

WELLINGTON CITY COUNCIL

WELLINGTON CITY QUARTERLY REPORT

Quarter One: 1 July to 30 September 2017



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Section 1: Introduction

Welcome to the report covering the first quarter of Wellington City Council’s 2017/18 financial year.

This quarter has been a busy time for teams assisting with production of the Annual Report 2016/17 and has seen increasing demands on resources as we ramp up key initiatives such as Our City Tomorrow, Let’s Get Wellington Moving and provide inputs into the Long-term Plan.

We are still operating from multiple physical locations, and many teams are co-located since the November 2016 earthquake; many projects that were previously delayed are now getting underway and project plans and spend forecasts are being realigned.

This is the first quarter of the new financial year and therefore no trend analysis has been performed on the key performance measures up to the end of September 2017.

Overall, the non-financial performance is strong and the financial performance is on track.

Section 2: Snapshot of our year-end results

Below is a selection of key performance results from the Annual Report 2016/17 which show a three year trend (favourable and unfavourable). Any identified unfavourable trend areas will be monitored over the year to ensure necessary corrective action is taken. Quarter One performance Further analysis will be provided in Quarter Two report.

Selection of annual report measures		Trend update Quarter One result
<ul style="list-style-type: none"> WCC corporate energy use (including WCC general, pools and recreation centres, and CCOs) 		<ul style="list-style-type: none"> Energy use increased for Q1 however was <1% behind target.
<ul style="list-style-type: none"> Visits to Botanic Gardens (including Otari-Wilton’s Bush) 		<ul style="list-style-type: none"> Although Q1 visitor numbers were down at the Zoo and Botanic Gardens, Zealandia hosted 23,261 visitors, an increase on last year and 9447 (or 68%) ahead of plan.
<ul style="list-style-type: none"> Visits to swimming pools 		<ul style="list-style-type: none"> Pool attendance was 6% down against target in Q1 due to the 5 yearly maintenance closure of Karori Pool. It was closed during July and August
<ul style="list-style-type: none"> Library website visits 		<ul style="list-style-type: none"> A customer kiosk was installed in the Central library to promote the eBook and eAudio collections. Some 322 customers took advantage of the kiosk to learn more about the eLibrary collection.

Section 3: Executive summary

Overall








Non-financial

- The Council's performance was strong in the first quarter of 2017/18,
- 91% (51/56) of key performance indicators (KPIs) measured on a monthly or quarterly basis were met, exceeded or substantially achieved.

Financial

- Overall financial performance is on track.

Quarter one – strategy areas

	Non-financial	Financial
1. Governance 	<ul style="list-style-type: none"> • 4 of 4 KPIs were either met or substantially met*. 	<ul style="list-style-type: none"> • Under budget on opex by 23% mainly due to lower labour costs arising for unfilled vacancies.
2. Environment 	<ul style="list-style-type: none"> • 20 of 23 KPIs were exceeded, met or substantially met. • The unfavourable variances were seen in visitor numbers at the Zoo and Botanic Gardens, and non-urgent callouts for water supply. 	<ul style="list-style-type: none"> • 38% temporary overspend on capex due to the timing of the purchase of carbon credits as part of the Council's Emissions Trading Scheme (ETS) responsibilities and pressure on the reactive wastewater renewals programme. However the impact will be managed over the remainder of the year.
3. Economic Development 	<ul style="list-style-type: none"> • The single KPI (attendance at Council-supported events) was substantially met. 	<ul style="list-style-type: none"> • 16% temporary underspend on opex due to the timing of some operational grant and funding payments.
4. Cultural Wellbeing 	<ul style="list-style-type: none"> • Both KPIs (the total number of performers and attendees) were met as target figure were apportioned based on actuals. 	<ul style="list-style-type: none"> • Under budget due to further delay in the final approval of the Movie Museum/Convention Centre project.
5. Social and Recreation 	<ul style="list-style-type: none"> • 14 of 15 KPIs were exceeded, met or substantially met. • The remaining KPI (number of compliance or enforcement actions taken per year) is a new measure. 	<ul style="list-style-type: none"> • 21% underspent on capex due to timing.
6. Urban Development 	<ul style="list-style-type: none"> • 9 of 9 KPIs were either met or substantially met. • A shortage of structural engineers due to the November earthquake has had a negative impact on the timeliness of issuing building consents. 	<ul style="list-style-type: none"> • No significant variance to budget.
7. Transport 	<ul style="list-style-type: none"> • Transport has two KPIs that are measured monthly and reported each quarter. One KPI (response to urgent requests for service) had an unfavourable variance, achieving 90% compared to the 100% target. 	<ul style="list-style-type: none"> • 21% overspend on opex including extraordinary costs related to many weather-generated slips over recent months (including the \$800,000 clean-up costs for Ngaio Gorge). • 11% temporary overspend on capex due to a number of programmes being ahead of plan.

*substantially met = within 10% of the target

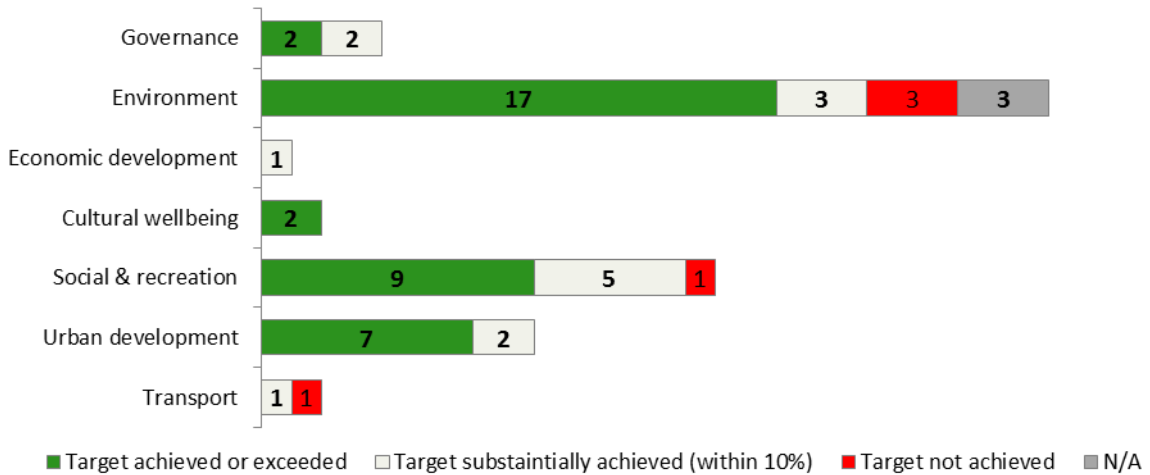
Section 4: Performance overview

Non-financial service performance

Headlines:

- Strong quarter one performance by the Council
- 91% of key performance indicators (51/56) measured on a monthly or quarterly basis were met or exceeded or substantially achieved

Quarter one – strategy areas

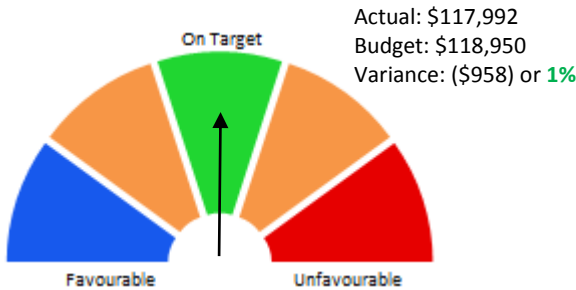


Notes:

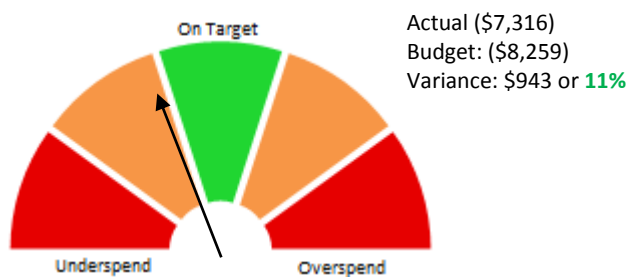
1. Any significant variances that are greater than 10% are explained in the body of the report. The full list of performance measures and the results are outlined in Appendix 1.

