

# Quarterly Performance Report

Quarter One 2018/19 year  
(1 July 2018 - 30 September 2018)

This report provides a summary of Wellington City Council's (the Council) operating performance for the relevant quarter of the 2018/19 financial year.

Quarterly reports reflect the Council's current 10-year plan, annual plans and the Mayor and Councillors' 3-year (triennium) work programme. These documents are published on the Council's website ([www.wcc.govt.nz](http://www.wcc.govt.nz)). Volume 1 of Our 10-year Plan has full details on our outcome indicators, performance measures and strategic priorities and supporting key projects

Our 10-year Plan 2018-28 updated the Council's 2015 performance framework and this report is the first quarterly report against the updated framework. The update resulted in changes to a majority of measures in each activity area. This means that most of the updated measures are not comparable with 2017/18 results. We expect that during the 2018/19 financial year some measures, targets, data and data collection will be fine-tuned as part of their operational bedding-in. Throughout 2018/19 we will also continue to develop the content and presentation of this report.

From quarter two 2018/19 this report will include a 'snapshot' of selected city wide information or trends that are of interest at the time. While what is of interest at the time may change between quarters, the aim is to provide a high level 'snapshot' of how the city is changing. This is referred to as the 'state of the city' snapshot and includes (for example) city wide census and annual outcome information. This information is more medium to long-term in nature and less likely to change during the year. The latest census data is expected about April 2019. Changes to the 'state of the city' will therefore be reported as on-going trends over time. 'State of the city' snapshots also complements our Annual Report which includes year-on-year outcome indicators for monitoring progress towards our long-term community outcomes.

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# Introduction: What we report

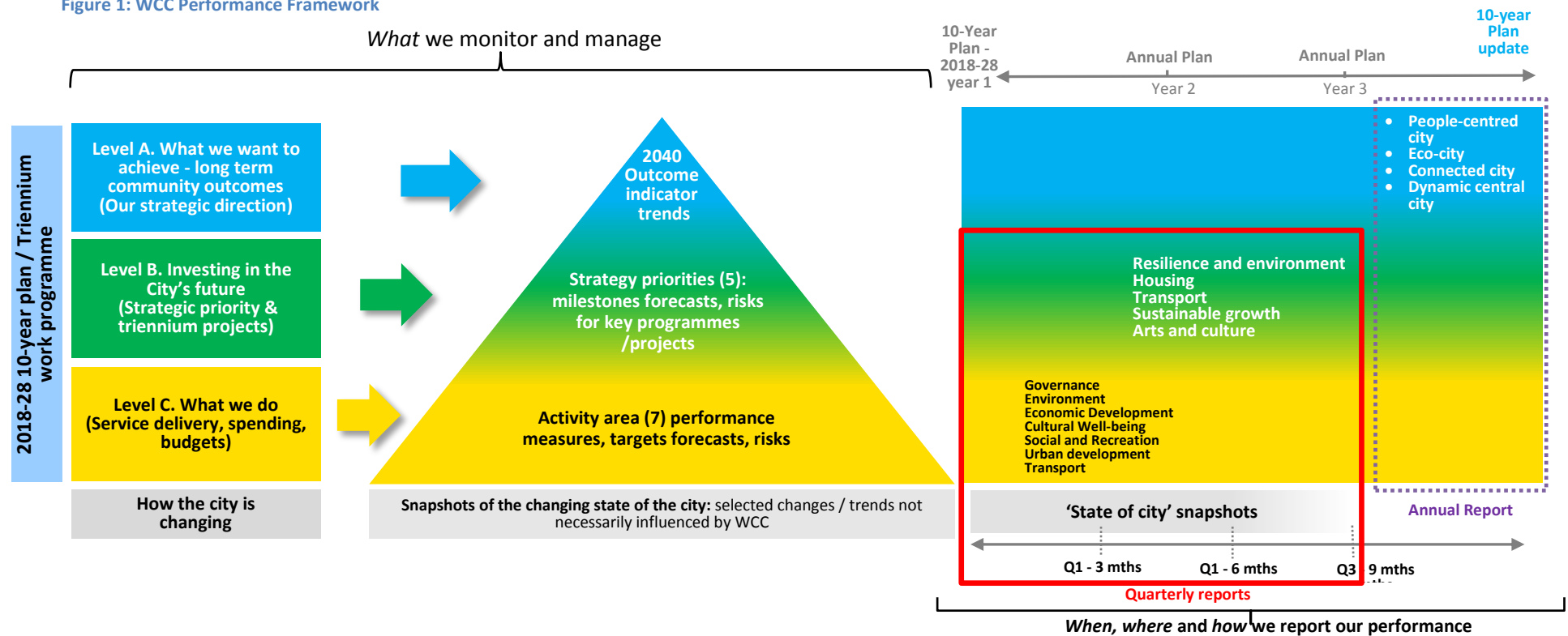
Quarterly reports focus on operating performance i.e. levels B and C in our Performance Framework (Figure 1 below). This includes commentary on what we did, key project progress, material changes in performance measures (KPIs) and budgets, forecasts and any risks / issues that may influence future performance.

Forecasts are the expected results for the next quarter. They are an informed view of conditions (e.g. seasonality) that may influence future performance (or results).

## Exception reporting

Quarterly results are reported by exception and include KPI, achievements and budget performance. As the year progresses we include prior quarter(s) performance for comparison.

Figure 1: WCC Performance Framework



## How to read this report

### What's being reported?

This report explains:

- progress for our significant and key projects in Our 10-year plan
- performance KPI targets and budgets, key achievements, challenges /risks and where possible, next quarter forecasts in each of our seven activity areas
- consolidated financial performance; and
- from quarter two 2018/19 - trends on how Wellington is changing.

The aim is to inform three key questions:

- Are we tracking as expected?
- What are we expecting to achieve in the next quarter?
- Is our response to challenges sufficient to mitigate any undesirable impacts?

### What information do we include?

In general the information in the report covers relevant financial and non-financial information relating to operating performance. Activity area KPIs in general, cover quantity, quantity, timeliness and cost.

### Structure of this report

The introduction explains how this report fits with the Council's Performance Framework (Figure 1) as well as on-going monitoring and reporting. First-time readers of the report could start here.

Next, the Executive Summary provides an overview (or 'snapshots') of performance for the quarter - drawing on the information in the following sections and appendices

Sections one and two contain details on:

- financial and non-financial performance (by exception) for each of the Council's seven key strategy areas (Section 1)
- Consolidated financial performance and for the Council as a whole (Section 2).

Those more familiar with the report could start with these sections.

Appendices contain detailed information on KPI performance and budgets for the quarter.

### How we rate status

To decide what is significant and therefore what to focus on in this report we use the status definitions:

Indicator	Definitions		
	Project progress	Budgets	Performance measures (KPIs)
● Blue	The project is ahead of its timeline		Target exceeded by >10%
● Green	The project is / will remain on track	Year to date spend is within 10% of budget (on track)	Target <i>met</i> - within plus 10% of target
● Amber	The project progress is at risk of being delayed	Year to date is within 10-15% of budget	Target mainly met < 10% under target
● Red	The project is significantly off-track, intervention is underway	Year to date spend is less or greater than 15% of budget	Target not met > 10% under target

### Reporting by exception

In general, items with a status of blue, amber or red are reported first (or by exception) in sections 1 and 2. In general, our approach in this report is to focus on over and/or under performance (or by 'exception'). The blue dot indicates over performance and the red or amber dot indicates under performance. Using a range allows for seasonal changes in performance.

### Performance data

All information is current as at the end of the quarter. A number of KPI results are gathered annually e.g. from an annual residents monitoring survey. We have identified these in Appendix 1.

All performance measure data for the full financial year is published in the Council's Annual Report.

## Executive Summary - Quarter 1 Performance Snapshots

Snapshot (a) - Summary of key headlines for the quarter	6
Snapshot (b) - Summary of significant and 10-year Plan strategic priority projects	7
Snapshot (c) - Summary of KPI and budget results	8

## Snapshot (a) - Summary of key headlines

Page numbers refer to detailed information in Sections two and three or Appendices.

	Page
<p><b>Governance</b></p> <ul style="list-style-type: none"> <li>We continued to develop the Council's Māori and mana whenua partnerships - taking part in Te Wiki o te Reo Māori working group.</li> <li>We completed the Annual Report and started work on the 2019 /20 Annual plan</li> <li>All performance measures with an available result were either on track or had exceeded target</li> <li>The operating expenditure budget was on track. There was with no capital spending during the quarter</li> </ul>	10
<p><b>Environment</b></p> <ul style="list-style-type: none"> <li>Work included activity in parks, beaches and open spaces, conservation attractions, waste reduction and energy conservation. Three waters activity focused on strengthening existing assets and infrastructure including the completion of a number of potable water, wastewater and stormwater upgrade and renewal projects</li> <li>37 out of the 40 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter</li> <li>The operating expenditure budget was on track and the capital budget was overspent</li> </ul>	13
<p><b>Economic development</b></p> <ul style="list-style-type: none"> <li>A busy quarter with one All Black test, record sales for Visa Wellington on a Plate and World of WearableArt, a quarterly record of 140 film permits issued, the start of the GovTech Lightning Lab accelerator, significant conference wins including the 2020 WorldCon and the Regional Trails Framework was progressed</li> <li>All economic development KPIs are measured annually with no reportable results against targets for the quarter. However, a majority of WREDA's internal KPIs for key goals were on track at the end of the quarter</li> <li>The operating and capital expenditure budgets were underspent during the quarter</li> </ul>	18
<p><b>Cultural wellbeing</b></p> <ul style="list-style-type: none"> <li>Work advanced in the quarter included activity in arts residencies, Artsplash, Toi Pōneke, Public Art Fund and city events e.g. Wellington Sky Show</li> <li>6 out of the 8 performance measures with an available result were exceeded, met or mainly met at the end of the quarter; the two KPIs with unfavourable results related to visitor numbers for Wellington Museum Trust and City Gallery</li> <li>The operating budget for the quarter was on track and the capital budget was overspent</li> </ul>	21
<p><b>Social and recreation</b></p> <ul style="list-style-type: none"> <li>We increased funding for sexual violence prevention services, and completed the development of Arlington 2. We began renovation works at sportsfields (Kilbirnie Park, Seatoun Park and David Farrington Park) and completed Phase 1 of maintenance on Tawa pool</li> <li>28 out of the 30 performance measures with an available result were exceeded, met or mainly met target at the end of the quarter; the two KPIs with unfavourable results related to swimming pool attendance</li> <li>The overall operating budget was on track and the capital budget was underspent</li> </ul>	23
<p><b>Urban development</b></p> <ul style="list-style-type: none"> <li>We upgraded laneways in the central city, and helped building owners secure facades and parapets that needed strengthening. We also continued to process high numbers of building consent applications and at the same time continued to upskill staff</li> <li>5 out of the 7 performance measures with an available result were on track or mainly on track, for the quarter. KPIs with unfavourable variances related to the timeliness of issuing of building consents and code of compliance certificates</li> <li>The operating expenditure budget was on track for the quarter and capital budget was underspent</li> </ul>	26
<p><b>Transport</b></p> <ul style="list-style-type: none"> <li>We installed over five thousands new LED lights, made tangible progress on expanding our range of electric vehicles and fast-charging stations, and carried out a range of strengthening works throughout the city, to improve roads, tunnels and bridges</li> <li>6 out of the 8 performance measures were exceeded, met or mainly met; the two unfavourable KPI results related to parking occupancy</li> <li>Our operating and capital expenditure budgets were underspent for the quarter</li> </ul>	29

## Snapshot (b) - key projects

This snapshot summarises the current status of the key projects supporting our strategic priorities that are *underway* in the quarter. Status indicators are:

Indicator	Status definition
● Blue	Ahead of timeline / forecast to remain ahead of timeline
● Green	Is on track / forecast to remain on-track
● Amber	Progress is on track but is at risk of being delayed next quarter
● Red	Significantly delayed, intervention is underway / forecast to continue

### Key projects supporting strategic priorities

#### Housing

##### Arlington

**Project status:** A masterplan has been developed for sites 1 and 3. Construction of

- 104 social housing units of site 2 is now complete. Negotiations are underway with Housing New Zealand (HNZC) to lease various parts of the site.

**Budget status:** Year to date budget: \$0.351; Actual: \$1,287m over budget for Arlington site 2 (timing difference only).

#### Transport

##### Let's Get Wellington Moving

**Project status:** Working with NZTA and GWRC to build up a proposal to the Programme Business Case stage. This phase is near completion.

**Budget status:** Year to date budget (OPEX): \$0.466m; Actual: \$0.394m.

#### Sustainable growth

##### Convention centre

**Project status:** The feasibility stage of the project was advanced in the first quarter and this will inform a Business Case for Council consideration in December.

**Budget status:** Year to date actual: \$0.190m.

#### Arts and culture

##### Town Hall - Seismic strengthening

- **Project status:** Design complete and tender issued to three shortlisted main contractors.
- **Budget status:** Year to date Budget:\$3.759m; Actual \$1.885m - underspend as a result of the project running behind plan

##### St James Theatre - Seismic strengthening

- **Project status:** Review of project scope and risks completed, resulting in revised programme and costs, now operating under the revised project timeline. URM works completed. Enabling works underway.
- **Budget status:** Year to date budget: \$0.098m; Actual: \$0.101m - over budget due to expenditure timing

#### Other key projects

##### CAB, Civic Precinct

**Status:** Presentation provided to Councillors on 17 May 18 outlining the status of the civic precinct assets. The CAB insurance claim and structural assessments (MFC roof, Capital E, City to Sea Bridge, basement carpark) are underway as is the assessment of options for the use of MOB as a Music Hub.

