting demand. As Council upgrades the facilities it does raise the usage due to the perception of cleaner public conveniences. There are no known issues regarding the indiscriminate deposition of human excrement on and into the ground or water bodies on a scale that presents an unacceptable public health risk due to alack and/or poorly located public toilets.

There are no public health issues associated with the effluent disposal facility. There maybe health risks and environmental problems if no such facility were provided.

7.6 Public Convenience Risks

A risk assessment for Council owned public conveniences asset is covered in the Parks and Gardens Business Unit's Risk Management Plan and the Public Conveniences and Pavilions AMP (2004). This section is an overview of the predominant risks.

Public conveniences and Public Health Risks	Level of Risk
Availability and Accessibility	Low
Cleanliness and consistent quality	Moderate
Safety	Moderate