Financial performance (YTD \$000)

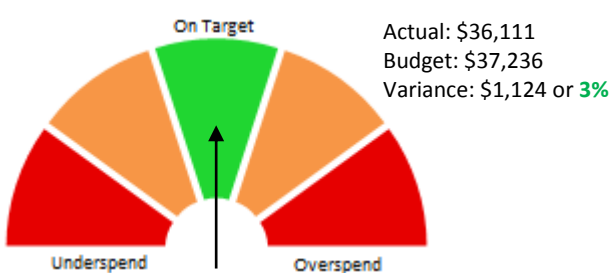
Income



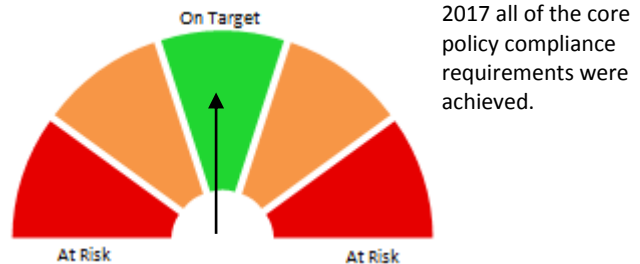
Total net operating expenditure



Capital expenditure



Treasury Policy compliance



Section 5: Consolidated financial performance

1 July 2017 to 30 September 2017

The year-to-date net operating deficit of \$7.316m is \$0.943m better than the budgeted deficit of \$8.259m. Variances are explained below. Numbers in brackets are an unfavourable budget variance.

	YTD Actual 2018 (\$000)	YTD Budget 2018 (\$000)	YTD Variance 2018 (\$000)	Full Year Forecast 2018 (\$000)	Revised Budget 2018 (\$000)	Annual Plan 2018 (\$000)
Rates income	74,795	74,202	593	296,807	296,807	296,807
Income from activities	30,191	29,348	843	132,637	131,513	131,513
Investment income	2,628	2,907	(279)	22,454	22,454	22,454
Interest income	1	3	(2)	13	13	13
Other income	9,897	11,990	(2,093)	56,947	62,074	62,074
Development contributions	480	500	(20)	2,000	2,000	2,000
Total income	117,992	118,950	(958)	510,858	514,861	514,861
Personnel expenditure	27,535	27,685	150	108,175	107,582	107,550
General expenses	65,584	66,437	853	243,144	240,908	240,940
Financing expenditure	5,512	6,388	876	25,420	25,420	25,420
Depreciation & amortisation	26,677	26,699	22	106,567	106,567	106,567
Total expenditure	125,308	127,209	1,901	483,306	480,477	480,477
Net operating surplus/(deficit)	(7,316)	(8,259)	943	27,552	34,384	34,384

INCOME

Year-to-date total income is below budget by \$0.958m:

- Other income is \$2.1m lower than budget mainly due to lower revenue from NZTA (\$1.7m) for roading and cycleway projects due to changes in the phasing of the actual capital programme (timing difference only).
- Income from activities is \$0.8m higher than budget mainly due to additional revenue for contaminated/special waste from city and regional projects \$0.4m. [This favourable variance is in an operating area that is ring-fenced]
- Rates Income is \$0.6m higher than budget with higher rates penalties due to a timing difference in the application of arrears penalties \$0.3m and higher general rates income \$0.2m.

EXPENDITURE

Year-to-date total expenditure is under budget by \$1.901m.

- Financing expenditure is under budget by \$0.9m due to a more favourable borrowings position than budgeted.
- General expenses are \$0.9m under budget largely due to the timing of some budgeted operational grant and funding payments that have not been made yet.

FULL YEAR FORECAST

The forecast net operating surplus for the year is currently \$6.8m less than budget.

- The main unfavourable forecast variances are the removal of the budgeted gain on the disposal of the Municipal Office Building (MOB) \$5.1m and higher IT costs \$1.6m due to additional services being supported and increases in the demand for services.

Net operating expenditure

Strategy Area	YTD			Full Year	
	Actual \$'000	Budget \$'000	Variance \$'000	Forecast \$'000	Budget \$'000
Governance	3,717	4,843	1,125	18,423	18,423
Environment	38,271	38,435	164	147,299	146,711
Economic Development	7,961	9,437	1,476	27,835	27,835
Cultural Wellbeing	7,687	8,279	592	20,037	20,037
Social and Recreation	15,073	15,498	425	61,325	61,463
Urban Development	4,168	4,330	163	15,366	16,337
Transport	9,432	7,790	(1,642)	31,457	31,227
Total Strategy Area	86,309	88,611	2,302	321,744	322,035
Council	(78,993)	(80,353)	(1,360)	(349,296)	(356,419)
Total	7,316	8,259	943	(27,552)	(34,384)

Capital expenditure

Strategy Area	YTD			Full Year	
	Actual \$'000	Budget \$'000	Variance \$'000	Forecast \$'000	Budget \$'000
Governance	0	8	8	30	30
Environment	11,189	8,089	(3,100)	47,637	47,637
Economic Development	240	319	79	2,152	2,152
Cultural Wellbeing	600	1,393	794	5,394	5,394
Social and Recreation	8,906	11,324	2,417	50,358	50,358
Urban Development	5,209	5,991	782	24,767	24,767
Transport	7,670	6,882	(787)	59,313	59,313
Total Strategy Area	33,814	34,006	193	189,651	189,651
Council	2,298	3,230	932	20,694	19,944
Total	36,111	37,236	1,124	210,345	209,595

Statement of borrowings

Total committed borrowing facilities as at the end of September are \$541.5m providing headroom of \$96.0m. Our liquidity ratio is at 122% compared to the policy minimum of 115%.

	YTD 30 Sep 2017 \$000	30 June 2017 \$000
Facilities at start of year	526,500	506,500
New/matured facilities (net)	15,000	20,000
Facilities at end of period	541,500	526,500
Borrowings at start of year	419,500	400,500
Change in core borrowing + (-)	22,019	34,406
Repayment of loans + (-)	-	-
Change in working capital requirement + (-)	3,981	(15,406)
Net borrowings at end of period	445,500	419,500
Plus unutilised facilities	96,000	107,000
Total borrowing facilities available	541,500	526,500

Note: 'Borrowing facilities' excludes \$5m of uncommitted funding lines. Facilities do not include short-term commercial paper or deposits.

Treasury policy compliance

At 30 September 2017 all of the core policy compliance requirements were achieved as shown as below.

Prudential Treasury Limits

Prudential limits	Policy limit (%)	Actual (%)	Compliance
Borrowing as a % of income	<175	94.6	Yes
Net interest as a % of annual rates income	<20	8.6	Yes

Notes: Net interest is actual. Annual rates and income are based on 2017/18 Annual Plan.

Interest rate risk control limits (interest rate exposure)	Policy limit (%)	Actual (%)	Compliance
Fixed interest proportion	50-95	73	Yes
Broken down: 1-3 year bucket	15-60	23	Yes
Broken down: 3-5 year bucket	15-60	18	Yes
Broken down: 5+ year bucket	15-60	59	Yes

Liquidity/funding risk (access to funds)	Policy limit (%)	Actual (%)	Compliance
Liquidity/funding risk (access to funds)	>115	122	Yes
Broken down: 0-3 year bucket	20-60	30	Yes
Broken down: 3-5 year bucket	20-60	29	Yes
Broken down: 5+ year bucket	15-60	42	Yes

Notes: Liquidity is defined as: Current borrowings + committed loan facilities divided by current net external debt (for the purpose of measuring liquidity short dated Commercial Paper is excluded)

Section 6: Quarter one performance in our strategy areas

1. Governance

Pārongo ā-tāone

We want to maintain confidence in our decision-making.

We have an obligation to ensure the views of Māori and mana whenua are heard.

Overview

Non-financial performance

Headlines: All four key performance indicators (KPIs) were either met or substantially met this quarter (within 10% of target). The full list of KPIs for Governance can be found in Appendix 1(a).

Financial performance

Total net operating expenditure



Capital expenditure



Net operating expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
1.1 Governance, information, engagement	3,634	4,694	1,060	Under budget mainly due to lower labour costs arising from unfilled vacancies.	18,123	18,123
1.2 Māori engagement (mana whenua)	84	149	65	Temporary under spending in professional costs.	300	300
Total	3,717	4,843	1,125		18,423	18,423

Capital expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
1.1 Governance, information and engagement	0	8	8		30	30
Total	0	8	8		30	30

Achievements

Governance, information and engagement

- Governance.** The Council adopted the Annual Report 2016/17. Democratic Services conducted the election of the Pacific Advisory Group and appointed new members to all the other Advisory Groups – Youth Council, Accessibility Advisory Group and Environmental Reference Group.

