

## Appendix 3 Consultation Questionnaire for Unreticulated Communities

### Wellington City Council Assessment of Water Services

Address \_\_\_\_\_ WCCAWS

#### Water

1) How is your water for domestic consumption collected? \_\_\_\_\_  
\_\_\_\_\_

2) How is your water for domestic consumption stored? \_\_\_\_\_  
\_\_\_\_\_ Volume/ number of tanks \_\_\_\_\_

3) How do you treat collected water? (filter system, chemical disinfection, chlorine, UV, or other point of use treatments) \_\_\_\_\_  
\_\_\_\_\_

4) How frequently do you clean/ inspect (please circle);

a) rooves	6+ times a year	3-6 times a year	2-3 times a year	1-2 times a year	<once a year	Never
b) gutters	6+ times a year	3-6 times a year	2-3 times a year	1-2 times a year	<once a year	Never
c) filters	6+ times a year	3-6 times a year	2-3 times a year	1-2 times a year	<once a year	Never
d) storage tanks	6+ times a year	3-6 times a year	2-3 times a year	1-2 times a year	<once a year	Never

5) For water for domestic consumption do you monitor the (please circle);

			Frequency	How
a) biological quality?	Yes / No	Monthly	Every 2-3 months	Annually _____
b) chemical quality?	Yes / No	Monthly	Every 2-3 months	Annually _____

6) Do you know of any water quality problem, health related issues or risks of contamination to your supply? \_\_\_\_\_  
\_\_\_\_\_

7) Would you be prepared to let wcc sample the quality of your domestic consumption water ? Yes / No

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### Sewerage

8 a) Do you use a septic tank system to dispose of your domestic wastewater? Yes / No

b) If no how do you dispose of your domestic waste water? \_\_\_\_\_

9 a) Is your septic tank individual or communal to others? \_\_\_\_\_

b) If communal how many properties are connected to it? \_\_\_\_\_

10) Approximate age of your septic tank \_\_\_\_\_ years

11) Approximate dimensions of your septic tank system ( including number of tanks) \_\_\_\_\_

12 How often do you measure the sludge depth?                      Frequently                      Occasionally                      Never

13 How often do you measure scum thickness?                      Frequently                      Occasionally                      Never

14a) Have you ever cleaned (pumped out) your septic tank? Yes / No

b) If yes how often?                      Once                      Twice                      5 times                      Other \_\_\_\_\_

c) How? \_\_\_\_\_

d) How was your septage disposed of? \_\_\_\_\_

15a) Do you pay a third person to monitor and maintain your system? Yes / No

b) If yes who \_\_\_\_\_

16 Has your septic tank system ever failed or needed repair or replacement? If yes please give details \_\_\_\_\_

17 Are you aware of any failures of your system which resulted in environmental or public health -disease or illness- incidents? \_\_\_\_\_

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If you would like for further information on **drinking water quality** the Ministry of Health has written information on the safe supply of drinking water to households for those houses not connected to a town supply.

### Household Water Supplies (MOH4602)

Detailed information for people who are not on town water supply is provided in this 18-page book, which addresses the selection, operation, and maintenance of individual household water supplies.

Water Collection Tanks and Safe Household Water (MOH10148) This pamphlet has introductory information on safe drinking water generally, with detailed information on how to keep tank water safe, whether it is collected from rain off the roof, an underground bore, a stream or a lake. Contamination, filtering, tank installation and cleaning, and sources of further information are covered.

### Secure Groundwater Bores and Wells for Safe Household Water (MOH1129)

The leaflet provides information for people whose household water supply comes from a bore or well. Sources of possible contamination are listed, along with other details relating to chemicals, germs, and aquifers, with specific steps to take to secure your well-head and protect your household's health - including where to go for more help or information.

These booklets are available free from Hutt Valley District Health Board, High Street Lower Hutt or phone (04) 570 9002 please quote the MOH reference code.

For information on **septic tank maintenance** Greater Wellington Regional Council have a number of brochures as part of the Sewage Help series;

### 4 helpful hints about looking after on-site sewage systems

It describes four ways you can best maintain your on site sewage system. It outlines how to keep the good bacteria in the tank alive, reduce the liquid load into the tank, reduce solid load on the tank, protect you soakage treatment area, native plants good to plant around the soakage area plus a few other helpful tips.

### What's going on in your sewage system

This describes what's going on in your sewage system by outlining treatment in the tank and the soakage treatment area

### On-site sewage your legal responsibilities

It outlines what kind of permission you need to obtain for your system, subdivisions, what can happen if your system doesn't comply, what if there is a sewer nearby, what if you're a landlord who wants to sell and sludge removal.

If you would like a copy of these free publications please contact the Publications Officer at the Regional Council Centre, 142 Wakefield Street, Wellington or phone (04) 384 5708

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