**Budget status:** Year to date Actual: \$0.227m

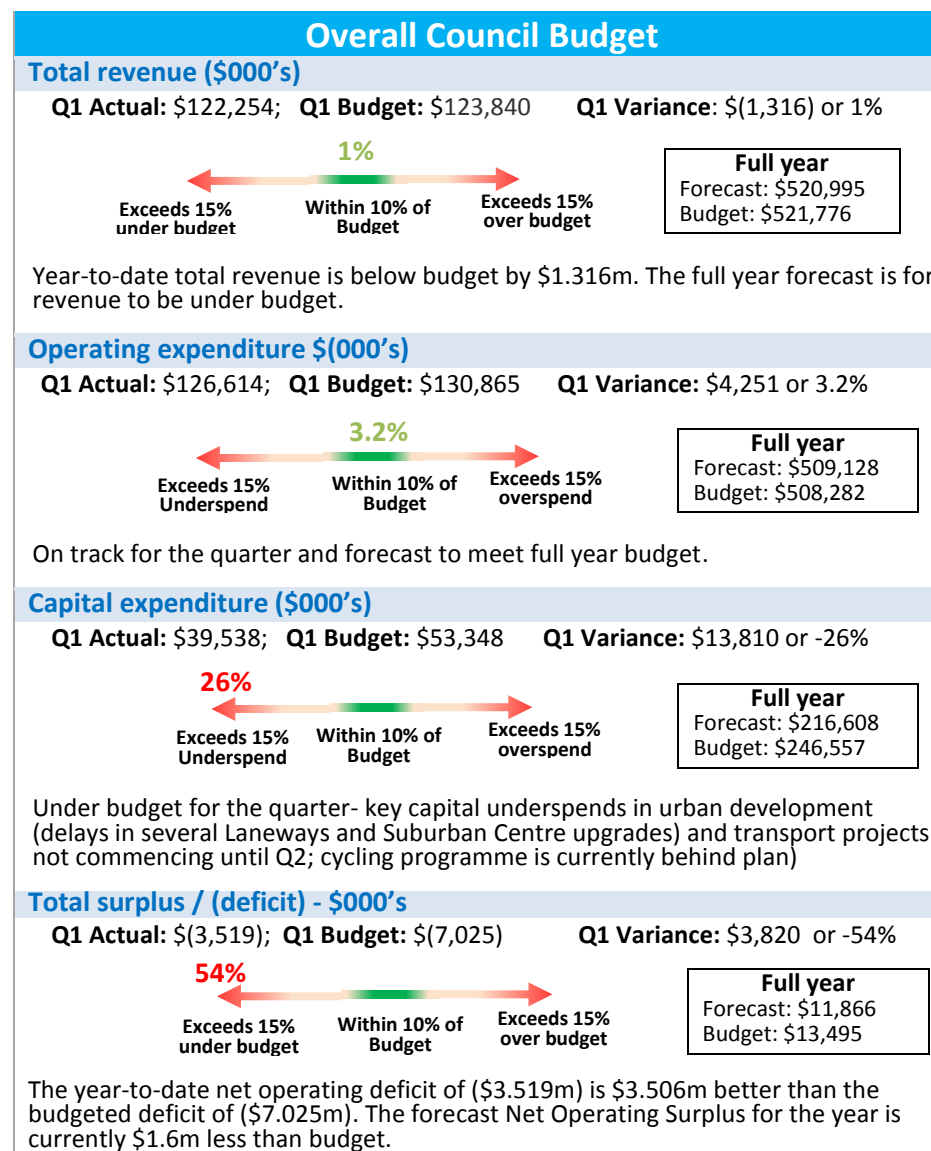
##### Johnsonville (Waitohi) Community Hub

- **Project status:** In-ground works were delayed due to materials delays and cost increases. Much of this is however now finished. Underway are ground floor slabs, erection of structural steel and pre-cast concrete stairs.

**Budget status:** Year to date budget:\$2.516m; Actual \$0.381m - underspend reflecting expenditure timing difference.

## Snapshot (c) - Summary of measures (KPIs), budget

Performance measures					
	Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured* this quarter
<b>1. Governance</b> (14 KPIs, 9 measured annually)	1	3			10
KPIs with favourable variances for the quarter related to providing information / point of contact (contact centre response), facilitating decision making (provision of meeting agendas) - Details see page 10					
<b>2. Environment</b> (71 KPIs, 25 annual)	18	15	4	3	31
KPIs with unfavourable variances related to continuity of supply and resolution of faults (response times) and compliance and sustainability (dry weather wastewater overflows) Details page 13					
<b>3. Economic development - BIDS, WREDA, Stadium Trust</b> (24 annual KPIs)	All KPIs are measured annually				24
There were no reportable variances for the quarter. However Appendix 1 (p 41) contains some KPI activity for the quarter. Details see page 18. The majority of WREDA's internal KPIs supporting its key goals were on track for the quarter.					
<b>4. Cultural wellbeing</b> (18 KPIs, 10 annual)	3	2	1	2	10
KPIs with unfavourable variances related to Wellington Museums Trust visitor numbers (Museum) - details see page 21					
<b>5. Social and recreation</b> (78 KPIs, 45 annual)	5	16	7	2	48
KPIs with unfavourable variances related to utilisation (Tawa, Keith Spry) and efficiency (licensed premises inspection). Details see page 23					
<b>6. Urban development</b> (18 KPIs, 11 annual)		3	2	2	11
KPIs with unfavourable variances related to timeliness (issuing of building consents, code of compliance certificates) - details see page 26					
<b>7. Transport</b> (34 KPIs, 25 annual)	2	2	2	2	26
KPIs with unfavourable variances related to utilisation (cable car trips and income), parking occupancy (weekdays and weekends). Details see page 29					
* Is measured annually, baseline being determined in 2018/19 or data unavailable (timing). KPIs with available results for the quarter are shown in Appendix 1 (page 37)					





## Section One: Activity area performance

Pārongo ā-tāone   Governance	10
Taiao   Environment	13
Whanaketanga ōhanga   Economic development	18
Oranga ahurea   Cultural Wellbeing	21
Kaupapa Pāpori me ngā Mahi a Rēhia   Social and Recreation	23
Tāone tupu ora   Urban development	26
Waka   Transport	29

This section provides the end of quarter results **by exception** for performance measure and financial budget in each of the Council’s activity areas. The results are reported using the following definitions:

Measure indicator	Definition
● <b>Blue</b>	Target exceeded (i.e. the actual result is <b>greater than</b> 10% over target)
● <b>Green</b>	Target met (i.e. actual result <b>is between</b> target and 10% over of target)
● <b>Amber</b>	Target substantially met (i.e. the actual result <b>is between</b> target and 10% under target).
● <b>Red</b>	Target not met (i.e. the actual result is <b>greater than</b> 10% under target)
#	Not measured this quarter (number of measures)

## Pārongo ā-tāone | Governance

**Aim:** Maintain confidence in decision-making and ensuring that the views of Māori and mana whenua are heard.

**Key activity groups:** Governance, information and engagement; Māori and mana whenua partnerships

### Quarter overview

#### Headlines

- Of the 4 KPIs with an available result 3 had met their targets and 1 had exceeded its target at the end of the quarter. The KPI that exceeded its target was contact centre response times.
- The Governance operating budget was on-track for the quarter. The capital budget was underspent.
- Work advanced during the quarter included activity in electronic voting, Māori and mana whenua partnerships, Annual Report and Te Tauihu - te reo Māori policy.

KPIs - performance against target					Financial - Performance against budget	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	<b>Net operating expenditure</b>	<b>Capital expenditure</b>
<b>1</b>	<b>3</b>			<b>10</b>		
<b>Total measures: 14</b> (3 are required by statute, 9 measured annually, 1 with baseline target). ‘Baseline target’ means: <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and therefore</li> <li>• the performance against target is not reported this quarter.</li> </ul>					The main underspend of budget relates to temporary under spending in professional costs.	There was no spending on the Capital budget during the quarter.

## What we did - snapshot

- *Decision-making process.* We completed a successful roll-out of the electronic voting system for all Council and Committee meetings to make the voting system more transparent.
- *Māori and mana whenua partnerships.* We took part in Te Wiki o te Reo Māori working group co-ordinated by Te Taura Whiri i te reo Māori. Council and iwi leaders held their quarterly meeting on 12 September.
- *Consultations:* During the quarter we advanced work on Priority buildings and alcohol by-law consultations.
- *Annual report.* The Council adopted its Annual Report 2017/18.
- *Policy review.* The Council considered its submission on the draft first set of National Planning Standards. The City strategy Committee approved the Fire and Emergency New Zealand Act 2017 and related bylaw for public consultation, and considered the Pacific Advisory Group and the Accessibility Advisory Group Annual Reports. We also continued work on the Gambling Policy 2015 Review, the review and refresh of SmokeFree Wellington Action Plan 2016-2-17, the Positive Aging Policy/Strategy and the Accessibility Action Plan review.
- *Finance, Audit and Risk Subcommittee.* The subcommittee considered and reviewed the following items: Te Aho Marutau I Internal audit report for the year ended 30 June 2018; a status of internal audit findings report; a Council debtor report; an insurance reserve fund performance report; a risk management and strategic risks update; a health and safety report (year ended 30 June 2018); and a significant projects risk report.

## Detailed Quarter performance

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on all KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

### Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure by exception (> 10% of budget) \$000s					
Activity / budget result	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
1.2 Māori engagement (mana whenua)	123	152	29	306	306	1.1 Governance, Information, engagement	-	6	6	22	22
<b>Underspend</b>	Temporary under spending in professional costs.					<b>Underspend</b>	No spending during the quarter				

## Performance measures (KPIs) by exception

Where available performance measures include an informed forecast of the next quarter expected result. Forecasts are provided only where there is sufficient information to support them.

### 1.1 Mana Whakahaere. Pārongo me ngā mahi whai wāhi | Governance, information and engagement

	Q1 Actual	FY Target	Q1 Variance	Variance explanation (where target is not met by >10%)	Q2 Forecast or Year to Date Target (T)
<i>Providing information and a point of contact</i>					
Contact Centre - Contacts responded to within target timeframes (emails)	99%	80%	19%		100%

## Taiao | Environment

**Aim:** *Protect, restore and enhance Wellington’s natural environment*

**key activity groups:** *Gardens, beaches and green open spaces; Waste reduction and energy conservation; Water supply; Wastewater; Stormwater; Conservation attractions*

### Quarter overview

#### Headlines

- Of the 37 KPIs with an available result 15 were met and 4 mainly met target at the end of the quarter. The key unfavourable KPI variances related to compliance and sustainability KPIs (Dry weather wastewater overflows); and three waters continuity of supply and resolution of faults KPIs (response times for non-urgent call outs).
- The overall operating budget result for the quarter was on track and the capital budget was overspent.
- Work advanced in the quarter included activity in parks, beaches and open spaces, conservation attractions, waste reduction and energy conservation. 3 waters activity focus was on strengthening existing resources which included completion of a number of potable water, wastewater and stormwater upgrade and renewal projects.

KPIs - performance against target					Financial - Performance against budget	
Target exceeded by >10%	Target met: within plus 10% of target	Target mainly met: < 10% under target	Target not met: > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
18	15	4	3	31		
<p><b>Total measures:</b> 71 (26 are required by statute)  <b>Not measured:</b> 25 measured annually, 6 with baseline targets.                      ‘Baseline target’ means:</p> <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and therefore</li> <li>• performance against target is not reported this quarter.</li> </ul>					<p>The main contributors are:</p> <ul style="list-style-type: none"> <li>• overspends for coastal upgrades and walkways renewals; reservoir and pump station upgrades or renewals; Kilbirnie upgrade project.</li> <li>• Temporary underspends for the Zoo renewals programme, full budget will be spent by year end.</li> </ul>	

### What we did - a snapshot

#### **Parks, beaches and open spaces**

- **Worser Bay Boating Club:** A funding agreement was signed with the Worser Bay Boating Club to project manage the redevelopment of land-

based works adjacent to the club building. The works will provide better protection to the coastal edge, reserve and club buildings/infrastructure. Construction will begin in November 2018.

- *Alex Moore Park sports hub*: An independent facilitator was appointed to liaise with clubs regarding the Alex Moore Park sports hub proposal. A Memorandum of Understanding was signed between the clubs. Work began on building design options.
- *Draft Pest Management Plan*: We submitted on the Greater Wellington Regional Draft Pest Management Plan. The plan has a number of significant changes to pest animal and plant management.

#### **Waste reduction and energy conservation**

- We spent \$99,472 (6.6 %) less on energy and 124,446 KWH (8.8%) compared to last year.
- The Council reviewed and approved a draft submission to the Ministry for the Environment on the Government's "proposed mandatory phase-out of the sale or distribution of single-use plastic shopping bags."

#### **Water**

- We completed 93 percent of planned projects within the water portfolio in 2017/18, with three projects carrying over into 2018/19. They are CIR, Harbour View and Wadestown Road water main, and Satara Crescent pump station upgrade. The carry forwards have been approved, and work was completed in the first quarter.
- All 2017/18 programmed network renewal projects were completed except for Wadestown Rd which was completed in the first quarter. All network upgrade projects were completed in the first quarter of 2017/18 except for Harborview Road water main upgrades and Satara Crescent pump station which was completed in Q1. Designs for seismic strengthening of the Ngaio, Granada North and Wrights Hill reservoirs is continuing. Resource consent has been granted for the Omāroro/Prince of Wales Reservoir. Final design for the Wallace Street corridor (enabling works and inlet/outlet mains) is expected in Q1 with construction to commence in Q2. Investigation and options analysis of alternative water sources and supply options will be completed early in Q1

#### **Wastewater**

- We completed 92 percent of planned projects within the wastewater portfolio in 2017/18, with two projects carrying over into the first quarter of 2018/19; Crawford Rd sewer renewal, and Dixon Street pump station. Carry forwards have been approved and work will be completed in Q1. All 2017/18 network renewal projects were completed except for Crawford Rd which will be completed in Q1. In relation to the Karori outfall pipeline, Wellington Water was successful in getting a consent condition deleted that required WCC to build a new outfall pipeline from the Western WWTP to the coast by 2023. The appeal period has now ended and no appeals have been lodged, meaning the decision is unchallenged. More detailed assessments of the pipeline need to be undertaken by July 2019 to better understand the condition and rectify any faults.

#### **Stormwater**

- We completed 86 percent of planned work within the stormwater portfolio, with work on Apuku Street, Aro Street, Hunter Street and Kingsbridge being deferred until 2018/19, and work on Kilbirnie stage 1 (pipeline) behind schedule. Carry forward of funds has been approved for Kilbirnie and Aro Street.
- *Kilbirnie Flooding*: Work is progressing on Kilbirnie Stage 1 and 2 with completed construction of the pipeline scheduled for October. We are planning on an award date for the pump station in October with all above ground infrastructure to be completed by March to enable sports codes use of the playing fields. There is a delivery risk from consenting delays, which is being managed by consulting with stakeholders. The pump station is currently being designed through an Early Contractor Involvement (ECI) process with detailed design and cost estimates expected in September. Scope and design changes from concept stage are likely to have a negative cost impact.
- *Tawa Flooding*: The Tawa flooding problems are being investigated with options and detailed design to be progressed in 2018/19.

#### **Conservation attractions**

- *Wellington Zoo*: There were 49,970 visitors to the zoo in the three months to 30 September 2018, up from 42,536 who visited in the same period a year ago and comfortably ahead of first quarter target of 43,501 visitors.

- *Zealandia*: There were 22,818 visitors to Zealandia, down slightly from 23,361 who visited the sanctuary in the same period a year ago but well

ahead of first quarter target of 14,317 visitors.

## Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on *all* KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

## Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure by exception (> 10% of budget) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
2.2 Waste reduction, energy conservation	(49)	316	365	704	704	2.1 Gardens, beaches, open spaces	1,423	924	(499)	8,476	6,876
<b>Underspend</b>	Ahead of budget due to higher volumes of contaminated waste arising from the Wellington Children's Hospital and other projects. Contract costs are above budget owing to the average weight of curb side bags collected being higher than planned.					<b>Overspend</b>	This variance is due to Coastal Upgrades and Walkways Renewals programmes ahead of schedule. Forecast overspend is due to unbudgeted land purchases in Ohariu Valley (approved by Council 29 August 2018) and Motu Kairangi Park				
						2.2 Waste Reduction	1,301	2,280	978	3,885	5,885
						<b>Underspend</b>	Variance on the Landfill Stage 4 extensions due to delays and a change of contractor. An underspend of \$2.0m has therefore been forecast				
						2.3 Water	3,469	2,139	(1,330)	16,512	17,244
						<b>Overspend</b>	Variance due to the Reservoir upgrades and renewals and Pump station renewals programmes being ahead of schedule.				
						2.4 Waste water	1,881	2,134	252	7,436	8,497
						<b>Underspend</b>	Under budget due to the Wastewater renewals programme being behind the planned schedule				
						2.5 Stormwater	2,223	1,269	(954)	12,205	10,412
						<b>Overspend</b>	Variance due to the Kilbirnie upgrade project likely to be in construction phase longer than initially planned. In addition to this, changes in the of scope on the Aro Street upgrade project will cause a year end over spend				
						2.6 Conservation attractions	-	200	200	971	971
						<b>Underspend</b>	Under budget due to delays in the Zoo renewals programme.				