Challenges and opportunities

- Governance.** The decision was made to move to a new contact centre technology system early 2018. Democracy Services unit has to conduct a by-election on 22 December following the resignation of a Councillor on 27 September.

2. Environment

Taiao

We aim to protect and enhance Wellington's natural environment.

Overview

Non-financial performance

Headlines: 20 out of the 23 environment KPIs that were measured against target, were exceeded, met or substantially met this quarter (less than 10% unfavourable variance). This represents an 87% 'achieve' rate. Three KPIs had unfavourable variances more than 10%. Twelve KPIs exceeded the target by more than 10%. Three KPI did not have a target to report against. The table below outlines only KPIs with a significant variance (greater than 10% favourable or unfavourable). For the full list of KPIs see Appendix 1(a).

KPI	Actual	Target	Variance	Explanation
2.3 Number of complaints about: drinking water clarity, taste, odour, continuity of supply and responsiveness to drinking water complaints per 1000 connections.	2.79	35	-32 92%	On track. There remains a significant level of concern regarding the adverse microbiological water quality trends in water abstracted from the Waiwhetu aquifer at Waterloo. The supply from the Hutt valley to Wellington City continues to be chlorinated as is standard practice. An upgrade to the treatment process at the Waterloo WTP to include disinfection with UV light is being commissioned as soon as practicable.
2.3 Median response time for: Attendance for urgent call outs	45	60 min	-15 25%	On track
2.3 Median response time for: Resolution for urgent call outs	3.27	4 hours	-0.73 18%	On track
2.3 Median response time for: Attendance for non-urgent call outs	44.57	36 hours	8.57 (24%)	Risk assessing and reprioritising non urgent works led to delays in the response times of lower priority, non-urgent works. Service plan and Mark out request delays have also played a part. This is something that has been worked on in the past quarter specifically.
2.3 Median response time for: Resolution of non-urgent call outs	2.15	15 days	-12.85 86%	On track
2.3 Number of unplanned supply cuts per 1000 connections	0.26	1	-0.74 74%	On track
2.4 Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)	0.11	0.3	-0.19 63%	On track
2.4 Dry weather wastewater overflows/1000 connections	.08	0	Sub. met	There have been 6 dry weather network overflows; 3 due to blockages, 2 due to faults in the rising main and 1 due to a broken air valve releasing sewerage from the rising main. All of these have been investigated and fixed.

KPI	Actual	Target	Variance	Explanation
2.4 Number of complaints about: wastewater odour, faults, blockages, and responsiveness to wastewater system issues per 1000 connections.	4.1	7.5	-3.4 45%	On track
2.4 Median response time for wastewater overflows: (a) attendance time	0.7	1 hour	-0.3 30%	On track
2.4 Median response time for wastewater overflows: (b) resolution time	2.75	6 hours	-3.25 54%	On track
2.5 Number of pipeline blockages per km of pipeline	0.003	0.125	-0.122 98%	On track
2.5 Number of complaints about stormwater system performance per 1000 connections	2.15	7.5	-5.35 71%	On track
2.5 Median response time to attend a flooding event	42	60 min	-18 30%	On track
2.5 Number of habitable floors per 1000 connected homes per flooding event	0.013	Trend only	NA	There were two confirmed habitable floors affected in a flooding event in July 2017. The two habitable floors were in fact the same property having their lower floor flooded. Both times this was due to minor slips caused by rainfall blocking a nearby culvert and subsequently overflowing into the property. A solution is currently being investigated.
2.1 Number of visitors to the Botanic Gardens (including Otari-Wilton's Bush)	221,094	320,000	-98,906 (31%)	Visitor numbers in the Botanic Garden and Otari-Wilton's Bush were down against target, mainly due to the adverse weather conditions over the quarter.
2.6 Zoo - total admissions	42,538	49,603	-7,065 (14%)	Inclement weather had a significant impact on Zoo visitation.
2.6 Zealandia – visitors	23,361	14,475	8,886 61%	ZEALANDIA hosted 23,361 visitors in the first quarter, up from 22,899 in the same quarter last year. In addition to the growing popularity of ZEALANDIA as a tourist destination, a mid-winter GrabOne offer (targeted at people living in Wellington) sold over 5,000 entries.

Financial performance

Total net operating expenditure



Capital expenditure



Net operating expenditure - detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
2.1 Gardens, beaches and open space	8,908	9,254	346	Under budget mainly due to timing of maintenance costs and lower depreciation and labour costs. This is partly offset by additional repair costs for the higher than usual number of slips this winter.	36,402	36,167
2.2 Waste reduction and energy conservation	787	632	(155)	Although income is above plan by \$0.468m, higher than planned contract, material and maintenance costs have caused a temporary over spend. Higher income due to high volumes of contaminated waste is driving the favourable forecast.	602	982
2.3 Water	10,653	10,438	(215)	Current over spending is caused by higher unplanned maintenance and bulk water charges which are the cause of the forecast year-end position.	41,972	41,713
2.4 Wastewater	10,584	10,762	178	The current under spending is caused by lower than planned depreciation and Waste Water plant operating costs. Insurance costs are over budget and expected to be at year-end.	43,163	42,893
2.5 Stormwater	4,509	4,506	(3)	The forecast over spend is due to insurance costs which are expected to continue to be unfavourable.	18,190	17,986
2.6 Conservation attractions	2,831	2,842	11		6,970	6,970
Total	38,271	38,435	164		147,299	146,711

Capital expenditure - detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
2.1 Gardens, beaches and open spaces	1,222	1,156	(66)		4,782	4,782
2.2 Waste reduction and energy conservation	1,424	185	(1,239)	Temporary over spend due to the timing of the purchase of Carbon Credits as part of Council's Emissions Trading Scheme (ETS) responsibilities.	2,718	2,718
2.3 Water	3,484	3,375	(109)	The work programme is slightly ahead of plan.	16,349	16,349
2.4 Wastewater	3,584	1,907	(1,678)	The current variance is temporary. Rising mains bursts have put considerable pressure on the reactive renewals programme however and the impact will be managed over the remainder of the year.	13,086	13,086
2.5 Stormwater	1,474	1,246	(228)	The current over spending is temporary and caused by some 2016-17 projects now being completed. Other work including Integrated Catchment Management Plans (ICMP) and modelling activity is running ahead of plan.	9,860	9,860
2.6 Conservation attractions	0	219	219	Under budget due to delays in the Zoo renewals programme.	841	841
Total	11,189	8,089	(3,100)		47,637	47,637

Achievements

- *Waste reduction.* In June 2017, we gained funding support to undertake another 6-12 month trial to develop recycling stations with four other councils. There will be bins for glass, co-mingle and general rubbish and the bins will have EyeFi technology that indicates how full the bin is. Nine potential locations across Wellington have been identified for the bins. We've also installed new glass bottle banks at the Recycle Centre.
- The Second Treasures Recycle Shop at the landfill saw customer numbers increase by 20% and income rise by about 30 percent from the same quarter last year (partly due to a growing TradeMe profile).
- Water. The first exploratory Wellington harbour bore was completed in August, discovering freshwater in both upper Waiwhetu and the Moera aquifers.
- Water. The water supply pipe renewal in Awa St Miramar has been completed.
- ZEALANDIA. Visitation exceeded the quarter target and is expected to continue strongly for the remainder of the year. A total 1,896 people enjoyed a guided tour, up from 734 for

the same period last year and ZEALANDIA is now running both day and night tours seven days per week.

- Wellington Zoo. Pub Charity Ltd has approved a \$500,000 grant which will contribute to animal welfare improvements and an improvement to visitor engagement. The Zoo retains its Qualmark Enfiro Gold certification in the sustainable Tourism category and the Zoo shop was national runner up in the Innovation category of the national NZ Retail Top Shop awards. The Wellington Zoo conservation fund continues to grow and help to save animals in the wild and the Zoo developed a new conservation relationship with the West Coast Penguin Trust during the quarter.

Challenges and opportunities

Water, wastewater and stormwater

- Stormwater. We had to come up with a new innovative solution to allow fish passage in the existing South Karori Stormwater culvert – the use of collapsible baffles means in low flow it allows fish to migrate and high flow the baffles do not impede the flow of stormwater.

- Following the frequent flooding issues in Kilbirnie that caused a number of complaints and media coverage, Wellington Water commissioned a consultant to undertake a Master Planning exercise for the Kilbirnie

West catchment. The resulting pipeline and pump station physical on-site investigations were completed in September.

3. Economic Development

Whanaketanga ōhanga

By supporting city promotions, events and attractions, we underscore Wellington’s reputation as a great place to live and visit.

Overview

Non-financial performance

Headlines: The single economic development quarterly KPI “estimated attendance at WCC supported events” was substantially met this quarter (within 10% of target). For the full list of KPIs see Appendix 1(a).

Financial performance

Total net operating expenditure



Capital expenditure



Net operating expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
3.1 City promo and business support	7,961	9,437	1,476	Under budget due to the timing of some operational grant and funding payments.	27,835	27,835
Total	7,961	9,437	1,476		27,835	27,835

Capital expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
3.1 City promo and business support	240	319	79	Under budget due to minor delays in the Venues renewals programme.	2,152	2,152
Total	240	319	79		2,152	2,152

Achievements

The Wellington Regional Economic Development Agency (WREDA) had a solid quarter 1.

- Major events in the quarter including Beervana and Wellington on a Plate, attendances at all events was 116,344 with an estimated out of region spend of \$35m.
- The most recent figures (July) show that Wellington's Total Student Visas for YTD increased 9%. By percentage, Wellington's growth continues to be the highest of the regions. Markets showing increases include China, Colombia and Vietnam.
- Creative HQ developed *Venture Up Wellington*, a scale up programme. There are also 18 start ups for high growth incubation.
- The Business Events Wellington team had a successful start to the financial year, securing six international conferences. These events will inject a projected economic value of \$3.8m into the Wellington economy. The team has also won three national conferences, with a projected value of \$1.8m.
- Venues delivered 60 plus business events and conferences with over 57,000 delegates,

patrons from outside the region spend an estimated \$20m. There were 76 performances, 104,000 attendees, with 26% coming from out of town.

The first full year of the Capital Express between Singapore and Wellington was completed in September delivering over 12,000 new in-bound visitors to Wellington exceeding the target for the year with strong growth in visitation from Singapore, India, Indonesia, China, Canberra and the UK

Challenges and opportunities

The following items have been approved from the City Growth Fund during the quarter for upcoming initiatives:

- The Wellington International Pride Parade 2018
- City activation around the upcoming international cricket season.

4. Cultural Wellbeing

Oranga ahura

Supporting arts activity adds vibrancy to the city as well promoting inclusive, tolerant and strong communities.

Overview

Non-financial performance

Headlines: Both of the Cultural Wellbeing quarterly KPI (total number of performers and attendees at supported events) were met this quarter. For the full list of key performance indicators see Appendix 1(a).

Financial performance

Total net operating expenditure



Capital expenditure



Net operating expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
4.1 Galleries and museums	7,687	8,279	592	Under budget mainly due to the timing differences between actual grant payments and the budget scheduling.	20,037	20,037
Total	7,687	8,279	592		20,037	20,037

Capital expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
4.1 Galleries and museums	600	1,393	794	Under budget due to delay in the final approval of the Movie Museum/ Convention Centre project.	5,394	5,394
Total	600	1,393	794		5,394	5,394

Achievements

Artsplash was held in September:

- Audience for music and dance shows of ~19,000 (visual art audience estimated at 17,000 but un-ticketed and also may include some of the show attendees.)
- Participants for the shows was 8,264 (plus about 2,000 created an artwork) and doesn't include the musicians from the school orchestras (which would be at least approx. another 100).

Experience Wellington

- Space Place. Had 14,135 visitors, well ahead of the targeted 11,500. Contributing factors included the success of the Far From Frozen pop-up exhibition during the July school holidays, and Space Place's new robots programme.
- Capital E. Drew 37,774 visitors against a targeted 27,500. There was strong attendance at the Hannah Playhouse and at the Te Reo Māori performances of Hinepau in partnership with Taki Rua. Capital E has also been growing its social media profile.

- City Gallery. Visitor numbers were high – 37,774 against a targeted 27,500. In August, the gallery introduced a new suite of exhibitions including Occulture: The Dark Arts, John Stezaker: Lost World, and Colonial Sugar: Jasmine Togo Brisby and Tracey Moffatt. Challenges and opportunities
- Cable Car. Passenger numbers totalled 190,600, down from a budgeted 206,367 because the period included the Cable Car’s annual maintenance closure period.
- City Gallery will close until early in the new year as works on upgrading the entrance are completed.

5. Social and Recreation

Pāpori me te hākinakina

We provide a wide range of services throughout the city to encourage quality of life and healthy lifestyles.

Overview

Non-financial performance

Headlines: 14 out of 15 KPIs were exceeded, met or substantially met this quarter (less than 10% unfavourable variance). This represents a 93% 'achieve' rate. The table below outlines those performance indicators with a significant variance (greater than 10% favourable and unfavourable). For the full list of key performance indicators see Appendix 1(a).

KPI	Actual	Target	Variance	Explanation
5.2 Libraries - website visits	877,329	625,000	252,329 or 40%	Result well above target (due to the target being set before data on website use was available). Result is in line with previous quarter.
5.3 Public health & safety - number of compliance or enforcement actions taken per year	3	0	3	This is a new performance measure for the 2017/18 Annual Plan, with aspirational target of nil actions required for the year.

Financial performance

Total net operating expenditure



Capital expenditure



Net operating expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
5.1 Recreation promotion and support	7,377	7,865	488	Under budget mainly due to the timing of maintenance costs and grant payments.	29,435	29,408
5.2 Community support	4,550	4,637	86	There was a 6.5% negative variance in income from user charges. Refer challenges.	20,055	20,315
5.3 Public health and safety	3,146	2,997	(149)	Over budget due to unbudgeted costs for the ongoing recovery work as a result of the November earthquake.	11,835	11,740
Total	15,073	15,498	425		61,325	61,463

Capital expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
5.1 Recreation promotion and support	2,065	3,451	1,386	Under budget mainly due to the timing of the purchase of land from Victoria University at the Karori Pool. Also overall the work programme is slightly behind the budgeted timing.	8,181	8,181
5.2 Community support	6,813	7,628	814	Work programme slightly behind budgeted schedule. Key projects include the upgrade of the Arlington flats, the Johnsonville Library and community centres work programme.	40,005	40,005
5.3 Public health and safety	27	244	217	Work programme behind schedule, key budget area relates to public conveniences.	2,173	2,173
Total	8,906	11,324	2,417		50,358	50,358

Achievements

- *Public health.* We have just signed a new contract with Hutt City Council to deliver animal control services for Wellington. We are progressing well in transitioning food business in Wellington to the requirements of the Food Act 2014. We have also continued strengthening our relationship with the SPCA and look forward to working more closely with them.
- *Community support.* We engaged with the community through a number of coordinated events at our centres, including Diwali at the Newlands Community Centre, Seniors Week High Tea at Churton Park Community Centre and Spring into Tawa at Tawa Community Centre. We also provided venues for pre-election voting and some on the day voting at Ngaio Town Hall, Island Bay, Tawa and Newlands Community Centres.
- *Libraries.* We worked in equal partnership with Hutt and Upper Hutt City Libraries to plan, develop and run Beyond the Page: Children and Youth Literary Festival during 8 – 23 July 2017. There were 4372 participants over 113 events offered at 22 libraries across the three cities.
- *Libraries.* Previously undiscovered letters and a story written by a Katherine Mansfield (aged 11) were recently discovered by author Redmer Yska in our heritage collection. Local

History Specialist Gábor Tóth, was instrumental in the discovery.

- *Basin Reserve:* Redevelopment works to the RA Vance Stand and the scoreboards continued according to plan with both upgrades expected to be complete in time for the first cricket test on 1 December. After quarter end, the northern entrance to the Basin Reserve has been upgraded to assist crowd movement at large events.

Challenges and opportunities

- *Community support.* We worked with community housing tenants in Newlands to provide cooking classes at the community centre. We are upholding the quality of our Facebook pages to encourage more visits and followers. Three of the community centres have over 1,000 followers each.
- *Libraries.* Public consultation on the Johnsonville Library and Community Hub resulted in 440 people provided feedback with 86% supporting our overall plan. Many comments centred on the opportunities this would provide to Johnsonville.
- An ongoing challenge is the library's ability to realise revenue within a progressively digital environment, despite the fees for services such as internet access, which are commonly free in other public libraries.

6. Urban Development

Tāone tupu ora

Our focus is on embracing Wellington as a compact, vibrant, attractive and safe city that is built on a human scale and is easy to navigate.