## Performance measures (KPIs) by exception

Where available performance measures include an informed forecast of the next quarter's expected result. Forecasts are provided only where there is sufficient information to support them.

### 2.1 Three waters

Performance measure	Q1 Actual	Target 2018/19	Variance	Variance explanation (where target is not met by >10%)	Q2 Forecast or Year to Date Target (T)
<i>Water - Meeting customer expectations</i>					
Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections*	2.7	<5	46%		-
Number of complaints about the wastewater odour, system faults, blockages, and supplier responsiveness, expressed per 1000 connections*	3.98	<7.5	47%		-
Number of complaints about stormwater system performance per 1000 connections*	1.99	<5	60%		-
<i>Water - Continuity of supply and resolution of faults</i>					
Median response time for <b>attendance</b> for urgent call outs*	47 mins	<60 mins	22%		
Median response time for the <b>resolution</b> for urgent call outs*	3.52 hours	<4 Hours	12%		
Median response time for <b>attendance</b> for non-urgent call outs*	52.03 Hours	<36 hours	-45%	An increased number of reported water leaks has meant that the initial response to non-urgent repairs has been slower. Increased awareness around health and safety requirements has meant that more planning is now being carried out prior to the works on site.	
Median response time for <b>resolution</b> for non-urgent call outs*	3.11 days	<5 days	38%		
<i>Waste water - Compliance and sustainability</i>					
Dry weather wastewater overflows, expressed per 1000 connections*	0.01	<0.44	-100%	There were 32 dry weather network overflows; 28 due to blockages, 3 due to root intrusions and 1 due to a power outage. All of these have been investigated and fixed.	
Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)*	0.13	<0.8	84%		-



Performance measure	Q1 Actual	Target 2018/19	Variance	Variance explanation (where target is not met by >10%)	Q2 Forecast or Year to Date Target (T)
Median response time for wastewater overflows (attendance time)*	0.7 of an hour	< 1 Hour	30%		-
Median response time for wastewater overflows (resolution time)*	2.93 hours	<6 hours	51%		-
Number of pipeline blockages per km of pipeline	0.004	<0.5	99%		-
Median response time to attend a flooding event	45 min	<60 min	25%		-

## 2.1 Environment

### Utilisation

Number of visitors to the Wellington Botanic Gardens and Otari-Wilton's Bush	449,343	320,000 (1,280,000)	40%		(Q2) 370,000 (T) 690,000
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## 2.6 Conservation attractions

### Wellington Zoo

Total number of visitors	49,970	43,501 (244,420)	15%		(Q2) 69,272 (T) 112,773
Education visitors	3,309	2,625 (10,500)	26%		(Q2) 2625 (T) 5,250

\* Mandatory measures

## Whanaketanga ōhanga | Economic development

**Aim:** Support city promotions, events and attractions, to enhance Wellington’s reputation as a great place to live and visit.

**key groups of activities:** City promotions and business support

### Quarter overview

#### Headlines

- A busy quarter with an All Black test, record sales for Visa Wellington on a Plate and World of WearableArt, a quarterly record of 140 film permits issued, the start of the GovTech Lightning Lab accelerator programme, significant conference wins including the 2020 WorldCon and the Regional Trails Framework was progressed.
- All WCC economic development KPIs are measured annually. There were therefore no unfavourable results for the quarter. The majority of WREDA’s internal KPIs supporting its key goals were on track for the quarter.
- Both operating and capital expenditure budgets were underspent during the quarter.

KPIs - performance against target					Financial - Performance against budget	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
				24	<p>23%</p> <p>Exceeds 15% Underspend    On target -10% of Budget    Exceeds 15% overspend</p> <p>The main underspend relates to the timing of some operational grant and funding payments</p>	<p>87%</p> <p>Exceeds 15% Underspend    On target -10% of Budget    Exceeds 15% overspend</p> <p>The main underspend relates to to minor delays in the Wellington venues renewals programme, particularly at the Michael Fowler Centre.</p>
<p>All WCC economic development KPIs are measured annually</p> <p><b>Total measures: 24</b> (0 are required by statute)</p> <p><b>Total baseline* measures: 0</b></p> <p>*A measure with a ‘baseline target’ means that:</p> <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and</li> <li>• performance against target is therefore not reported this quarter.</li> </ul>						

### What we did - snapshot

- **Regional Business Partner programme and Business Growth:** WREDA supported 199 regional businesses including 94 receiving hands-on support in the form of growth capability development, innovation support and mentorship. 59% of these organisations are located in Wellington city, while 39% are based in one of the region’s territorial authorities. We also delivered \$114,000 of Capability Voucher funding and \$2,409,000 of R&D funding to businesses in the region. This funding helps businesses access growth advice, and invest in new technology development. WREDA facilitated 3 business workshops targeted at 2 different sectors. 13 of our Food and Beverage clients benefited from a full-day New Product Development workshop.
- **Education and workforce:** a 'Study in Wellington' information event was held in Hanoi for 50 students and their parents. The purpose of the MOU is to attract Vietnamese English language students to study in Wellington

region high schools. Summer of Tech and Summer of Biz programmes have engaged a record number of businesses and potential interns at their annual Meet and Greet event. The Young Enterprise Scheme (WREDA partners and sponsors) is building towards its regional finals in October. 421 students from 21 schools across the region are taking part.

- *Screen Wellington*: Demand for screen permits in the region is high with 140 permits approved. Planning is underway with NZ Film Commission and Weta group to leverage both the Los Angeles and NZ premieres of the Peter Jackson Film *Mortal Engines*.
- *International tourism*: 22 Inbound operator staff were trained post KiwiLink SEA. 5 Travel company Product Managers were hosted for WOW including luxury seller Abercrombie & Kent from Australia. WREDA also attended coach operator Grand Pacific Tour's Australian consumer show, reaching over 800 at a series of evening events. TNZ's KiwiLink South East Asia event was held in Singapore, Manila, Kuala Lumpur and Jakarta in August. In addition to agent training, 104 key decision makers were met.
- *Business events Wellington*: The Business Events Wellington (BEW) team were successful in winning 6 International, Australasian and National bids. These events will together inject a projected economic value of \$8,045,850 into the Wellington economy.
- *Regional Trails Framework*: the project is progressing well – and heading towards the brand and website launch November. the main focus in Q1 has been on the new regional trails brand ID and a new regional trails website, which has progressed to near final designs and functionality in consultation with key stakeholders. The scope of the project has grown from 38 trail destinations listed in the framework to over 200 individual

trails on the website to ensure that there is a variety of trail experiences marketed across the region.

- International business event bids supported in this quarter with partners: Te Papa, Tourism NZ, CINZ and our colleagues at Venues Wellington:
  - College of Intensive Care Medicine 2020 (350 delegates)
  - Royal Australasian College of Surgeons - Society of Cardiac and Thoracic Surgeons
  - Annual Scientific Meeting 2020 (250 delegates)
  - International Society of Public Law (ICON)Annual Conference 2021 (450 delegates)
  - International Coral Reef Symposium 2024 (2,500 delegates)
- *Marketing highlights*:
  - Tourism NZ and Marlborough JV campaign in Australia generating 163,486 website visits
  - Visa Wellington On a Plate marketing campaign, which helped drive the best ever ticket sales for the festival
  - Maori Language week content with the Maori Sidesteps, which generated 184,000 views
  - 1.1million page views on WellingtonNZ.com
  - 16% growth in our social channels with a combined audience reach of 22,720,900
  - 133 media clips across travel and business storytelling (including launched of Shopify).
- A \$600k joint campaign with TNZ and Destination Marlborough ran in August, highlighting Wellington's distinctive selling points. Initial Results for September were 33% active visits; 11,028 referrals.

## Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on **all** KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

### Financial performance by exception

Operating expenditure (> 10% of budget)					Capital expenditure (> 10% of budget)						
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
3.1 City promotions and business support	5,711	7,406	1,695	21,729	21,729	3.1 City promotions and business Support	104	802	698	3,650	3,650
<b>Underspend</b>	Under budget due to the timing of some operational grant and funding payments.					<b>Underspend</b>	Under budget due to minor delays in the Wellington Venues renewals programme, particularly at the Michael Fowler Centre.				

### Performance measures (KPIs) by exception

All economic development KPIs are measured annually. Therefore there were no reported results against target for the quarter for Economic Development measures in the WCC KPI framework. WREDA measures account for 16 out of a total of 23 economic development KPIs in the Council's framework.

WREDA has 36 KPIs supporting their key goals and that are included in their quarterly report to Council. Of those 36 internal KPIs, 5 are annual measures. For quarter one 28 are reported as on track, 1 is not reported and reported as having some risk as follows:

WREDA Internal Performance measures	Q1 Actual	Target 2018/19	Q1 Variance	Variance explanation (where target is not met by >10%)	Q2 Forecast or Year to Date Target (T)
Lifestyle and visitor attractions content in NZ and Australia media	101	1250 (Q1 312)	-211	WREDA are aiming to achieve 650 under our regular public relations programme. 1,250 is what we are targeting to achieve if we can access a big broadcast media opportunity (e.g. as occurred in 2017 with Sunrise TV)	-
Students supported in youth entrepreneurship programmes	421	550	129	Young enterprise student numbers are slightly down for the year. The majority of activity occurs in Q1.	-

## Oranga ahurea | Cultural Wellbeing

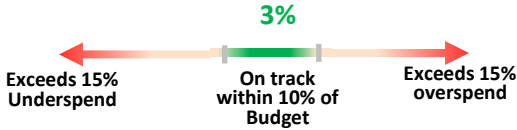
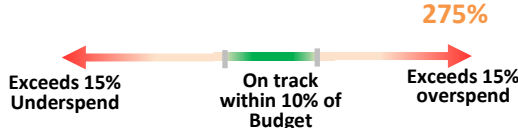
**Aim:** Support arts activity that adds vibrancy to the city; promote inclusive, tolerant and strong communities.

**key groups of activities:** Arts and cultural activities

### Quarter overview

#### Headlines

- 3 of the 8 performance measures with an available result were either met or mainly met at the end of the quarter; 3 were exceeded. Measures with unfavourable result related to total visits for Wellington Museum and other arts and cultural attractions (i.e city gallery).
- Overall operating budget for the quarter was on track, the capital budget was overspent.
- Work advanced in the quarter included activity in arts residencies, Artsplash, Toi Pōneke, Public Art Fund and city events e.g. Wellington Sky Show.

KPIs - performance against target					Financial - Performance against budget	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
3	2	1	2	10		
<b>Total measures: 18</b> (10 measured annually). 'Baseline target' means: <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and</li> <li>• performance against target is not reported this quarter.</li> </ul>						

### What we did - snapshot

- *City events.* About 200,000 people attended the Wellington Sky Show on 14 July, including those watching from Petone
- *Arts residencies.* Chinese artist, Bifei Cao was selected as this year's Wellington Asia Residency Exchange (WARE) artist in resident. Wellington based artist Emily Hartley-Skudder was selected as this year's WARE exchange artist to go to Xiamen, South. We also established an indigenous arts advisory group to provide guidance on the direction of a pilot indigenous artist residency programme initiated as part of the Canberra Wellington Sister City Agreement. Our Canberra counterparts selected aboriginal artist Dean Cross to come to Wellington next year as the inaugural artist. Wellington-based Māori artists are encouraged to apply for the reciprocal exchange.
- *Artsplash.* The Artsplash Festival was held in the Michael Fowler Centre from 17-21 September 2018. Primary and intermediate schools across the Wellington Region took part in a variety of music, wearable arts and dance performances, and art exhibitions. At least 15,000 family and friends attended concerts or came to view the art during the week-long festival.
- *Toi Pōneke.* Toi Pōneke Gallery delivered four exhibitions – Listening to Yourself Listening by Blake Johnston, Entangled by Claire Hughes with Isaac Lundy, The Future is Death curated by Leilani A. Sio and featuring the artists Taupuruariki Brightwell, Leala Faleseuga, Huriana Kopeke-Te Aho, Rex Paget, and Janice aka Hy-bee Ikiua Pasi-Taito.
- *Public Art Fund.* Asian Aotearoa Arts Huì (AAAH 2018) is a public festival and national gathering celebrating diverse expressions of 'Asianness' in

Aotearoa in the Arts on from 3-23 September 2018. The Public Art Fund supported three AAAH public art projects including Chinese footprints, a

walking tour tracing Chinese histories through central Wellington.

## Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on **all** KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

### Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s						Variance explanation (where target is not met by >10%) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
There were no material operating expenditure variances for the quarter	-	-	-	-	-	4.1 Galleries and Museums	193	52	(142)	1,802	1,802
						<b>Overspend</b>	Overspend due to preliminary costs of the Convention Centre				

### Performance measures (KPIs) by exception

The following non-financial (performance measure) results include an informed forecast of the next quarter's expected result. Forecasts are provided only where there is sufficient information to support them. Targets for the previous year are shown for context only.

Performance measure	Q1 Actual	2018/19 Target	Variance	Variance explanation	Q2 Forecast or Year to Date Target (T)
<b>Utilisation</b>					
Wellington Museum visitors	23,927	27,000	-11%	The lower than target result for Wellington Museum during Q1 is regarded as a timing variance.	(Q2) 35,000 (T) 62,000
Cable Car Museum	42,789	30,500	40%	Tracking well against target and on par with the same period last year.	(Q2) 65,500 (T) 96,000
Capital E visitors	27,145	21,600	26%	An increase in learning groups in the digital studios and increased birthday party bookings helped Capital E to exceed target.	(Q2) 21,150 (T) 42,750
Space place	13,392	12,000	12%	Tracking well against target and on par with the same period last year.	(Q2) 12,000 (T) 24,000
City Gallery Wellington	40,179	45,000	-11%	Visitor numbers are down compared with Q1 2017-18, reduced access to Te Ngākau Civic Square is thought to have affected visitation and retail spend.	(Q2) 40,000 (T) 85,000

## Kaupapa Pāpori me ngā Mahi a Rēhia | Social and Recreation

**Aim:** Provide a wide range of services throughout the city to encourage quality of life and healthy lifestyles.

**key groups of activities:** Recreation promotion and support; Community support; Public health and safety.

### Quarter overview

KPIs - performance against target					Financial - Performance against budget	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
5	16	7	2	48	<p>10%</p> <p>Exceeds 15% Underspend    On track – within 10% of Budget    Exceeds 15% overspend</p>	<p>15%</p> <p>Exceeds 15% Underspend    On track - within 10% of Budget    Exceeds 15% overspend</p>
<p><b>Total measures: 78</b> (45 measured annually, 3 with baseline targets).                      ‘Baseline target’ means:</p> <ul style="list-style-type: none"> <li>the measure is new and this year will be used to establish a basis from which targets can be set; and therefore</li> <li>performance against target is not reported this quarter</li> </ul>					<p>The main underspend relates to :</p> <ul style="list-style-type: none"> <li>depreciation, grants &amp; contributions and utilities costs - offset by overspend in maintenance costs</li> <li>contracts and consulting costs</li> </ul>	
					<p>The main underspend relates to delays in the Newtown and Aro Valley community centre upgrade programmes delayed (\$4.0m forecast underspend)</p>	

### What we did - snapshot

#### Recreation promotion and support

- Sportsfields.** Our sportsfields finished a mixed winter season, with August being very wet. This led to some week day training restrictions being put in place, to ensure weekend competitions could continue. We began our renovation period on the fields completing gravel banding work for drainage on Kilbirnie Park. We installed two areas of hybrid grass (a combination of synthetic and natural grass) on the goal mouths at Seatoun Park and David Farrington Park. This is the first time we have used this type of grass on our sportsfields.

- Pools.** Funding of \$499,509 was approved to support the redevelopment of the Newtown School pool through our partnership programme. Tawa Pool closed for its 5-year maintenance closure. Phase one was completed and phase two will begin in October. We prepared Thorndon Pool for its opening on Labour Weekend.

#### Community support

- Libraries.** Libraries and community spaces collaborated with other regional libraries to stage Beyond the Page, a children’s literary festival.



There were nearly 2,000 attendees at 30 events across all our branches in the July school holidays.

- *City Housing.* The former Arlington Apartments site is the Council's largest social housing location. The new build of 104 social housing units at Arlington 2 were renamed Te Māra Apartments at a formal dawn blessing held with local iwi in mid-September. The Council confirmed a decision to enter into formal negotiations with central government which would allow City Housing to lease the new social housing units to Housing New Zealand Corporation.
- *Refugees.* Wellington City has resettled 17 refugee background families (54 individuals) through the Refugee Quota Resettlement Process. A regional group made up of representatives from the Council and the Red Cross has been set up to review the welcome packs we provide to the families and look at expanding our engagement beyond their initial arrival.
- *Accessibility.* The inaugural 2018 Wellington Accessibility Awards ceremony was held recently in conjunction with the Wellington Airport

Community Awards. There were 22 nominations spread across 4 categories. The winners each received \$500 to put towards an accessibility project and we are now preparing for the 2019 Accessibility Awards - looking at ways that we can make the nomination process easier and more accessible. We will engage with the AAG about the proposed nomination process in October.

#### **Public health and safety**

- *Food safety.* In September, the Ministry For Primary Industries visited to assess how well we have implemented new processes for registration and verification of food premises under the Food Act 2014. We received positive feedback on our processes and knowledge of legislative requirements.
- *Reducing harm.* We increased funding for sexual violence prevention services, including Wellington HELP Sexual Abuse Foundation and the Sexual Abuse Prevention Network who have both been put onto three year contracts. We are continuing to support education and upcoming prevention campaigns through funding and promotional support.

### Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on **all** KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

#### Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure by exception (> 10% of budget) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
5.2 Community Support	8,877	10,191	1,314	37,740	37,434	5.1 Recreation Promotion & Support	1,861	2,113	252	8,492	8,492
<b>Underspend</b>	Variance due to underspend in depreciation, grants and contributions and utilities costs which is offset by overspend in maintenance costs					<b>Underspend</b>	Variance due to the aquatic and sportsfields renewals/upgrades programmes being behind schedule, offset by being ahead of the planned programme for the Basin Reserve projects.				
5.3 Public Health and Safety	2,692	3,109	417	12,311	12,255	5.2 Community Support	4,537	5,643	1,106	25,638	30,354
<b>Underspend</b>	Variance due to under spend in contracts and consulting costs.					<b>Underspend</b>	Variance mainly due to underspend in the Community Halls				



Operating expenditure by exception (> 10% of budget) \$000s	Capital expenditure by exception (> 10% of budget) \$000s				
	upgrades and renewals projects. The full year forecast includes underspends on the Newtown and Aro Valley community centre upgrades.				
5.3 Public Health and Safety	459	304	(154)	2,302	2,302
<b>Overspend</b>	Overspend due to being ahead of the planned programme for Public Conveniences and Pavilions reactive maintenance.				

### Performance measures (KPIs) by exception

The following non-financial (performance measure) results include an informed forecast of the next quarter's expected result. Forecasts are provided only where there is sufficient information to support them. Targets for the previous year are shown for context only.

Performance measure	Q1 Actual	Target	Variance	Variance explanation (where target is not met by >10%)	Q2 Forecast or Year to Date Target (T)
<b>5.1 Utilisation – pools, sport, recreation centres</b>					
Swimming pool visits (by facility) - Tawa	7,428	10,419	-2,991	The pool was closed part of July and all August for maintenance	-
Swimming pool visits (by facility) - Keith Spry	44,082	53,488	-9,406	Access to parking and disruption associated with the construction of the Waitohi hub has impact pool users	-
Recreation centre visits (including ASB Sports Centre)	361,718	315,061	46,657		(T) 620,000
ASB Sports Centre	259,505	210,611	48,894		
<b>5.2 Utilisation - libraries</b>					
Library items issued (e-library)	106,521	80,000	26,521		
Library website visits	1,285,549	800,000	485,549		
<b>5.3 Timeliness</b>					
Public toilets - non-urgent requests (%) responded to within 3 days	94%	85%	11%		95%

## Tāone tupu ora | Urban development

**Aim:** Embrace Wellington as a compact, vibrant, attractive and safe city that is built on a human scale and is easy to navigate

**key groups of activities:** Urban planning, heritage and public spaces development; Building and development control

### Quarter overview

#### Headlines

- Of the 7 performance measures with an available result with an available result, 5 were either met or mainly met target at the end of the quarter. The key unfavourable performance measure variances related to building consents and the issuing code of compliance certificates (timeliness).
- The overall operating budget was on track, the capital budget was underspent.
- Work advanced during the quarter included activity in urban planning, heritage and public spaces development; building and development control.

KPIs - performance against target					Financial - Performance against budget	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
	<b>3</b>	<b>2</b>	<b>2</b>	<b>11</b>	<p style="text-align: center;">8%</p> <p style="text-align: center;">On track - within 10% of Budget</p>	<p style="text-align: center;">42%</p> <p style="text-align: center;">On track - within 10% of Budget</p>
<p><b>Total measures: 18</b> (11 measured annually)</p>					<p>The main underspend relates to delays in the Town Hall earthquake strengthening project (forecast underspend \$8.0m)</p>	
					<p>The main underspend relates to higher volumes of building consent processing - partially offset by professional costs arising from the URM project.</p>	

### What we did - snapshot

#### Urban planning, heritage and public spaces development

- **Lombard Lane.** We completed our Lombard Lane upgrade project. Detailed design for Forresters Lane was completed and most of it implemented, with a launch planned for early 2019. A detailed design is underway for Grey Street.
- **Built Heritage Incentive Fund (BHIF).** The fund received fourteen applications in the August 2018 round, of which 13 were successful. A total of \$1,769,622 was applied for and \$450,000 was allocated. Of this, \$67,500 was allocated to conservation and \$382,500 to the seismic strengthening of

heritage buildings. In total, \$3,195,557 has been allocated through the BHIF towards projects totalling \$41,587,445.

#### Building and development control

- **Consents.** We received a high number of building consents in the first quarter. Demand for building inspections is up 40 percent on last year and when coupled with tight labour market there is very limited ability to expand capacity to meet the increase in demand for inspections. Accordingly, we forecast that we will not meet our KPIs for the second quarter.

## Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on **all** KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

### Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure by exception (> 10% of budget) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
6.2 Building & Development Control	1,773	1,999	226	7,455	7,455	6.1 Urban Planning and Policy	1,934	3,274	1,340	10,154	13,466
<b>Underspend</b>	Under budget due to higher volumes of building consent processing. This has been partially offset by professional costs arising from the URM project.					<b>Underspend</b>	Currently under budget due to delays in several Laneways and Suburban Centre upgrades. The forecast underspend reflects the delays in the Laneways projects and the Frank Kitts Park development.				
						6.2 Building & Development Control	2,970	5,370	2,400	21,970	29,970
						<b>Underspend</b>	Under budget currently with the Town Hall project running behind plan and expected to under spend by \$8.0m at year end.				

## Performance measures (KPIs) by exception

The following budget item(s) and performance measure(s) below are **only those** where the result for the quarter is greater than 10% of target or, within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on **all** KPIs, capital and operating (OPEX) expenditure are provided in Appendix 1 and Appendix 2.

### 6.1 Whakamahere tāone / Whakawhanake wāhi tuku iho tūmatanui | Urban planning, heritage and public spaces development (including waterfront development)

Performance measure	Actual	Target	Variance	Variance explanation (where target is not met by >10%) \$000s	Q2 Forecast or Year to Date Target (T)
<i>Building &amp; development - timeliness</i>					
Building consents (%) issued within 20 workings days	90%	100%	-10%	High levels of applications and complex consent impacted timeliness for the quarter. Two additional building officers employed and work being contracted out to Kapiti Coast District Council	95%
Code of compliance certificates (%) issued within 20 working days	80%	100%	-20%	A high demand for inspections with complex compliance issues impacted timeliness for the quarter. Additional inspector employed, and Kapiti Coast District Council contracted to undertake inspections.	90%

## Waka | Transport

**Aim:** Manage the transport network so it's sustainable, safe and efficient

**key groups of activities:** Transport, Parking

### Quarter overview

#### Headlines

- Of the 8 performance measures with an available result, 4 were either met or mainly met target at the end of the quarter; two KPIs were exceeded. The two unfavourable KPI results related to parking occupancy.
- The transport operating and capital budgets were underspent at the end of the quarter (i.e. OPEX - Lower metering and enforcement revenue; CAPEX - cycleways, Ngaio Gorge works).
- Work advanced during the quarter included activity for Electric vehicles, Let's Get Wellington Moving, LED street lighting and Miramar parking.

KPIs - performance against target					Financial - Performance against budget	
Target exceeded by >10%	Target met - within plus 10% of target	Target mainly met < 10% under target	Target not met > 10% under target	Not measured this quarter	Net operating expenditure	Capital expenditure
2	2	2	2	26	<p>42%</p> <p>Exceeds 15% Underspend   On target – within 10% of Budget   Exceeds 15% overspend</p>	<p>27%</p> <p>Exceeds 15% Underspend   On target – within 10% of Budget   Exceeds 15% overspend</p>
<p><b>Total measures: 34</b> (3 are required by statute, 25 annual)</p> <p><b>Total baseline* measures: 1</b></p> <p>*A measure with a 'baseline target' means that:</p> <ul style="list-style-type: none"> <li>• the measure is new and this year will be used to establish a basis from which targets can be set; and</li> <li>• performance against target is therefore not reported this quarter.</li> </ul>					<p>The main underspend relates to lower than budgeted metering and enforcement revenue</p> <p>The main underspend relates to minor delays in the cycleways programme (\$5.4m forecast underspend) and delays in the Ngaio Gorge works programme (\$3.4m underspend)</p>	

### What we did - snapshot

#### Transport

- *Electric vehicles (EV).* We partnered with Contact Energy and ChargeNet New Zealand to increase the number of fast chargers in the central city, alleviating pressure on the busiest charger in the country located at Z Vivian Street. We've also placed an order for three more EVs, bringing our fleet to 7.
- *Let's Get Wellington Moving.* We've completed work on a recommended programme of investment and are currently engaging with central government ahead of releasing the programme.
- *Strengthening works.* We carried out a number of strengthening and remedial works. This includes investigation work into options for permanent remedial work to stabilise the slopes in Ngaio Gorge Road which were subject to major landslides in 2017. We progressed design and consenting work for the strengthening of the Seatoun Tunnel which

is the last of the Council's four road tunnels to be earthquake strengthened after Karori, Northland and Hataitai bus tunnel.

- *LED street lighting.* Of a total 16,000 old streetlights, we retrofitted 5643 with new LED lights in the three months to 30 September. That brings the total number of LED lights retrofitted so far to 11,000, or 70 percent of the project. Completion is scheduled for February/March 2019.

### Parking

- *Miramar parking scheme.* A 24-hour time restricted parking scheme designed to mitigate parking pressure in local residential streets was introduced resulting from airport-related non-resident parking was implemented in September 2017. The scheme resulted in considerably fewer vehicles being parked both during daytime and at night in the restricted area. At this stage, the scheme will continue to operate unchanged.

## Detailed quarter performance by exception

The following budget item(s) and performance measure(s) below are those with a result for the quarter that is greater than 10% of target or within 10% of budget. Variances greater than 10% can indicate (for example) underutilised resources, insufficient capacity etc. Details on **all** KPIs are in Appendix 1 with capital and operating (OPEX) expenditure details Appendix 2.

### Financial performance by exception

Operating expenditure by exception (> 10% of budget) \$000s						Capital expenditure (where target is not met by >10%) \$000s					
Activity	Year to date			Full year		Activity	Year to date			Full year	
	Actual	Budget	Variance	Forecast	Budget		Actual	Budget	Variance	Forecast	Budget
7.2 Parking	(2,822)	(3,944)	(1,121)	(14,715)	(15,465)		11,459	20,534	9,075	65,410	74,430
<b>Overspend</b>	Under budget due to lower than budgeted metering and enforcement revenue					7.1 Transport	Under budget due to a number of transport projects not commencing until Q2, with Let's Get Wellington Moving work unlikely to start until 2019/20. The cycling programme is also currently behind plan and forecast to be under spent by year end. The LED streetlight project is expected to be over budget at year end with actual costs being higher than planned (offset by an increase in NZTA funding).				
						7.2 Parking	548	259	(290)	1,024	1,024
						<b>Overspend</b>	Over budget due to the work programme to replace the damaged parking assets. Timing difference only.				

### Performance measures (KPIs) by exception

The following non-financial (performance measure) results include an informed forecast of the next quarter's expected result. Forecasts are provided only where there is sufficient information to support them.

Performance measure	Q1 Actual	Target 2018/19	Variance	Variance explanation	Q2 Forecast or Year to Date Target (T)
<b>7.2 parking</b>					
Parking areas with 85% or less car park occupancy during weekdays (weekdays 08:00-18:00)	58%	<85%	<b>-32%</b>	Previous year data was based on a visual survey. With the introduction of parking sensors, this year's results are based on data sampling from the sensors. This data will be used to inform an appropriate operating target for the future and the impact of recent parking policy changes	-
Parking areas with 85% or less car park occupancy during weekends (weekends 08:00-18:00)	65%	<85%	<b>-24%</b>	Previous year data was based on a visual survey. With the introduction of parking sensors, this year's results are based on data sampling from the sensors. This data will be used to inform an appropriate operating target for the future and the impact of recent parking policy changes	-

## Section Two: Financial performance



## Consolidated financial performance 1 July -30 September 2018

This section details the Councils consolidated financial performance for the quarter. Numbers in brackets indicated an unfavourable variance from budget.