Overview

Non-financial performance

Headlines: 9 out of 9 quarterly KPIs were either met or substantially met this quarter (less than 10% unfavourable variance). For the full list of KPIs for Urban Development, see Appendix 1(a).

Financial performance

Total net operating expenditure



Capital expenditure



Net operating expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
6.1 Urban planning and policy	1,958	1,961	3		7,305	7,632
6.2 Building and development control	2,209	2,369	160	While income is a slightly unfavourable (mainly in the area of building inspections) under spending in personnel and contracts, materials and services is causing the net position to be favourable. The favourable forecast variance is due to anticipated high revenues in building consents.	8,062	8,705
Total	4,168	4,330	163		15,366	16,337

Capital expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
6.1 Urban planning and policy	3,458	3,553	96	The current under spending is temporary and due to some programmes being behind plan.	13,660	13,660
6.2 Building and development control	1,751	2,438	686	Under budget due to the timing of the earthquake strengthening programme. In particular projects at the Wellington Town Hall and Opera House	11,107	11,107
Total	5,209	5,991	782		24,767	24,767

Achievements

- Earthquake response.** The Council's earthquake-prone building (EQP) policy was replaced by national legislation that replaced all EQP policies created and managed by councils. We began the process of transitioning our existing EQP buildings and notices across into the new regime. Officers have been working closely with building owners affected by the mandatory strengthening order issued under the Unreinforced Masonry (URM) Order in Council. Owners of these buildings have until 31 March 2018 to get their buildings fixed and the notices uplifted. Initially, there were 116 URM buildings on our list. By the end of this quarter we are down to 96 buildings and a lot of owners are working hard to meet the deadline. In partnership with the Earthquake Commission, BRANZ and the Insurance Council, we sponsored a one-day forum on the risks of non-structural elements in an earthquake. We are working with our partners on next steps to promote the issue.
- Building compliance and consents.** In October, Wellington successfully integrated with the Go Shift Portal successfully integrated with Go live, meaning that building consents and Code Compliance Certificate applications can now be applied for online. We performed a complete review of all internal building consent processing procedures to allow the processing of electronic building consents.

Challenges and opportunities

Building and development control

- Building compliance and consents.** Due to a skills shortage in the construction industry Building Compliance and Consents (BCC) recruitment efforts are ongoing. Additionally, BCC is still dealing with an increase in building activity in the commercial sector due to remedial, demolition and strengthening work following the November 2016 earthquake.

7. Transport

Waka

We manage the transport network so it's sustainable, safe and efficient.

Overview

Non-financial performance

Headlines: Transport has two KPIs that are measured monthly and reported each quarter. One KPI, response to urgent requests for service, had an unfavourable variance achieving 10% below target. The remaining KPIs are annual measures reported at year end. While Transport is experiencing some impact on delivery of the. For the full list of KPIs for Transport, see Appendix 1(a).

KPI	Actual	Target	Variance	Explanation
7.1 Requests for service response rate – urgent (within 2 hours)	90%	100%	(10%)	The main driver of this variance is the new contractor not completing sign-offs in time. The team is working towards getting this figure improved.

Financial performance

Total net operating expenditure



Capital expenditure



Net operating expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
7.1 Transport	12,937	11,843	(1,095)	Current over spending is a combination of higher than planned depreciation and higher than planned contract costs as a consequence of the many weather generated slips over recent months (including \$0.800m clean-up costs for Ngaio Gorge). Negotiations are in train with NZTA regarding the possibility of subsidies for those extraordinary costs.	46,102	46,102
7.2 Parking	(3,506)	(4,053)	(547)	Over budget due to lower parking income and higher depreciation costs.	(14,645)	(14,875)
Total	9,432	7,790	(1,642)		31,457	31,227

Capital expenditure – detail

Activity	YTD			Quarter one comment	Full Year Forecast	
	Actual \$000	Budget \$000	Variance \$000		Forecast \$000	Budget \$000
7.1 Transport	7,648	6,817	(832)	The current over spending is temporary and is due to a number of programmes being ahead of plan including some wall and bridge projects, road surface renewals and the Eastern and Hutt Road cycling projects.	58,993	58,993
7.2 Parking	22	66	44	Replacement of parking assets behind schedule.	321	321
Total	7,670	6,882	(787)		59,313	59,313

Achievements

- *Let's Get Wellington Moving*. Preparation for public consultation beginning in Q2.
- Early September saw persistent rain and winds causing numerous slips around Wellington with widespread transport issues. WCC provided regular update on the affected areas on our website and social media.

Challenges and opportunities

- The target for our response to urgent service requests was not met. This was largely due to major weather events, with numerous calls and our contractor not physically being able to respond to all slip and flooding events within 2 hours. All sites were responded to and made safe as soon as possible. We also had a new contractor in the south coming to grips with new processes and showing an encouraging upward trend regarding their responsiveness.

APPENDIX 1 – DETAILED PERFORMANCE INFORMATION

Quarter one: 1 July to 30 September 2017



(a) Key performance indicators – detailed performance information

Note: Unfavourable variances are shown in brackets.

Governance

Activity	Description	Year End 2016/17	Year to date			Variance from year end
			Actual	Target	Variance	
1.1	Council and committee agendas (%) are made available to the public within statutory timeframes (2 working days prior to the meeting)	95%	100%	100%	0%	
1.1	Council and committee agendas (%) that are made available to elected members 5 days prior to the meeting	79%	87%	80%	9%	
1.1	Contact Centre response times – calls (%) answered within 30 seconds	73%	74%	80%	(6%)	
1.1	Contact Centre response times – emails (%) responded to within 24 hours	98%	99%	100%	(1%)	

Environment

Activity	Description	Year End 2016/17	Year to date			Variance from year end
			Actual	Target	Variance	
2.1	Number of visitors to the Botanic Garden (including Otari-Wilton's Bush)	1.042m	221,094	320,000	(31%)	
2.1	Street cleaning (%) compliance with quality performance standards	97%	98%	98%	0%	
2.2	Waste diverted from the landfill (tonnes)	18,078	4,094	4,125	(1%)	
2.2	WCC corporate energy use (including WCC general, pools and recreation centres and CCOs)	15,102 kWh	6,986 kWh	6,967 kWh	(0.3%)	
2.3	Number of complaints about: (a) drinking water clarity (b) drinking water taste (c) drinking water odour (d) drinking water continuity of supply (e) responsiveness to drinking water complaints per 1000 connections	13.84	2.79	35	92%	
2.3	Median response time for: Attendance for urgent call outs	51	45	60 mins	25%	
2.3	Median response time for: Resolution for urgent call outs	3.23	3.27	4 hours	18%	
2.3	Median response time for: Attendance for non-urgent call outs	44.8	44.57	36 hours	(24%)	
2.3	Median response time for: Resolution of non-urgent call outs	2.93	2.15	15 days	86%	
2.3	Number of unplanned supply cuts per 1000 connections	0.71	.26	<1	74%	
2.4	Number of wastewater reticulation incidents (blockages) per km of reticulation pipeline	0.64	0.11	<= 0.3	63%	
2.4	Dry weather wastewater overflows/1000 connections	0.46	0.08	0	(0%)	
2.4	Number of complaints about: (a) wastewater odour (b) wastewater system faults (c) wastewater system blockages (d) responsiveness to wastewater system issues per 1000 connections	19.72	4.1	7.5	45%	NA
2.4	Breaches of resource consents for discharges from wastewater system. Number of: - abatement notices - infringement notices - enforcement orders - convictions for discharges from wastewater system.	0	0	0	Met	

Activity	Description	Year End 2016/17	Year to date			Variance from year end
			Actual	Target	Variance	
2.4	Median response time for wastewater overflows: (a) attendance time	0.77	0.7	(a) <= 1 hour	30%	→
	b) resolution time	2.68	2.75	(b) <= 6 hours	54%	→
2.5	Number of pipeline blockages per km of pipeline	0.04	.003	<= 0.125	98%	→
2.5	Number of complaints about stormwater system performance per 1000 connections	18.18	2.15	7.5	71%	↗
2.5	Breaches of resource consents for discharges from stormwater system. Number of: - abatement notices - infringement notices - enforcement orders - convictions for discharges from stormwater system.	0	0	0	Met	→
2.5	Number of flooding events	6	2	No target	NA Trend only	→
2.5	Number of habitable floors per 1000 connected homes per flooding event	0.11	0.013	No target	NA Trend only	↗
2.5	Median response time to attend a flooding event	57	42 mins	<= 60 minutes	30%	↗
2.5	Percentage of days during the bathing season (1 November to 31 March) that the monitored beaches are suitable for recreational use.	99.9%	NA	90%	NA	NA
2.5	Percentage of monitored sites that have a rolling 12-month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	96%	96%	90%	7%	→
2.6	Zoo – total admissions	230,632	42,538	49,603	(14%)	↘
2.6	Zealandia – visitors	125,179	23,361	13,914	68%	↗