	YTD Actual 2019 (\$'000)	YTD Budget 2019 (\$'000)	YTD Variance 2019 (\$'000)	Full Year Forecast 2019 (\$'000)	* Revised Budget 2019 (\$'000)	Annual Plan 2019 (\$'000)
Rates revenue	77,492	77,676	(184)	310,704	310,704	310,704
Revenue from Activities	31,197	32,010	(813)	142,273	143,055	143,055
Investments revenue	2,743	3,008	(265)	24,196	24,196	24,196
Finance revenue	-	3	(3)	13	13	13
Other revenue	9,945	10,643	(698)	41,808	41,808	41,808
Development Contributions	1,147	500	647	2,000	2,000	2,000
<b>Total Revenue</b>	<b>122,524</b>	<b>123,840</b>	<b>(1,316)</b>	<b>520,994</b>	<b>521,776</b>	<b>521,776</b>
Personnel expenses	28,336	27,783	(553)	113,990	111,966	111,815
General expenses	65,287	67,062	1,775	253,662	254,239	254,390
Finance expense	5,450	6,230	780	24,918	24,918	24,918
Depreciation and Amortisation	26,970	29,790	2,820	116,558	117,158	117,158
<b>Total expense</b>	<b>126,043</b>	<b>130,865</b>	<b>4,822</b>	<b>509,128</b>	<b>508,281</b>	<b>508,281</b>
<b>Net operating surplus / (deficit)</b>	<b>(3,519)</b>	<b>(7,025)</b>	<b>3,506</b>	<b>11,866</b>	<b>13,495</b>	<b>13,495</b>

\* The Revised Budget includes minor adjustments made after the publication of the Long-term Plan 2018-28

### Full year forecast

The forecast Net Operating Surplus for the year is currently \$1.6m less than budget. The main unfavourable forecast variances are the personnel expenses (\$2.0m) due to the expected impact of the increase to the budgeted position loading (including the amount budgeted for vacant roles); and revenue from operating activities (\$0.8m) due to forecast parking revenue being under budget. These unfavourable variances are offset by a favourable variance in the forecast general expenses due to the lower rent as a result of the delay in moving Council to alternative office accommodation on the Terrace.

### Year to date (as at 30 September 2018)

The year-to-date net operating **deficit** of (\$3.519m) is \$3.506m better than the budgeted **deficit** of (\$7.025m). This favourable variance is due to:

(a) **Revenue:** Year-to-date total revenue is **below** budget by \$1.316m:

- Revenue from operating activities is \$0.8m **lower** than budget is largely due to lower Parking revenue (\$1.3m) from the late implementation of the weekend parking fee, lower fines and penalties revenue. This is offset by additional revenue for contaminated/special waste disposal from city and regional projects \$0.6m (this favourable variance is in an operating area that is ring-fenced).
  - Other revenue is \$0.7m **lower** than budget mainly due to lower revenue from NZTA for capital projects (timing).
- (b) **Expenses:** Year-to-date total expenses are under budget by \$4.822m:
- Depreciation and amortisation is \$2.8m under budget. This is a timing difference only at this stage of the year.
  - General expenses are \$1.8m under budget mainly due to lower rent as a result of the delay in moving Council staff to alternative office accommodation on the Terrace.

## Expenditure and borrowing

### Net operating expenditure

Net Operating Expenditure by Strategy Area	YTD			Full Year	
	Actual	Budget	Variance	Forecast	Budget
	\$000's	\$000's	\$000's		\$000's
Governance	4,081	4,467	386	17,567	17,567
Environment	38,822	39,715	893	155,049	155,019
Economic Development	5,711	7,406	1,695	21,729	21,729
Cultural Wellbeing	8,873	8,627	(246)	21,804	21,742
Social and Recreation	19,000	21,059	2,059	81,145	80,444
Urban Development	4,270	4,666	396	18,510	18,510
Transport	10,095	9,960	(135)	40,975	40,225
<b>Total strategy area</b>	<b>90,853</b>	<b>95,900</b>	<b>5,047</b>	<b>356,777</b>	<b>355,234</b>
Organisational Projects	(87,334)	(88,875)	(1,541)	(368,643)	(368,729)
<b>Total</b>	<b>3,519</b>	<b>7,025</b>	<b>3,507</b>	<b>(11,866)</b>	<b>(13,495)</b>

### Capital Expenditure

Capital Expenditure by Strategy Area	YTD			Full Year	
	Actual	Budget	Variance	Forecast	Budget
	\$000's	\$000's	\$000's	\$000's	\$000's
Governance	0	6	6	22	22
Environment	10,299	8,946	(1,353)	49,485	49,885
Economic Development	104	802	698	3,650	3,650
Cultural Wellbeing	193	52	(142)	1,802	1,802
Social and Recreation <sup>(1)</sup>	6,856	8,060	1,204	36,433	41,149
Urban Development <sup>(2)</sup>	4,903	8,644	3,741	32,123	43,436
Transport <sup>(3)</sup>	12,008	20,793	8,785	66,434	75,454
<b>Total strategy area</b>	<b>34,363</b>	<b>47,303</b>	<b>12,940</b>	<b>189,948</b>	<b>215,396</b>
Organisational projects <sup>(4)</sup>	5,175	6,045	870	26,660	31,160
<b>Total</b>	<b>39,538</b>	<b>53,348</b>	<b>13,810</b>	<b>216,608</b>	<b>246,557</b>

**Notes - capital expenditure:** The latest full year forecast capital expenditure position includes the following reprogramming of capital expenditure in 2018/19:

<sup>(1)</sup> Newtown and Aro Valley community centre upgrade programmes delayed - \$4.0m forecast underspend

<sup>(2)</sup> Delays in the Town Hall earthquake strengthening project - forecast underspend \$8.0m

<sup>(3)</sup> Continuing delays in the cycleways programme - \$5.4m forecast underspend) and delays in the Ngaio Gorge works programme - \$3.4m underspend)

<sup>(4)</sup> Delays in the workplace efficiency programme - forecast underspend of \$2.5m

### Summary of forecast adjustments to capital expenditure

Strategy Area	Final carry forwards from 2017/18 (\$000's)	2017/18 overspends brought back from 2018/19 (\$000's)	Proposed 2018/19 overspends (\$000's)
Governance	-	(24)	-
Environment	405	(2,550)	-
Economic Development	293	-	-
Cultural Wellbeing	896	-	-
Social and Recreation	1,534	(24)	-
Urban Development	1,287	(2,121)	937
Transport	1,491	(361)	(2,130)
Council	1,540	(292)	-
<b>Totals</b>	<b>7,447</b>	<b>(5,373)</b>	<b>(3,067)</b>

## Borrowings

Total committed borrowing facilities as at the end of September are \$631.5m (*June 2018: \$612.5m*) providing headroom of \$129.5m (*\$139.0m*). Our liquidity ratio is at 124% compared to the policy minimum of 115%.

## Treasury policy compliance

At 30 September 2018 all of the core policy compliance was:

### Prudential treasury limits

Prudential limits	Policy limit (%)	Actual (%)	Compliance
Borrowing as a % of income	<175	96.0	Yes
Net interest as a % of annual rates income	<20	7.6	Yes

**Notes:** Net interest is actual. Annual rates and income are based on 2018/19 Annual Plan.

Interest rate risk control limits (interest rate exposure)	Policy limit (%)	Actual (%)	Compliance
Year 1	50-80	77	Yes
Year 2	45-80	72	Yes
Year 3	40-80	57	Yes
Year 4	35-75	47	Yes
Year 5	30-70	38	Yes
Year 6	20-65	29	Yes

Interest rate risk control limits (interest rate exposure)	Policy limit (%)	Actual (%)	Compliance
Year 7	10-60	25	Yes
Year 8	0-55	16	Yes
Year 9	0-50	15	Yes
Year 10	0-45	12	Yes
Year 11	0-40	8	Yes
Year 12	0-35	6	Yes
Year 13	0-30	4	Yes
Year 14	0-30	2	Yes
Year 15	0-30	0	Yes
Year 16	0-30	0	Yes

Liquidity/funding risk (access to funds)	Policy limit (%)	Actual (%)	Compliance
Liquidity/funding risk (access to funds)	>115	124	Yes
Broken down: 0-3 year bucket	20-60	36	Yes
Broken down: 3-5 year bucket	20-60	33	Yes
Broken down: 5+ year bucket	15-60	31	Yes

**Notes:** Liquidity is defined as: Current borrowings *plus* committed loan facilities *divided by* current net external debt (for the purpose of measuring liquidity, short dated Commercial Paper is excluded)

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## Appendix One: Detailed performance against target (all measures)

Appendix one contains detailed results against target for **all** measures in each activity area. As many measures are new for 2017-18, next quarter forecasts/ targets are supplied where there is sufficient performance information to reliably support valid forward view. The quarter result for each measure includes an end of quarter status indicator that reflects the following definitions. For more information on measures that have a variance greater than 10% of target or budget see the relevant activity area in Section Two.

Status	Definition
● Blue	Target exceeded (i.e. the actual result is <b>greater than</b> 10% over target)
● Green	Target met (i.e. actual result <b>is between</b> target and 10% over of target)
● Amber	Target mainly met (i.e. the actual result <b>is between</b> target and 10% under target).
● Red	Target not met (i.e. the actual result is <b>greater than</b> 10% under target)
<b>N or Annual</b>	Not measured this quarter (data timing) or measured once annually
Trend	Target is a trend in a desired direction
Baseline	New measure with no current target. The first year's data will be used to set subsequent years targets
*	The measure is mandatory

### Mana Whakahaere | Governance

#### 1.1 Mana Whakahaere, Pārongo me ngā mahi whai wāhi | Governance, information and engagement

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
<b>Facilitating democratic decision-making</b>					
Meeting and committee agendas (%) made available to the public within statutory timeframes	100%	100%	0%	● Green	100%
Meeting and committee agendas (%) made available to the public at least 4 days prior to meetings	70%	71%	1%	● Green	80%
<b>Community engagement</b>					
Residents (%) who believe they have adequate opportunities to have their say in Council activities	45%	-	-	Annual	-
Residents (%) who state they are satisfied with how the Council makes decisions	45%	-	-	Annual	-
<b>Providing information and a point of contact</b>					
Contact Centre - Contacts responded	80%	81%	1%	● Green	80%

#### 1.1 Mana Whakahaere, Pārongo me ngā mahi whai wāhi | Governance, information and engagement

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
to within target timeframes (calls)					
Contact Centre - Contacts responded to within target timeframes (emails)	80%	99%	24%	● Blue	100%
City Archives – users (%) satisfied with services and facilities	75%	-	-	Annual	-
Residents (%) who agree that Council information is easy to access (via website, libraries, social media, newspapers etc.)	55%	-	-	Annual	-
Residents (%) who agree that the Council is proactive in informing residents about their city	70%	-	-	Annual	-
Official information requests (%) handled within Local Government Official Information and Meetings Act legislative timeframe	Baseline	96%	-	Baseline	-

#### 1.2 Rangapū Māori/Mana Whenua | Māori and mana whenua partnerships

##### Relationship with mana whenua

### 1.1 Mana Whakahaere, Pārongo me ngā mahi whai wāhi | Governance, information and engagement

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Mana whenua satisfaction with their relationship with Wellington City Council	Satisfied	-	-	Annual	-
The extent to which (how satisfied) mana whenua partners believe (are) that the Council is meeting its obligations under Te Tiriti o Waitangi with respect to Partnership, Protection and Participation (narrative-based measure based on interviews)	Satisfied	-	-	Annual	-
<b>Engaging Māori residents in decisions</b>					
Māori residents (%) who believe that they have adequate opportunities to have their say in decision-making	75%	-	-	Annual	-
<b>Promoting Māori culture</b>					
Māori residents (%) who agree that the Council is taking an active role in revitalising te reo Māori and revitalising Māori cultural heritage	75%	-	-	Annual	-

### Taiao | Environment

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
<b>2.1 Parks, beaches and open spaces</b>					
<b>Utilisation</b>					
Number of visitors to the Wellington Botanic Gardens and Otari-Wilton's Bush	1,280,000	449,343	40%	●	700,000
Number of formal education attendees at Council programmes (School & Community)	Baseline	203	-	Baseline	-
<b>Attractiveness</b>					
Residents (%) satisfied with the quality and maintenance of green open spaces (local parks and reserves, playgrounds, botanic gardens, beaches and coastal areas,	90%	-	-	Annual	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
walkways and trails, waterfront, forested areas and green belts)					
<b>Protecting and enhancing our biodiversity</b>					
Establish 2 million native plants by 2025	1,650,000	-	-	Annual	-
Hectares of high-value biodiversity sites covered by coordinated pest management	Baseline	-	-	Annual	-
<b>Affordability</b>					
Cost to the ratepayer per visitor to the Wellington Botanic Gardens and Otari-Wilton's Bush	Baseline	-	-	Annual	-
<b>Community engagement</b>					
Proportion of households engaged in Council-coordinated pest trapping	Baseline	-	-	Annual	-
Number of plants supplied for community planting	35,000	-	-	Annual	-
<b>2.2 Waste reduction and energy conservation</b>					
<b>Recycling</b>					
Residents (%) who use recycling services regularly	90%	-	-	Annual	-
<b>Affordability</b>					
Cost per household (per annum) for kerbside recycling	Baseline	-	-	Annual	-
<b>Customer satisfaction</b>					
Residents (%) satisfied with kerbside recycling service	85%	-	-	Annual	-
Users (%) satisfied with waste collection service	90%	-	-	Annual	-
<b>Sustainable landfill operation</b>					
Estimated efficiency of gas capture system (% of estimated gas produced that is captured and destroyed)	Baseline	-	-	Annual	-
<b>Waste minimisation activities</b>					
Volume of waste diverted from landfill	17,500	4,332	-1%	●	-
Number of participants in waste	Baseline	0	0%	Baseline	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
minimisation and education programmes					
<b>Energy conservation</b>					
Energy cost (\$)	Baseline	1,398,450	-	Baseline	-
Amount of energy used (KWH)	Baseline	12,995,398	-	Baseline	-
Estimated energy savings (KWH)	Baseline	1,249,446 kWh	-	Baseline	-
<b>2.3 Waimāori   Water supply</b>					
<b>Clean and safe</b>					
Compliance with Drinking Water Standards for NZ 2005 (revised 2008) (Part 4 bacterial compliance criteria)*	Compliant	-	0%	Annual	-
Compliance with Drinking Water Standards for NZ 2005 (revised 2008) (Part 5 protozoal compliance criteria)*	Compliant	-	0%	Annual	-
<b>Meeting customer expectations</b>					
Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections*	<20	2.7	46%	●	-
<b>Continuity of supply and resolution of faults</b>					
Median response time for attendance for urgent call outs*	60 min	47	22%	●	-
Median response time for resolution for urgent call outs*	4 hours	3.52	12%	●	-
Median response time for attendance for non-urgent call outs*	36 hours	52.03	-45%	●	-
Median response time for resolution for non-urgent call outs*	5 days	3.11	38%	●	-
Water supply interruptions (measured as customer hours)	Baseline	0.26	0%	Baseline	-
<b>Efficiency and sustainability</b>					
Percentage of real water loss from networked reticulation system and description of methodology used*	<17%	-	-	Annual	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Average drinking water consumption resident/day*	365ltr	-	-	●	-
<b>2.4 Waipara   Wastewater</b>					
<b>Utilisation</b>					
Dry weather wastewater overflows, expressed per 1000 connections*	0	0.44	-100%	not met	-
Compliance with the resource consents for discharge from the sewerage system, measured by the number of:	0	0	0%	● (Overall)	-
Abatement notices	0	0	0%	●	-
Infringement notices	0	0	0%	●	-
Enforcement orders	0	0	0%	●	-
Convictions*	0	0	0%	●	-
<b>Meeting customer expectations</b>					
Number of complaints about the wastewater odour, system faults, blockages, and supplier responsiveness, expressed per 1000 connections*	<30/1000	3.98	47%	●	-
<b>Continuity of service and resolution of faults</b>					
Number of wastewater reticulation incidents per km of reticulation pipeline (blockages)	≤0.8	0.13	84%	●	-
Median response time for wastewater overflows* (attendance time)	≤1 hour	0.7	30%	●	-
Median response time for wastewater overflows* (resolution time)	≤6 hours	2.93	51%	●	-
<b>2.5 Waiāwhā   Stormwater</b>					
<b>Continuity of service and resolution of faults</b>					
Number of flooding events*	Baseline	0	0%	●	-
Number of pipeline blockages per km of pipeline	≤0.5	0.004	99%	●	-
Number of habitable floors per 1000 connected homes per flooding	Baseline	0	0%	●	-



Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
event*					
Median response time to attend a flooding event*	≤60 minutes	45	25%	●	-
Days (%) during the bathing season (1 November to 31 March) that the monitored beaches are suitable for recreational use	90%	-	-	Annual	-
Monitored sites (%) that have a rolling 12 month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	90%	-	-	●	-
Compliance with the resource consents for discharge from the stormwater system, measured by the number of:	0	0	0%	●	-
Abatement notices	0	0	0%	●	-
Infringement notices	0	0	0%	●	-
Enforcement orders	0	0	0%	●	-
Convictions*	0	0	0%	●	-
<b>Meeting customer expectations</b>					
Number of complaints about stormwater system performance per 1000 connections*	<20/1000	1.99	60%	●	-
Residents (%) satisfied with the stormwater system	75%	-	0%	Annual	-
<b>2.6 Ngā painga kukume Papa Atawha   Conservation attractions</b>					
<b>Wellington Zoo</b>					
Total number of visitors	244,420	49,970	15%	●	(Q2) 69,272 (T) 11,773
Education visitors	10,500	3,309	26%	●	-
Visitor satisfaction (rating out of 10)	8.5	NA	-	Annual	-
Conservation Programme Managed	trend	NA	-	Annual	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Species (% of total collection).					
Average WCC subsidy per visitor	\$13.58	\$16.16	-19%	●	\$0.00
WCC full subsidy per visitor	\$21.73	\$21.73	0%	●	\$0.00
Total ownership cost to Council \$000	Trend	1,300	-	Annual	Trend
Average income per visitor	\$17.21	\$20.28	-	●	\$0.00
Ratio of generated Trust income as % of WCC grant.	127%	122%	-	Annual	-
<b>Zealandia</b>					
Number of Visitors	99,300	22,818	59%	●	(Q2) 32,203 (T) 46,520
Number of Education visits	8,800	2,234	19%	●	(Q2) 3,468 (T) 5,350
Number of Individual memberships	10,800	10,999	2%	●	0
Cash subsidy (grant) per visit	\$8.80	\$9.40	-7%	●	\$0.00
Full cost per visitor	Trend	\$16.33	13%	●	\$0.00
Average revenue per visitor	\$26.48	\$33.94	28%	●	\$0.00
Non-Council donations & funding	\$270,000	\$158,958	-	Annual	-
Membership subscription revenue	\$312,100	\$64,312	-	Annual	-
Net surplus (loss)\$000	(269)	(91)	-	Annual	-
* = Mandatory measures Trend = indicates that we will monitor over time but have yet to set a target Annual = Not measured this quarter measured once annually Baseline = New measure with no current target. The first year's data will be used to set subsequent years targets					



## Whanaketanga ōhanga | Economic development

(Including Statement of Intent measures)

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
<b>3.1 City promotions and business support</b>					
<b>Business Improvement Districts</b>					
Total voluntary rates collected (from Business Improvement Districts) and distributed	289,000	-	-	Annual	-
<b>WREDA</b>					
WREDA - Positively Wellington Tourism partnership funding	Maintain Council's funding at less than 50% of total income	-	-	Annual	-
Value of business events (\$m)	\$25m	8.2	-	Annual	-
Total number of events held in Wellington	440	129	-	Annual	-
Wellington's share of the multi day conferences	19%	-	-	Annual	-
Net permanent and long term arrivals	3,650	-	-	Annual	-
Total visitor spend (\$m)	\$2,640m	-	-	Annual	-
Return on Investment via out of Wellington spend	20:01	-	-	Annual	-
Total event attendance	700,000	74,539	-	Annual	-
Lightning Lab participant investment raised	Trend	-	-	Annual	-
Non-council revenue (\$)	Trend	-	-	Annual	-
WCC operating grants (\$)	Trend	-	-	Annual	-
GWRC grants (\$)	Trend	-	-	Annual	-
Total revenue (\$)	Trend	\$8,200,000	-	Annual	-
Operating costs (\$)	Trend	\$7,260,000	-	Annual	-
Net surplus /loss (\$)	Trend	\$900,000	-	Annual	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Number of actively supported businesses through regional business partner programme	445	94	-	Annual	-
<b>Wellington Regional Stadium Trust</b>					
Total number of events	45-50	-	-	Annual	-
Attendance	Trend	-	-	Annual	-
Customer satisfaction	Trend	-	-	Annual	-
Total revenue (\$000)	Trend	-	-	Annual	-
Event revenue (\$000)	Trend	-	-	Annual	-
Net surplus (\$000)	\$289	-	-	Annual	-
<b>Trend</b> = indicates that we will monitor over time but have yet to set a target <b>Annual</b> = Not measured this quarter measured once annually					

## Oranga ahurea | Cultural wellbeing

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
<b>4.1 Arts and cultural activities</b>					
<b>High quality events</b>					
Attendees (%) satisfied with Council-delivered arts and cultural festivals	90%	-	-	Annual	-
Estimated attendance at WCC-supported and delivered events.	Trend	-	-	Annual	-
<b>Arts and cultural sector support</b>					
Users (%) satisfied with Toi Pōneke facilities and services	90%	-	-	Annual	-
<b>Funding Success</b>					
Grant outcomes (%) achieved (through funded outcomes – four out of five - being met) - Arts and Culture Fund	80%	81%	1%	●	-
<b>Wellington Museums Trust – utilisation</b>					
Total visitors:	753,500	147,707	8%	●	(Q2) 174,150 (T) 310,550

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
City Gallery Wellington	170,000	40,179	-11%	●	(Q2)40,000 (T)85,000
Wellington Museum	132,000	23,927	-11%	●	(Q2)35,000 (T)62,000
Cable Car Museum	237,000	42,789	40%	Exceeded	(Q2)65,500 (T)96,000
Nairn Street Cottage	2,000	275	-8%	●	(Q2)500 (T)800
Capital E	157,500	27,145	26%	Exceeded	(Q2)21,150 (T)42,750
Space Place	55,000	13,392	12%	Exceeded	(Q2)12,000 (T) 24,000
<b>Wellington Museums Trust - Funding support</b>					
Full WCC subsidy per visit- City Gallery Wellington	Trend	\$15.38	4%	●	-
Non-Council Revenue (trading and fundraising \$000)		612	-	Annual	-
Total ownership cost to Council	Trend	-	-	Annual	-
Percentage of visitors who rate the quality of their experience (good or very good)	90%	-	-	Annual	-
<b>Trend</b> = indicates that we will monitor over time but have yet to set a target <b>Annual</b> = Not measured this quarter measured once annually					

## Kaupapa Pāpori me ngā Mahi a Rēhia | Social and recreation

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
<b>5.1 Recreation promotion and support</b>					
<b>High quality experience</b>					
User satisfaction (%) - pools	90%	-	-	Annual	-
User satisfaction (%) - recreation centres including ASB Sports Centre	90%	-	-	Annual	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
User satisfaction (%) - sportsfields (grass)	85%	-	-	Annual	-
User satisfaction (%) - sportsfields (artificial)	85%	-	-	Annual	-
Scheduled sports games and trainings (%) that take place (all sportsfields winter)	Baseline	-	-	Annual	-
Scheduled sports games and trainings (%) that take place (all sportsfields summer)	Baseline	-	-	Annual	-
<b>Utilisation</b>					
Artificial sports-field (%) utilisation - peak winter	80%	-	-	Annual	-
Artificial sports-field (%) utilisation - peak summer	40%	-	-	Annual	-
Artificial sports-field (%) utilisation - off-peak winter	25%	-	-	Annual	-
Artificial sports-field (%) utilisation - off-peak summer	20%	-	-	Annual	-
Swimming pool visits (by facility)	1,318,000	298,457	-1%	●	615,000
WRAC	140,230	143,155	2%	●	-
Tawa	10,419	7,428	-29%	●	-
Freyberg	53,784	57,522	7%	●	-
Keith Spry	53,488	44,082	-18%	●	-
Karori	44,320	46,270	4%	●	-
Thorndon	-	Not open	-	-	-
Khandallah	-	Not open	-	-	-
Marinas occupancy (%)	96%	98%	2%	●	97%
Recreation centres total visits (including ASB Sports Centre)	1,155,000 (overall)	361,718 (overall)	15%	●	262,259 (T)
Karori Rec Centre	56450	30,797	-3%	●	24,700 (T)
Kilbirnie Rec Centre	41700	24,244	5%	●	18,500 (T)
Nairnville Rec Centre	75700	39,533	-5%	●	34,200 (T)

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Tawa Rec Centre	14300	7,639	-5%	●	6,300 (T)
ASB Sports Centre	389,170	259,505	23%	●	178,559 (T)
ASB Sports Centre court space utilisation (%) - peak	65%	-	-	Annual	-
ASB Sports Centre court space utilisation (%) - off-peak	50%	-	-	Annual	-
Number of uses of Leisure Card	142,000	39,220	8%	●	75,000
Berhampore Golf course users (TBC)	Baseline	316	-	Baseline	-
<b>Affordability</b>					
Residents' perception that pool admission charges are affordable	Baseline	-	-	Annual	-
Ratepayer subsidy per swim	Baseline	-	-	Annual	-
Ratepayer subsidy per court/hour (ASB Sports Centre)	Baseline	-	-	Annual	-
<b>City recreation promotion</b>					
Number of international and national events at Council recreation facilities and estimated attendees	Baseline	-	-	Annual	-
<b>Basin Reserve Trust</b>					
Basin Reserve - Total event days (incl community events)	81	13	-	Annual	(Q2) 27 (T)36
Attendance at all events	41,000	2,500	-	Annual	-
Practice facility usage days	100	11	-	Annual	-
Number of function days	25	8	-	Annual	-
Event income (\$000)	235	-	-	Annual	-
Operational grant per attendance	\$9.97	-	-	Annual	-
Non-council revenue earned (\$000)	346	-	-	Annual	-
Council operating grant (\$000)	659	-	-	Annual	-
Total revenue earned (\$000)	1,005	315	-	Annual	-
<b>5.2 Community Support</b>					
<b>Libraries experience</b>					

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
User satisfaction (%) with library services	90%	-	-	Annual	-
User satisfaction (%) with library facilities	Baseline	-	-	Annual	-
User satisfaction (%) with library collection (physical)	75%	-	-	Annual	-
User satisfaction (%) with library collection (e-library)	80%	-	-	Annual	-
<b>Libraries utilisation</b>					
Library items issued (physical)	Baseline	619,811	0%	Baseline	-
Library items issued (e-library)	320,000	106,521	33%	●	-
Estimates of attendees of library programmes	74,000	19,807	7%	●	-
Library physical visits	2,500,000	633,630	1%	●	-
Library website visits	3,200,000	1,285,549	61%	●	-
Residents (%) who are active library users	75%	-	0%	Annual	-
<b>Libraries amenity</b>					
Customers (%) who think the library helped them to gain new knowledge and skills	Baseline	-	-	Annual	-
Customers (%) who think the library helped them to connect with others and ideas	Baseline	-	-	Annual	-
Customers (%) who think the library helped them to improve their job and earning potential	Baseline	-	-	Annual	-
Customers (%) who think the library contributed to their sense of belonging in the community	Baseline	-	-	Annual	-
<b>Libraries affordability</b>					
Cost to the ratepayer per library transaction	Baseline	\$2.08	-	Baseline	-
<b>Community centres utilisation</b>					
Occupancy (%) of Council community centres and halls	45%	46%	3%	●	42%
<b>Community advocacy</b>					

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Homelessness - % of known street homeless people supported by agencies	Baseline	-	-	Annual	-
<b>Funding success</b>					
Grants outcomes (%) achieved (through funded outcomes – four out of five – being met) - Social and Recreation Fund	80%	-	-	Annual	-
<b>Housing quality and usage</b>					
Tenant satisfaction (%) with services and facilities	90%	-	-	Annual	-
Tenant rating (%) of the overall condition of their house/apartment (average, good, and very good)	90%	-	-	Annual	-
Tenant (%) sense of safety in their complex at night	75%	-	-	Annual	-
Occupancy rate of available housing facilities	90%	95%	6%	●	-
All tenants (existing and new) housed within policy	98%	99%	1%	●	-
<b>Housing upgrade project</b>					
Agreed milestones, design standards and budgets are met in accordance with the agreed works programme and Deed of Grant between the Crown and the Council	To achieve	-	-	Annual	-
<b>5.3 Public health and safety</b>					
<b>Compliance</b>					
Food registrations - premises (%) inspected within Food Act regulation required timeframes (new business and existing businesses)	100%	Data collection being setup	-	-	-
<b>Efficiency</b>					
Alcohol licences - high risk premises (%) inspected	100%	4/117	0%	Baseline	0%
Alcohol licences - high to very high premises (%) inspected during peak time	50%	9%	NA	●	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Alcohol licences - very high risk premises (%) inspected twice during the year	100%	10%	NA	●	-
<b>Timeliness</b>					
Graffiti removal – response time frames (%) met	80%	-	0%	Annual	0%
Dog control - urgent requests (%) responded to within 1 hour	100%	97%	-3%	●	90%
Dog control - non-urgent requests (%) responded to within 24 hours	99%	97%	-3%	●	99%
Public toilets - urgent requests (%) responded to within 4 hours	100%	98%	-2%	●	99%
Public toilets - non-urgent requests (%) responded to within 3 days	95%	94%	11%	●	95%
<b>Hygiene standard</b>					
Toilets (%) that meet required cleanliness and maintenance performance standards	95%	97%	2%	●	96%
<b>Trend</b> = indicates that we will monitor over time but have yet to set a target <b>Annual</b> = Not measured this quarter measured once annually <b>Baseline</b> = New measure with no current target. The first year's data will be used to set subsequent years targets					