Economic Development

Activity	Description	Year End 2016/17	Year to date			Variance from year end
			Actual	Target	Variance	
3.1	Estimated attendance at WCC supported events	657,743	116,344	120,000	(3%)	→

Cultural Wellbeing

Activity	Description	Year End 2016/17	Year to date			Variance from year end
			Actual	Target	Variance	
4.1	Venues Subsidy - Total number of performers at supported events	19,149	10,100	10,000	1%	↗
4.1	Venues Subsidy - Total number of attendees at supported events	144,053	35,121	35,000	0%	→

Social and Recreation

Activity	Description	Year End 2016/17	Year to date			Variance from year end
			Actual	Target	Variance	
5.1	Visits to facilities – swimming pools	1,318,555	281,269	298,000	(6%)	↘
5.1	Visits to facilities – recreation centres and ASB Sports Centre	1,223,588	328,275	325,000	1%	↗

Activity	Description	Year to date			Variance from year end	
		Year End 2016/17	Actual	Target		
5.2	Occupancy rate of available housing facilities	97%	94%	90%	5%	
5.2	All tenants (existing and new) housed with policy	97%	98%	98%	0%	
5.2	Libraries – physical visits	2,159,555	641,455	600,000	7%	
5.2	Library items issued	2,811,921	743,885	750,000	(1%)	
5.2	Libraries – website visits	3,939,631	877,329	625,000	40%	
5.2	Occupancy rates (%) of Wellington City Council Community Centres and Halls	45%	45.4%	45%	0%	
5.3	Dog control – urgent requests responded to within 1 hour and non-urgent within 24 hours	91%	92%	Urgent 100%	(8%)	
		97%	97%	Non-urgent 99%	(2%)	
5.3	WCC public toilets – urgent requests responded to within 4 hours and non-urgent within 3 days	100%	98%	Urgent 100%	(2%)	
		98%	98%	Non-urgent 95%	3%	
5.3	WCC public toilets (%) that meet required cleanliness and maintenance performance standards	98%	96%	95%	1%	
5.3	Percentage of alcohol inspections of medium, high and very high risk premises that are carried out during peak trading hours	17%	25%	25%	0%	
5.3	Number of compliance or enforcement actions taken per year	New	3	0	Not met	NA

Urban Development

Activity	Description	Year to date			Variance from year end	
		Year End 2016/17	Actual	Target		
6.2	Building consents issued within 20 working days	87%	96%	100%	(4%)	
6.2	Code of Compliance Certificates issued within 20 working days	96%	95%	100%	(5%)	
6.2	Land Information Memorandums (LIMs) issued within 10 working days	96%	100%	100%	0%	
6.2	Resource consents (non-notified) issued within statutory timeframes	99.8%	100%	100%	0%	
6.2	Resource consents that are monitored within 3 months of project commencement	93.5	100%	90%	11%	
6.2	Subdivision certificates – Section 223 certificates issued within statutory timeframes	100%	100%	100%	0%	
6.2	Noise control (excessive noise) complaints investigated within 1 hour	96.6	96.1%	90%	6%	
6.2	Environmental complaints investigated within 48 hours	97.5%	100%	98%	2%	
6.2	Earthquake-prone building notifications (section 124) (%) that are issued without successful challenge	100%	100%	95%	5%	

Transport

Activity	Description	Year to date			Variance from year end	
		Year End 2016/17	Actual	Target		
7.1	Requests for service response rate – urgent (within 2 hours)	89%	90%	100%	(10%)	
7.1	Requests for service response rate – non-urgent (within 15 days)	94%	95%	100%	(5%)	

(b) Operational expenditure – detailed performance information

Note: Unfavourable variances are shown in brackets. * refer to strategy area in report body for variance commentary.

Governance

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
1.1	1000	Annual Planning	136	394	258	1,525
1.1	1001	Policy	279	329	50	1,271
1.1	1002	Committee & Council Process	1,502	1,809	307	6,965
1.1	1003	Strategic Planning	176	256	80	992
1.1	1004	Tawa Community Board - Discretionary	3	3	(0)	11
1.1	1005	Smart Capital - Marketing	88	138	50	548
1.1	1007	WCC City Service Centre	202	212	11	812
1.1	1008	Call Centre SLA	604	649	45	2,492
1.1	1009	Valuation Services Contract	56	128	72	509
1.1	1010	Lands Information	257	305	49	1,176
1.1	1011	Archives	331	470	139	1,824
1.2	1012	Funding agreements – Maori	66	123	57	196
1.2	1013	Maori Engagement	18	26	8	104
Strategy Area Total			3,717	4,843	1,125*	18,423

* refer to strategy area in report body for variance commentary.

Environment

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
2.1	1014	Parks and Reserves Planning	209	204	(5)	787
2.1	1015	Reserves Unplanned Maintenance	132	47	(85)	262
2.1	1016	Turf Management	301	348	47	1,336
2.1	1017	Park Furniture and Infrastructure Maintenance	382	403	21	1,676
2.1	1018	Parks and Buildings Maintenance	313	479	166	1,904
2.1	1019	Horticultural Operations	545	541	(4)	2,043
2.1	1020	Arboricultural Operations	296	484	188	1,382
2.1	1021	Botanic Gardens Services	1,281	1,242	(38)	4,717
2.1	1022	Coastal Operations	246	272	26	1,076
2.1	1023	Open Space Vegetation Mgmt	0	0	0	0
2.1	1024	Road Corridor Growth Control	272	228	(45)	904
2.1	1025	Street Cleaning	1,741	1,854	113	7,378
2.1	1026	Hazardous Trees Removal	160	109	(50)	477
2.1	1027	Town Belts Planting	330	356	26	924
2.1	1028	Townbelt-Reserves Management	821	750	(71)	3,218
2.1	1030	Community greening initiatives	133	117	(16)	565
2.1	1031	Environmental Grants Pool	1	60	58	100
2.1	1032	Walkway Maintenance	98	167	69	662
2.1	1033	Weeds & Hazardous Trees Monitoring	381	217	(164)	843
2.1	1034	Animal Pest Management	110	158	48	1,292
2.1	1035	Waterfront Public Space Management	1,155	1,217	62	4,855
2.2	1036	Landfill Operations & Maintenance	(201)	(294)	(93)	(1,888)
2.2	1037	Suburban Refuse Collection	(23)	(84)	(61)	(438)
2.2	1038	Domestic Recycling	540	599	59	1,489

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
2.2	1039	Waste Minimisation Info	139	260	121	835
2.2	1040	Litter Enforcement	(4)	24	28	92
2.2	1041	Closed Landfill Gas Migr Monit	219	80	(139)	319
2.2	1042	Smart Energy	118	48	(69)	193
2.3	1043	Water - Meter Reading	33	39	6	154
2.3	1044	Water - Network Maintenance	1,228	1,072	(156)	4,266
2.3	1045	Water - Water Connections	(25)	(9)	16	(35)
2.3	1046	Water - Pump Stations Maintenance-Ops	281	257	(24)	1,024
2.3	1047	Water - Asset Stewardship	4,853	4,590	(263)	18,457
2.3	1048	Water - Reservoir-Dam Maintenance	25	68	43	271
2.3	1049	Water - Monitoring & Investigation	113	141	28	561
2.3	1050	Water - Asset Management	113	181	68	718
2.3	1051	Water - Bulk Water Purchase	4,032	4,099	67	16,555
2.4	1052	Wastewater - Asset Stewardship	4,058	3,464	(594)*	14,152
2.4	1053	Wastewater - Trade Waste Monitoring & Investigation	68	74	6	292
2.4	1055	Wastewater - Network Maintenance	668	697	28	2,767
2.4	1057	Wastewater - Asset Management	172	197	25	767
2.4	1058	Wastewater - Monitoring & Investigation	474	397	(76)	1,573
2.4	1059	Wastewater - Pump Station Maintenance-Ops	303	336	32	1,338
2.4	1060	Wastewater - Treatment Plants	4,589	5,258	669	20,967
2.4	1062	Sewerage Disposal	252	339	88	1,306
2.5	1063	Stormwater - Asset Stewardship	3,448	3,262	(186)	13,253
2.5	1064	Stormwater - Network Maintenance	461	569	109	2,261
2.5	1065	Stormwater - Monitoring & Investigation	146	199	53	789
2.5	1066	Stormwater - Asset Management	277	226	(50)	896
2.5	1067	Drainage Maintenance	172	238	67	948
2.5	1068	Stormwater - Pump Station Maintenance-Ops	6	11	5	43
2.6	1069	Karori Sanctuary	695	699	4	1,814
2.6	1070	Wellington Zoo Trust	2,135	2,143	7	5,156
Strategy Area Total			38,271	38,435	164	147,299

* refer to strategy area in report body for variance commentary.