## Tāone tupu ora | Urban development

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
<b>6.1 Urban planning, heritage and public spaces development</b>					
<b>High-quality development</b>					
Residents (%) who agree that new buildings constructed in the city maintain or enhance the city's attractiveness	Baseline	-	-	Annual	-
Residents (%) who agree that regeneration of areas of the city adds to its vibrancy (e.g. laneways)	Baseline	-	-	Annual	-
Residents (%) who agree that the public areas of their suburban centre - encourage use, feel safe and are	Baseline	-	-	Annual	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
well designed					
Economic impact of urban regeneration projects (specific methodology to be scoped)	Baseline	-	-	Annual	-
<b>Protecting heritage</b>					
Residents (%) who agree that heritage items are adequately valued and protected in the City	65%	-	-	Annual	-
Number of heritage-listed buildings that are earthquake prone	baseline	-	-	Annual	-
Residents (%) who agree that the character of historic suburbs is adequately retained	70%	-	-	Annual	-
<b>High-quality development</b>					
Residents (%) who agree that new buildings constructed in the city maintain or enhance the city's attractiveness	Baseline	-	-	Annual	-
Residents (%) who agree that regeneration of areas of the city adds to its vibrancy (e.g. laneways)	Baseline	-	-	Annual	-
Residents (%) who agree that the public areas of their suburban centre - encourage use, feel safe and are well designed	Baseline	-	-	Annual	-
Economic impact of urban regeneration projects (specific methodology to be scoped)	Baseline	-	-	Annual	-
<b>Protecting heritage</b>					
Residents (%) who agree that heritage items are adequately valued and protected in the City	65%	-	-	Annual	-
Number of heritage-listed buildings that are earthquake prone	baseline	-	-	Annual	-
Residents (%) who agree that the character of historic suburbs is adequately retained	70%	-	-	Annual	-
<b>6.2 Building and development</b>					
<b>Effective planning</b>					
Residents' agreement that our	Baseline	NA	-	Annual	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
building and development control settings strike the right balance between allowing development and preserving the character of the city					
<b>Timeliness</b>					
Building consents (%) issued within 20 working days	100%	90%	-10%	●	95%
Code of compliance certificates (%) issued within 20 working days	100%	80%	-20%	●	90%
Land Information Memorandums (LIMs) (%) issued within 10 working days	100%	100%	0%	●	100%
Resource consents (non-notified) (%) issued within statutory time frames	100%	99%	-1%	●	90%
Resource consents (%) that are monitored within 3 months of project commencement	100%	98%	-2%	●	95%
Subdivision certificates – Section 223 certificates (%) issued within statutory timeframes	100%	94%	-6%	●	95%
Noise control (excessive noise) complaints (%) investigated within 1 hour	90%	98%	9%	●	98%
<b>Customer focus</b>					
Customers (%) who rate building control service as good or very good	70%	-	-	Annual	-
Customers (%) who rate resource consent service as good or very good	Baseline	-	-	Annual	-
<b>Compliance</b>					
Building Consent Authority (BCA) accreditation retention	Retain	-	-	Annual	Retain
<b>Trend</b> = indicates that we will monitor over time but have yet to set a target <b>Annual</b> = Not measured this quarter measured once annually <b>Baseline</b> = New measure with no current target. The first year's data will be used to set subsequent years targets					

## Waka | Transport

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
<b>7.1 Transport network</b>					
<b>Network condition and maintenance</b>					
Roads (%) that meet smooth roads standards* - high volume and regional roads	85%	-	-	Annual	-
Roads (%) which meet smooth roads standards* - all other roads	75%	-	-	Annual	-
Structures (%) that have been condition rated in the past five years - walls	100%	-	-	Annual	-
Structures (%) that have been condition rated in the past five years - bridges and tunnels	100%	-	-	Annual	-
Structures (%) in serviceable (average) condition or better - walls	97%	-	-	Annual	-
Structures (%) in serviceable (average) condition or better - bridges and tunnels	100%	-	-	Annual	-
Residents (%) satisfied with street lighting in the central city	85%	-	-	Annual	-
Residents (%) satisfied with street lighting in suburbs	75%	-	-	Annual	-
Requests for service (%) response rate - urgent within 2 hours*	98%	96%	-2%	●	-
Requests for service (%) response rate - non-urgent within 15 days*	98%	95%	-3%	●	-
Footpaths (%) in average condition or better (measured against WCC condition standards*)	96%	-	-	Annual	-
Sealed local road network (%) that is resurfaced*	target range 8.9-9.9%	-	-	Annual	-

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Residents (%) satisfaction with the condition of local roads in their neighbourhood	75%	-	-	Annual	-
<b>Active modes promotion</b>					
Number of pedestrians entering and leaving the CBD	increase on last year	-	-	Annual	-
Number of cyclists entering and leaving the CBD	increase on last year	-	-	Annual	-
<b>Network safety</b>					
Residents (%) who are satisfied with walking on the transport network	75%	-	-	Annual	-
Residents (%) who are satisfied with cycling on the transport network	75%	-	-	Annual	-
<b>Network efficiency and congestion</b>					
Residents (%) who think peak travel times are acceptable	majority	-	-	Annual	-
Peak travel times between CBD and suburbs (Kaori, Johnsonville, Island Bay and Miramar)	Each route <25min	-	-	Annual	-
<b>PT enablement</b>					
Inbound bus stops (%) that have a shelter (co-delivered with GWRC)	Baseline	-	-	Annual	-
<b>Wellington Cable Car Limited</b>					
Total passenger trips	1,135,246	216,349	-	●	325,642
Cable car user satisfaction survey - tourist (%) satisfaction (respondents who provide a rating greater than 6 on a 1-10 scale)	91%	98%	-	Annual	-
Total income (\$000)	\$6,282	\$1,581	29%	●	\$1,028,047
Fare revenue (\$000)	\$3,521	\$583	9%	●	\$0
Cable Car reliability (%)	99%	98%	8%	●	99%

Performance measure	2018/19 target	Q1 Actual	Q1 Variance	Status	Q2 Forecast / target (T)
Non-council revenue earned (\$)	Trend	1,613,447	-	Annual	1,718,000
Council capital grant (\$)	Trend	No grants made	-	Annual	-
Total cost to Council incl. grant + property costs (\$)	Trend	12,059	-	Annual	-
<b>7.2 Parking</b>					
<b>Efficiency</b>					
Gross profit (%) used to fund wider transport services	100%	-	-	Annual	-
<b>Equity</b>					
Residents (%) who perceive that parking enforcement is fair	>50%	-	-	Annual	-
<b>Availability</b>					
Parking areas with 85% or less car park occupancy during weekdays	<85%	58%	-32%	●	-
Parking areas with 85% or less car park occupancy during weekends	<85%	65%	-24%	●	-
Residents (%) satisfaction with the availability of on-street car parking (weekdays)	70%	-	-	Annual	-
Residents (%) satisfaction with the availability of on-street car parking (weekend)	70%	-	-	Annual	-
<b>Trend</b> = indicates that we will monitor over time but have yet to set a target <b>Annual</b> = Not measured this quarter measured once annually <b>Baseline</b> = New measure with no current target. The first year's data will be used to set subsequent years targets					



## Appendix Two: Detailed financial performance information

### Detailed operating and capital expenditure for the quarter

#### (a) Operational expenditure

##### Governance

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
1.1	1000	Annual Planning	285	289	3	1,165
1.1	1001	Policy	321	328	8	1,325
1.1	1002	Committee & Council Process	1,547	1,836	289	7,275
1.1	1003	Strategic Planning	155	171	16	687
1.1	1004	Tawa Community Board- Discretionary	0	3	3	11
1.1	1007	WCC City Service Centre	746	696	(50)	2,815
1.1	1008	Call Centre SLA	1	57	56	224
1.1	1009	Valuation Services Contract	130	131	1	527
1.1	1010	Lands Information	272	327	55	1,315
1.1	1011	Archives	499	477	(22)	1,917
1.2	1012	Funding agreements – Maori	101	126	25	200
1.2			22	26	4	105
			<b>4,081</b>	<b>4,467</b>	<b>386</b>	<b>17,567</b>

##### Environment

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
2.1	1014	Parks and Reserves Planning	222	202	(19)	815
2.1	1015	Reserves Unplanned Maintenance	56	37	(19)	191
2.1	1016	Turf Management	322	346	24	1,396
2.1	1017	Park Furniture and Infrastructure Maintenance	469	413	(56)	1,717
2.1	1018	Parks and Buildings Maintenance	328	244	(84)	963
2.1	1019	Horticultural Operations	514	379	(135)	2,026
2.1	1020	Arboriculture Operations	356	311	(45)	1,395
2.1	1021	Botanic Gardens Services	1,222	1,281	59	4,963
2.1	1022	Coastal Operations	333	287	(46)	1,147
2.1	1024	Road Corridor Growth Control	274	199	(75)	802
2.1	1025	Street Cleaning	2,076	1,933	(143)	7,769
2.1	1026	Hazardous Trees Removal	42	106	65	469
2.1	1027	Town Belts Planting	354	297	(57)	1,005
2.1	1028	Townbelt-Reserves Management	816	791	(26)	3,408



Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
2.1	1030	Community greening initiatives	110	165	55	659
2.1	1031	Environmental Grants Pool	33	60	27	100
2.1	1032	Walkway Maintenance	224	185	(39)	751
2.1	1033	Weeds & Hazardous Trees Monitoring	170	214	44	863
2.1	1034	Animal Pest Management	185	235	50	1,518
2.1	1035	Waterfront Public Space Management	1,256	1,472	216	5,870
2.2	1036	Landfill Operations & Maintenance	(960)	(444)	516	(1,810)
2.2	1037	Suburban Refuse Collection	56	(91)	(147)	(354)
2.2	1038	Domestic Recycling	432	454	23	1,188
2.2	1039	Waste Minimisation Info	167	247	80	986
2.2	1040	Litter Enforcement	2	2	0	9
2.2	1041	Closed Landfill Gas Monitoring	135	118	(17)	471
2.2	1042	Smart Energy	120	31	(89)	214
2.3	1043	Water - Meter Reading	39	24	(15)	98
2.3	1044	Water - Network Maintenance	1,094	1,235	141	4,963
2.3	1045	Water - Water Connections	(8)	(9)	(1)	(37)
2.3	1046	Water - Pump Stations Maintenance-Ops	302	265	(37)	1,065
2.3	1047	Water - Asset Stewardship	4,870	5,207	336	20,702
2.3	1048	Water - Reservoir-Dam Maintenance	16	12	(4)	48

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
2.3	1049	Water - Monitoring & Investigation	223	183	(40)	735
2.3	1050	Water - Asset Management	86	73	(14)	297
2.3	1051	Water - Bulk Water Purchase	4,304	4,364	60	17,455
2.4	1052	Wastewater - Asset Stewardship	4,217	4,529	312	18,027
2.4	1053	Wastewater - Trade Waste Monitoring & Investigation	(149)	20	169	84
2.4	1055	Wastewater - Network Maintenance	800	740	(59)	2,980
2.4	1057	Wastewater - Asset Management	142	100	(41)	407
2.4	1058	Wastewater - Monitoring & Investigation	288	301	14	1,221
2.4	1059	Wastewater - Pump Station Maintenance-Ops	267	340	73	1,365
2.4	1060	Wastewater - Treatment Plants	5,304	4,960	(345)	19,871
2.4	1062	Sewerage Disposal	316	321	5	1,281
2.5	1063	Stormwater - Asset Stewardship	3,385	3,622	236	14,422
2.5	1064	Stormwater - Network Maintenance	675	609	(66)	2,451
2.5	1065	Stormwater - Monitoring & Investigation	152	178	25	717
2.5	1066	Stormwater - Asset Management	183	138	(44)	562
2.5	1067	Drainage Maintenance	218	220	2	883

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
2.5	1068	Stormwater - Pump Station Maintenance-Ops	17	15	(2)	59
2.6	1069	Karori Sanctuary	624	626	2	1,497
2.6	1070	Wellington Zoo Trust	2,144	2,170	27	5,332
<b>Activity area total</b>			<b>38,822</b>	<b>39,715</b>	<b>893</b>	<b>155,019</b>

### Economic Development

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
3.1	1073	Positively Wellington Tourism	2,814	2,815	1	5,630
3.1	1074	Events Fund	1,711	1,711	0	4,773
3.1	1075	Wellington Venues	788	1,069	280	4,115
3.1	1076	Destination Wellington	0	444	444	1,775
3.1	1077	City Innovation	61	259	198	1,048
3.1	1078	Wellington Convention Centre	0	106	106	424
3.1	1081	Economic Growth Strategy	0	69	69	340
3.1	1082	City Growth Fund	106	466	360	1,750
3.1	1085	Film Museum	0	189	189	754
3.1	1087	International Relations	162	206	44	830
3.1	1088	Marsden Village	4	4	0	14
3.1	1089	Business Improvement Districts	69	69	0	275
<b>Activity area total</b>			<b>5,711</b>	<b>7,406</b>	<b>1,695</b>	<b>21,729</b>

### Cultural Wellbeing

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
4.1	1090	Wellington Museums Trust	4,051	4,047	(4)	9,207
4.1	1091	Museum of Conflict	0	0	0	500
4.1	1092	Te Papa Funding	1,125	563	(563)	2,250
4.1	1093	Carter Observatory	271	273	3	725
4.1	1095	City Events Programme	398	1,133	734	2,727
4.1	1097	Citizen's Day - Mayoral Day	23	0	(23)	23
4.1	1098	Cultural Grants Pool	1,122	834	(288)	1,470
4.1	1099	Wgtn Convention Centre Community Subsidy	85	115	30	200
4.1	1100	City Arts Programme	65	90	25	387
4.1	1101	NZSO Subsidy	66	52	(15)	216
4.1	1102	Toi Poneke Arts Centre	250	249	(1)	1,000
4.1	1103	Public Art Fund	113	124	11	498
4.1	1104	New Zealand Ballet	38	136	99	246
4.1	1105	Orchestra Wellington	0	85	85	85
4.1	1106	Regional Amenities Fund	627	158	(469)	633
4.1	1207	Capital of Culture	639	767	128	1,574
<b>Activity area total</b>			<b>8,837</b>	<b>8,627</b>	<b>(246)</b>	<b>21,742</b>

## Social and Recreation

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
5.1	1113	Recreational NZ Academy Sport	0	0	0	47
5.1	1114	Play round & Skate facility Maintenance	252	234	(18)	925
5.1	1115	Marina Operations	(1)	(19)	(19)	46
5.1	1116	Municipal Golf Course	63	48	(16)	189
5.1	1117	Recreation Programmes	61	135	74	545
5.2	1118	Library Network - Wide Operation	3,367	3,617	249	14,463
5.2	1119	Branch Libraries	1,469	1,791	323	7,200
5.2	1120	Passport to Leisure Programme	33	29	(4)	117
5.2	1121	Community Advice & Information	572	480	(92)	1,877
5.2	1122	Community Grants	33	61	28	244
5.2	1123	Support for Wgtn Homeless	0	202	202	205
5.2	1124	Social & Recreational Grant Pool	1,371	1,621	250	3,791
5.2	1125	Housing Operations and Maintenance	1,120	1,317	197	5,218
5.2	1126	Housing Upgrade Project	94	295	200	1,185
5.2	1127	Community properties programmed maintenance	170	154	(16)	612
5.2	1128	Community Halls Ops and Maintenance	111	119	8	479
5.2	1129	Community Properties & Facility Operations	412	448	36	1,809

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
5.2	1130	Accommodation Assistance Fund	125	58	(67)	232
5.3	1131	Burial & Cremation Operations	202	249	46	1,031
5.3	1132	Contracts - Public Conveniences	849	887	38	3,561
5.3	1133	Public Health	547	589	41	2,210
5.2	1127	Community Properties Programmed Maintenance	170	154	(16)	612
5.2	1128	Community Halls Ops and Maintenance	111	119	8	479
5.3	1134	Noise Monitoring	131	201	70	807
5.3	1135	Anti-Graffiti Flying Squad	171	212	41	851
5.3	1136	Safe City Project Operations	475	507	32	2,043
5.3	1137	Civil Defence	295	456	161	1,716
5.3	1138	Rural Fire	7	9	2	35
5.3	1997	Business Recovery	14	0	(13)	1
<b>Activity area total</b>			<b>19,000</b>	<b>21,059</b>	<b>2,059</b>	<b>80,444</b>