Economic Development

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
3.1	1073	Positively Wellington Tourism	2,814	2,815	1	5,630
3.1	1074	Events Fund	2,104	2,104	(0)	4,523
3.1	1075	Wellington Venues	1,059	1,037	(21)	3,884
3.1	1076	Destination Wellington	81	444	363	1,775
3.1	1077	City Innovation	284	267	(17)	1,045
3.1	1078	Wellington Convention Centre	(0)	(3)	(2)	(0)
3.1	1079	CBD Weekend Parking	345	371	26	1,476
3.1	1080	Economic Development Grant Pool	0	0	0	50
3.1	1081	Economic Growth Strategy	94	100	6	383
3.1	1082	Economic Development Fund	970	783	(187)	3,000
3.1	1083	Airport Runway Extension	(2)	0	2	0
3.1	1084	Indoor Arena	1	0	(1)	0
3.1	1085	Film Museum	0	(4)	(4)	0

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
3.1	1086	Westpac Stadium	0	1,250	1,250*	5,000
3.1	1087	International Relations	146	201	56	778
3.1	1088	Marsden Village	4	4	0	14
3.1	1089	Business Improvement Districts	64	69	5	277
Strategy Area Total			7,961	9,437	1,476*	27,835

* refer to strategy area in report body for variance commentary.

Cultural Wellbeing

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
4.1	1090	Wellington Museums Trust	3,700	4,413	713*	9,162
4.1	1091	Museum of Conflict	0	500	500*	500
4.1	1092	Te Papa Funding	563	563	0	2,250
4.1	1093	Carter Observatory	410	260	(150)	681
4.1	1095	Community Events Programme	673	639	(34)	2,653
4.1	1096	WW1 Commemorations	0	0	0	0
4.1	1097	Citizen's Day - Mayoral Day	0	0	0	22
4.1	1098	Cultural Grants Pool	959	597	(362)	1,132
4.1	1099	Wgtn Convention Center Comm Subsidy	223	115	(108)	200
4.1	1100	Community Arts Programme	184	134	(50)	526
4.1	1101	NZSO Subsidy	31	52	21	216
4.1	1102	Toi Poneke Arts Centre	234	230	(3)	905
4.1	1103	Public Art Fund	64	116	53	459
4.1	1104	New Zealand Ballet	23	219	197	412
4.1	1105	Orchestra Wellington	0	279	279	279
4.1	1106	Regional Amenities Fund	622	160	(462)	641
Strategy Area Total			7,687	8,279	592*	20,037

* refer to strategy area in report body for variance commentary.

Social and Recreation

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
5.1	1107	Swimming Pools Operations	4,062	4,146	84	15,210
5.1	1108	Sportsfields Operations	831	947	116	3,199
5.1	1109	Synthetic Turf Sport Operations	176	236	60	1,042
5.1	1110	Recreation Centres	499	507	8	2,154
5.1	1111	ASB Sports Centre	1,206	1,230	24	5,161
5.1	1112	Basin Reserve Trust	308	483	175	1,278
5.1	1113	Recreational NZ Academy Sport	0	0	0	47
5.1	1114	Playground & Skate Facility Mtnc	206	211	5	837
5.1	1115	Marina Operations	(1)	(26)	(25)	23
5.1	1116	Municipal Golf Course	28	52	24	176
5.1	1117	Recreation Programmes	62	78	16	308
5.2	1118	Library Network - Wide Operation	3,507	3,737	230	14,618
5.2	1119	Branch Libraries	1,535	1,465	(70)	5,706
5.2	1120	Passport to Leisure Programme	35	31	(4)	119
5.2	1121	Community Advice & Information	421	379	(42)	1,394
5.2	1122	Community Grants	669	925	256	828

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
5.2	1123	Support for Wellington Homeless	0	198	198	198
5.2	1124	Social & Recreational Grant Pool	1,982	1,427	(555)*	3,171
5.2	1125	Housing Operations and Maintenance	493	521	27	1,922
5.2	1126	Housing Upgrade Project	(4,929)	(4,849)	80	(11,055)
5.2	1127	Cmty Props Programmed Maintenance	134	147	13	562
5.2	1128	Community Halls Ops and Maintenance	141	139	(2)	544
5.2	1129	Community Prop & Facility Ops	415	433	18	1,713
5.2	1130	Accommodation Assistance Fund	146	85	(61)	337
5.3	1997	Business Recovery	330	0	(330)	0
5.3	1998	Emergency Management Activation	0	0	(0)	0
5.3	1131	Burial & Cremation Operations	259	252	(7)	1,010
5.3	1132	Contracts - Public Conveniences	873	780	(93)	3,131
5.3	1133	Public Health	353	516	163	1,980
5.3	1134	Noise Monitoring	143	183	40	717
5.3	1135	Anti-Graffiti Flying Squad	217	183	(34)	721
5.3	1136	Safe City Project Operations	618	629	11	2,432
5.3	1137	Civil Defence	343	396	54	1,614
5.3	1138	Rural Fire	11	58	47	230
Strategy Area Total			15,073	15,498	425	61,325

* refer to strategy area in report body for variance commentary.

Urban Development

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
6.1	1139	District Plan	425	499	73	2,065
6.1	1140	Growth Spine Centres	0	0	0	0
6.1	1141	City Shaper Developments	554	403	(152)	1,564
6.1	1142	Public Art and Sculpture Maintenance	71	90	19	371
6.1	1143	Public Space-Centre Devl. Plan	489	528	39	2,037
6.1	1145	City Heritage Development	419	442	23	1,267
6.2	1146	Building Control-Facilitation	1,011	922	(89)	2,754
6.2	1147	Weathertight Homes	215	255	40	976
6.2	1148	Development Cntrl Facilitation	785	827	42	2,943
6.2	1150	Building Consents EQPB Subsidy Fund	0	0	(0)	0
6.2	1151	Earthquake Risk Building Proj	198	365	167	1,389
Strategy Area Total			4,168	4,330	163	15,366

Transport

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
7.1	1152	Ngauranga to Airport Corridor	122	394	271	1,565
7.1	1153	Transport Planning and Policy	237	264	27	1,039
7.1	1154	Road Maintenance and Storm Clean Up	1,601	494	(1,107)*	1,020
7.1	1155	Tawa Shared Driveways Maintenance	10	6	(4)	35
7.1	1156	Wall, Bridge and Tunnel Maintenance	15	48	34	191
7.1	1157	Drains & Walls Asset Stewardship	1,389	1,643	254	6,570
7.1	1158	Kerb & Channel Maintenance	102	109	7	465
7.1	1159	Vehicle Network Asset Stewardship	4,614	3,828	(787)*	15,306
7.1	1160	Port and Ferry Access	0	24	23	94
7.1	1161	Cycleways Maintenance	6	15	9	87
7.1	1162	Cycleway Asset Stewardship	2	148	146	593
7.1	1163	Cycleways Planning	137	264	126	1,052
7.1	1164	Passenger Transport Facilities	26	62	36	317
7.1	1165	Bus Shelter Contract Income	(51)	1	52	(575)
7.1	1166	Passenger Transport Asset Stewardship	169	179	10	717
7.1	1167	Bus Priority Plan	0	22	22	87
7.1	1168	Cable Car	35	1	(34)	6
7.1	1170	Street Furniture Maintenance	65	88	23	438
7.1	1171	Footpaths Asset Stewardship	1,357	1,489	132	5,954
7.1	1172	Pedestrian Network Maintenance	196	197	1	864
7.1	1173	Pedestrian Network Structures Maintenance	21	43	22	172
7.1	1174	Traffic Signals Maintenance	248	198	(51)	781
7.1	1175	Traffic Control Asset Stewardship	930	733	(197)	2,931
7.1	1176	Road Marking Maintenance	97	187	90	740
7.1	1177	Traffic Signs Maintenance	44	83	39	371
7.1	1178	Network Activity Management	193	134	(58)	514
7.1	1179	Street Lighting Maintenance	457	437	(20)	1,743
7.1	1180	Transport Education & Promotion	48	136	88	537
7.1	1181	Fences & Guardrails Maintenance	54	69	15	300
7.1	1182	Safety Asset Stewardship	812	546	(265)	2,186
7.2	1184	Parking Services & Enforcement	(3,447)	(3,952)	(506)*	(14,242)
7.2	1185	Waterfront Parking Services	(59)	(101)	(42)	(403)
Strategy Area Total			9,432	7,790	(1,642)*	31,457

* refer to strategy area in report body for variance commentary.

(c) Capital expenditure – detailed performance information

Note: Unfavourable variances are shown in brackets. * refer to strategy area in report body for variance commentary.

Governance

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
1.1	2000	Committee & Council Processes	0	8	8	30
Strategy Area Total			0	8	8	30

Environment

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
2.1	2001	Property Purchases - Reserves	122	118	(4)	118
2.1	2003	Parks Infrastructure	43	33	(10)	432
2.1	2004	Parks Buildings	29	178	149	643
2.1	2005	Plimmer Bequest Project	2	13	10	50
2.1	2006	Botanic Garden	365	279	(87)	531
2.1	2007	Coastal - upgrades	337	260	(76)	1,561
2.1	2008	Coastal	36	88	52	205
2.1	2009	Town Belt & Reserves	76	59	(17)	309
2.1	2010	Walkways renewals	212	128	(84)	934
2.2	2011	Southern Landfill Improvement	1,424	179	(1,245)*	2,680
2.2	2012	Energy Management Plan	0	6	6	38
2.3	2013	Water - Network renewals	1,196	1,240	44	6,283
2.3	2014	Water - Pump Station renewals	287	220	(67)	503
2.3	2015	Water - Water Meter upgrades	203	374	171	682
2.3	2016	Water - Network upgrades	327	290	(37)	2,164
2.3	2018	Water - Network renewals	467	105	(362)	893
2.3	2019	Water - Reservoir renewals	0	183	183	746
2.3	2020	Water - Reservoir upgrades	1,003	960	(43)	5,079
2.3	2021	Water - Water Meter renewals	0	2	2	(0)
2.4	2023	Wastewater - Network renewals	2,872	1,471	(1,401)*	9,830
2.4	2024	Wastewater - Network upgrades	497	305	(192)	2,422
2.4	2026	Wastewater - Pump Station renewals	215	131	(85)	834
2.5	2028	Stormwater - Network upgrades	331	552	222	5,983
2.5	2029	Stormwater - Network renewals	1,144	694	(449)	3,878
Strategy Area Total			11,189	8,089	(3,100)*	47,637

* refer to strategy area in report body for variance commentary.

Economic Development

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
3.1	2035	Wellington Venues renewals	240	319	79	2,152
3.1	2037	Indoor Arena	0	0	0	0
3.1	2130	City Shaper - Film Museum	0	0	0	0
Strategy Area Total			240	319	79	2,152

Cultural Wellbeing

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
4.1	2129	Wellington Convention Centre and Movie Museum	599	1,379	780*	5,284
4.1	2039	Museum of Conflict	0	0	0	0
4.1	2040	Cable Car Precinct	0	0	0	43
4.1	2041	Te ara o nga tupuna - Māori heritage trails	0	7	7	28
Strategy Area Total			600	1,393	794	5,394

* refer to strategy area in report body for variance commentary.

Social and Recreation

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
5.1	2043	Aquatic Facility upgrades	0	814	814*	814
5.1	2044	Aquatic Facility renewals	667	1,120	453	1,915
5.1	2045	Sportsfields upgrades	349	108	(240)	608
5.1	2047	Synthetic Turf Sportsfields upgrades	399	184	(215)	184
5.1	2048	Recreation Centre Renewal	1	228	226	449
5.1	2049	ASB Sports Centre	0	12	12	25
5.1	2050	Basin Reserve	609	969	359	3,710
5.1	2051	Playgrounds renewals & upgrades	37	7	(31)	276
5.1	2052	Evans Bay Marina - Renewals	2	7	4	74
5.1	2053	Clyde Quay Marina - Upgrade	0	3	3	124
5.2	2054	Upgrade Library Materials	490	533	43	2,165
5.2	2055	Upgrade Computer Replacement	7	23	16	109
5.2	2056	Central Library upgrades	0	4	4	17
5.2	2057	Branch Library upgrades	491	871	380	9,811
5.2	2058	Branch Libraries renewals	31	61	30	244
5.2	2059	Housing upgrades	5,213	5,682	468	23,312
5.2	2060	Housing renewals	461	209	(251)	3,147
5.2	2061	Community Halls - upgrades & renewals	121	245	124	1,200
5.3	2062	Burial & Cremations	1	69	68	383
5.3	2063	Public Convenience and pavilions	16	163	147	1,637
5.3	2064	Safety Initiatives	0	13	13	50
5.3	2065	Emergency Management renewals	11	0	(11)	104
Strategy Area Total			8,906	11,324	2,417*	50,358

* refer to strategy area in report body for variance commentary.

Urban Development

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
6.1	2067	Wellington Waterfront Development	1,805	1,400	(405)	5,600
6.1	2068	Waterfront Renewals	467	946	479	2,219
6.1	2070	Central City Framework	1,098	1,038	(61)	4,498
6.1	2073	Suburban Centres upgrades	88	123	35	1,086
6.1	2074	Minor CBD Enhancements	0	25	25	171

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
6.1	2075	Urban Regeneration Projects	0	22	22	86
6.2	2076	Earthquake Risk Mitigation	1,751	2,438	686*	11,107
Strategy Area Total			5,209	5,991	782	24,767

* refer to strategy area in report body for variance commentary.

Transport

Group	Activity	Activity Description	YTD			Full Year
			Actual \$000	Budget \$000	Variance \$000	Budget \$000
7.1	2077	Wall, Bridge & Tunnel Renewals	714	396	(318)	2,453
7.1	2078	Road Surface Renewals	235	211	(24)	2,202
7.1	2079	Reseals	223	91	(132)	2,279
7.1	2080	Pre-seal Preparations	551	309	(243)	2,922
7.1	2081	Shape & Camber Correction	145	322	177	4,375
7.1	2082	Sumps Flood Mitigation	94	113	18	363
7.1	2083	Road Corridor New Walls	314	322	8	1,796
7.1	2084	Service Lane Improvements	0	13	13	52
7.1	2085	Tunnel & Bridge Improvements	211	169	(42)	881
7.1	2086	Kerb & Channel Renewals	411	456	45	2,185
7.1	2087	Vehicle Network New Roads	0	1	1	4
7.1	2088	Road Risk Mitigation	488	548	61	1,639
7.1	2089	Roading Capacity Projects	0	0	0	0
7.1	2090	Area Wide Road Maintenance	30	51	21	786
7.1	2091	Port and Ferry Access	0	0	0	0
7.1	2094	Cycling Improvements	2,110	1,545	(565)*	10,092
7.1	2095	Bus Priority Planning	49	46	(3)	1,366
7.1	2096	Pedestrian Network Structures	136	34	(102)	158
7.1	2097	Pedestrian Network Renewals	657	692	35	3,652
7.1	2098	Walking Improvements	348	358	9	532
7.1	2099	Street Furniture	52	47	(5)	162
7.1	2100	Pedestrian Network Accessways	21	34	13	263
7.1	2101	Traffic & Street Signs	206	329	123	1,429
7.1	2102	Traffic Signals	78	131	53	779
7.1	2103	Street Lights	268	167	(101)	15,923
7.1	2104	Rural Road Improvements	(0)	0	0	105
7.1	2105	Minor Works Projects	228	61	(167)	1,229
7.1	2106	Fences & Guardrails	71	171	100	780
7.1	2107	Safer Roads Projects	7	200	193	585
7.2	2108	Parking Asset renewals	1	46	45	184
7.2	2109	Roadside Parking Improvements	21	20	(1)	137
Strategy Area Total			7,670	6,882	(787)*	59,313

* refer to strategy area in report body for variance commentary.