## Urban Development

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
6.1	1139	District Plan	1,093	1,000	(93)	4,012
6.1	1141	Build Wellington Developments	539	702	162	2,835
6.1	1142	Public Art and Sculpture Maintenance	125	90	(34)	380

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
6.1	1143	Public Space-Centre Development Plan	345	596	251	2,403
6.1	1145	City Heritage Development	342	145	(196)	888
6.1	1206	Housing Investment Programme	53	134	80	537
6.2	1146	Building Control-Facilitation	519	918	400	3,226
6.2	1147	Weathertight Homes	0	9	9	37
6.2	1148	Development Control Facilitation	813	833	19	3,256
6.2	1149	Earthquake Assessment Study	24	25	1	101
6.2	1151	Earthquake Risk Building Project	417	214	(203)	835
<b>Activity area total</b>			<b>4,270</b>	<b>4,666</b>	<b>396</b>	<b>18,510</b>

### Transport

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	1152	Ngauranga to Airport Corridor	394	466	72	1,877
7.1	1153	Transport Planning and Policy	315	350	35	1,457
7.1	1154	Road Maintenance and Storm Clean Up	288	108	(180)	1,185
7.1	1155	Tawa Shared Driveways Maintenance	6	11	5	43
7.1	1156	Wall, Bridge and Tunnel Maintenance	16	39	24	159
7.1	1157	Drains & Walls Asset Stewardship	1,407	1,555	148	6,186

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	1158	Kerb & Channel Maintenance	59	67	8	475
7.1	1159	Vehicle Network Asset Stewardship	5,199	5,536	337	22,023
7.1	1160	Port and Ferry Access	0	7	7	69
7.1	1161	Cycleways Maintenance	9	29	19	83
7.1	1162	Cycleway Asset Stewardship	2	93	91	373
7.1	1163	Cycleways Planning	190	36	(153)	247
7.1	1164	Passenger Transport Facilities	97	115	18	379
7.1	1165	Bus Shelter Contract Income	(50)	0	50	(779)
7.1	1166	Passenger Transport Asset Stewardship	174	217	43	863
7.1	1167	Bus Priority Plan	0	6	6	61
7.1	1168	Cable Car	12	3	(9)	12
7.1	1170	Street Furniture Maintenance	93	88	(5)	382
7.1	1171	Footpaths Asset Stewardship	1,451	1,515	64	6,020
7.1	1172	Pedestrian Network Maintenance	165	198	33	878
7.1	1173	Pedestrian Network Structures Maintenance	44	43	(1)	174
7.1	1174	Traffic Signals Maintenance	236	222	(15)	899
7.1	1175	Traffic Control Asset Stewardship	709	742	33	2,847
7.1	1176	Road Marking Maintenance	178	184	6	783

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	1177	Traffic Signs Maintenance	50	32	(18)	272
7.1	1178	Network Activity Management	336	174	(162)	720
7.1	1179	Street Lighting Maintenance	423	426	3	1,708
7.1	1180	Transport Education & Promotion	132	36	(95)	304
7.1	1181	Fences & Guardrails Maintenance	81	18	(63)	279
7.1	1182	Safety Asset Stewardship	903	1,588	685	5,711
7.2	1184	Parking Services & Enforcement	(2,682)	(3,820)	(1,138)	(14,971)
7.2	1185	Waterfront Parking Services	(140)	(124)	16	(494)
<b>Activity area total</b>			<b>1,095</b>	<b>9,960</b>	<b>(135)</b>	<b>40,255</b>

## Council

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
10.1	1186	Waterfront Commercial Property Services	447	344	(103)	1,375

Group	Activity	Activity Description	YTD		Full Year	
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
10.1	1187	Commercial Property Man & Servicing	569	564	(5)	2,429
10.1	1190	Information Services SLA	0	199	199	(0)
10.1	1191	NZTA Income on Capex Work	(7,459)	(8,299)	(841)	(33,198)
10.1	1192	Quarry operations	55	28	(27)	113
10.1	1193	Self-Insurance Reserve	38	(499)	(537)	(1,990)
10.1	1196	External Capital Funding	(43)	0	43	0
10.1	1197	Plimmer Bequest Project Expend	0	(10)	(10)	(50)
10.1	1198	Waterfront Utilities Management	34	38	4	152
10.1	1200	ORG	0	209	209	0
10.1	1201	ORGNA	(79,070)	(78,985)	85	(328,519)
10.1	1203	PPORG Ground Lease	(2,211)	(2,397)	(186)	(9,173)
10.1	1204	Sustainable Parking Infrastructure	38	38	1	153
10.1	1205	Shared Services Procurement	1	(104)	(105)	(22)
10.1	1999	Earthquake	267	0	(267)	0
<b>Activity area total</b>			<b>(87,334)</b>	<b>(88,875)</b>	<b>(1,541)</b>	<b>(368,729)</b>

**(b) Capital Expenditure****Governance**

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
1.1	2000	Committee & Council Processes	0	6	6	22
<b>Activity area total</b>			<b>0</b>	<b>6</b>	<b>6</b>	<b>22</b>

**Environment**

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
2.1	2003	Parks Infrastructure	168	82	(87)	835
2.1	2004	Parks Buildings	24	44	21	395
2.1	2005	Plimmer Bequest Project	0	0	0	90
2.1	2006	Botanic Garden	102	122	21	918
2.1	2007	Coastal - upgrades	786	459	(328)	1,642
2.1	2008	Coastal	15	157	142	1,590
2.1	2009	Town Belt & Reserves	81	47	(34)	742
2.1	2010	Walkways renewals	247	13	(234)	664
2.2	2011	Southern Landfill Improvement	1,301	2,280	978	5,862
2.2	2012	Energy Management Plan	0	0	0	23
2.3	2013	Water - Network renewals	1,079	837	(242)	6,592
2.3	2014	Water - Pump Station renewals	195	17	(178)	141

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
2.3	2015	Water - Water Meter upgrades	3	3	0	25
2.3	2016	Water - Network upgrades	863	721	(142)	5,964
2.3	2018	Water - Network renewals	173	165	(8)	1,366
2.3	2019	Water - Reservoir renewals	354	39	(315)	319
2.3	2020	Water - Reservoir upgrades	803	358	(445)	2,836
2.4	2023	Wastewater - Network renewals	721	993	272	3,954
2.4	2024	Wastewater - Network upgrades	1,123	795	(328)	3,165
2.4	2026	Wastewater - Pump Station renewals	38	346	308	1,378
2.5	2028	Stormwater - Network upgrades	1,246	877	(370)	7,217
2.5	2029	Stormwater - Network renewals	977	393	(584)	3,195
2.6	2033	Zoo renewals	0	200	200	971
<b>Activity area total</b>			<b>10,299</b>	<b>8,946</b>	<b>(1,353)</b>	<b>49,885</b>

## Economic Development

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
3.1	2035	Wellington Venues renewals	104	802	698	3,650
<b>Activity area total</b>			<b>104</b>	<b>802</b>	<b>698</b>	<b>3,650</b>

## Cultural Wellbeing

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
4.1	2040	Cable Car Precinct	0	0	0	43
4.1	2041	Te ara o nga tupuna - Maori heritage trails	10	37	27	147
4.1	2042	Arts Installation	(7)	15	21	59
4.1	2129	Wellington Convention Centre and Movie Museum	190	0	(190)	1,553
<b>Activity area total</b>			<b>193</b>	<b>52</b>	<b>(142)</b>	<b>1,802</b>

## Social and Recreation

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
5.1	2043	Aquatic Facility upgrades	0	0	0	300
5.1	2044	Aquatic Facility renewals	648	1,150	502	1,861
5.1	2045	Sportsfields upgrades	62	192	129	431
5.1	2046	Synthetic Turf Sportsfields renewals	0	7	7	61
5.1	2047	Synthetic Turf Sportsfields upgrades	7	1	(6)	5

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
5.1	2048	Recreation Centre Renewal	27	1	(26)	425
5.1	2049	ASB Sports Centre	0	9	9	37
5.1	2050	Basin Reserve	1,022	630	(392)	3,443
5.1	2051	Playgrounds renewals & upgrades	9	13	4	1,617
5.1	2052	Evans Bay Marina - Renewals	81	101	21	173
5.1	2053	Clyde Quay Marina - Upgrade	4	8	4	140
5.2	2054	Upgrade Library Materials	335	496	161	2,139
5.2	2055	Upgrade Computer Replacement	(1)	17	18	81
5.2	2056	Central Library upgrades	0	77	77	308
5.2	2057	Branch Library upgrades	2,136	2,516	381	14,006
5.2	2058	Branch Libraries renewals	122	76	(46)	166
5.2	2059	Housing upgrades	1,638	351	(1,287)	3,864
5.2	2060	Housing renewals	361	1,188	827	4,840
5.2	2061	Community Halls - upgrades & renewals	(54)	922	976	4,949
5.3	2062	Burial & Cremations	3	21	18	389
5.3	2063	Public Convenience and pavilions	455	224	(231)	1,646
5.3	2064	Safety Initiatives	0	36	36	134
5.3	2065	Emergency Management renewals	0	24	24	134
<b>Activity area total</b>			<b>6,856</b>	<b>8,060</b>	<b>1,204</b>	<b>41,149</b>

## Urban Development

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
6.1	2067	Wgtn Waterfront Development	815	855	41	3,420
6.1	2068	Waterfront Renewals	537	400	(137)	1,806
6.1	2070	Central City Framework	528	1,003	475	4,177
6.1	2073	Suburban Centres upgrades	48	467	419	1,867
6.1	2074	Minor CBD Enhancements	7	49	42	196
6.1	2136	Housing Investment Programme	0	500	500	2,000
6.2	2076	Earthquake Risk Mitigation	2,970	5,370	2,400	29,970
<b>Activity area total</b>			<b>4,903</b>	<b>8,644</b>	<b>3,741</b>	<b>43,436</b>

## Transport

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	2075	Urban Regeneration Projects	0	62	62	250
7.1	2077	Wall, Bridge & Tunnel Renewals	646	1,421	774	5,689
7.1	2078	Road Surface Renewals	163	481	318	1,925
7.1	2079	Reseals	195	703	508	2,811
7.1	2080	Preseal Preparations	641	879	238	3,515
7.1	2081	Shape & Camber Correction	113	1,110	997	4,441
7.1	2082	Sumps Flood Mitigation	40	40	(0)	160
7.1	2083	Road Corridor New Walls	392	550	159	2,267

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.1	2084	Service Lane Improvements	3	25	22	100
7.1	2085	Tunnel & Bridge Improvements	93	549	456	2,464
7.1	2086	Kerb & Channel Renewals	498	549	52	2,196
7.1	2087	Vehicle Network New Roads	0	15	15	59
7.1	2088	Road Risk Mitigation	369	1,302	934	5,209
7.1	2089	Road Capacity Projects	0	213	213	850
7.1	2090	Area Wide Road Maintenance	103	224	121	896
7.1	2094	Cycling Improvements	1,949	6,030	4,081	24,381
7.1	2095	Bus Priority Planning	231	865	634	2,480
7.1	2096	Pedestrian Network Structures	26	74	48	304
7.1	2097	Pedestrian Network Renewals	639	885	246	3,695
7.1	2098	Walking Improvements	106	105	(1)	468
7.1	2099	Street Furniture	40	43	3	172
7.1	2100	Pedestrian Network Access ways	11	58	47	252
7.1	2101	Traffic & Street Signs	475	397	(78)	1,432
7.1	2102	Traffic Signals	316	190	(126)	761
7.1	2103	Street Lights	3,871	2,738	(1,132)	3,693
7.1	2104	Rural Road Improvements	0	45	45	182
7.1	2105	Minor Works Projects	332	346	14	1,394
7.1	2106	Fences & Guardrails	114	159	45	638
7.1	2107	Safer Roads Projects	94	424	330	1,546
7.1	2134	Lambton Quay Bus Interchange	0	50	50	200
7.2	2108	Parking Asset renewals	546	213	(333)	853



Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
7.2	2109	Roadside Parking Improvements	2	45	43	171
<b>Activity area total</b>			<b>12,008</b>	<b>20,793</b>	<b>8,785</b>	<b>75,454</b>

## Council

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
10.1	2111	Capital Replacement Fund	1,558	1,015	(543)	4,036
10.1	2112	Information Management	57	165	108	659
10.1	2114	ICT Infrastructure	959	349	(610)	2,161
10.1	2116	Strategic Initiatives	2	62	59	246
10.1	2117	Unscheduled infrastructure renewals	0	0	0	2,000
10.1	2118	Health & Safety - Legislation Compliance	(1)	7	7	524
10.1	2119	Civic Property renewals	287	(7)	(294)	3,112
10.1	2120	Commercial Properties renewals	647	1,041	395	4,165
10.1	2121	Community & Childcare Facility renewals	57	166	109	663
10.1	2125	IT Response to Legislative Changes	0	80	80	319
10.1	2126	Business Unit Support	165	231	66	601
10.1	2127	Workplace	393	2,013	1,620	8,053

Group	Activity	Activity Description	YTD			Full Year
			Actual	Budget	Variance	Budget
			\$000's	\$000's	\$000's	\$000's
10.1	2128	Civic Campus Resilience and Improvements	227	80	(148)	318
10.1	2131	Smart Council	245	765	520	3,060
10.1	2132	Digital - Internet Intranet	57	61	4	350
10.1	2133	Quarry Renewals and Upgrades	523	20	(503)	80
10.1	2138	Permanent Forest Sink Fund Initiative - Credits	0	0	0	787
<b>Activity area total</b>			<b>5,175</b>	<b>6,045</b>	<b>870</b>	<b>31,160</b>

## Movements in Capital expenditure

### 1. Final 2017/18 capital expenditure underspends to be carried forward to 2018/19

Activity Area	Description	2018/19 LTP Budget \$000	Additional carry forward \$000
<b>Environment</b>			
2.1	Botanic Gardens (Otari Road slip)	795	123
2.1	Coastal (for coastal resilience work)	1,531	58
2.2	Southern landfill Improvement (for stage 4)	5,662	201
2.2	Energy management plan	-	23
<b>Economic development</b>			
3.1	Wellington Venues renewals (MFC) – further underspend	3,357	293
<b>Cultural wellbeing</b>			
4.1	Cable Car Precinct	-	43
4.1	Convention Centre/Movie Museum – further underspend	700	853
<b>Social and recreation</b>			
5.1	Aquatic Facility Renewals (Freyberg and Tawa pools) – further underspend	1,790	71
5.1	Recreation Centre renewals (Kilbirnie and Karori) – further underspend	346	79
5.1	Basin Reserve (Master Plan) – actual spend lower than forecast	3,119	324
5.1	Evans Bay marina renewals	108	65
5.1	Clyde Quay marina upgrade	114	26
5.2	Upgrade library materials (for Johnsonville opening)	2,016	123
5.2	Branch library upgrades (Johnsonville Library) – further underspend	13,687	319
5.2	Housing renewals – further underspend	4,454	386
5.2	Community Halls upgrades and renewals (Aro Valley community centre and general renewals)	4,808	141

Activity Area	Description	2018/19 LTP Budget \$000	Additional carry forward \$000
<b>Urban development</b>			
6.1	Waterfront Renewals (Waterfront Jetty & Wharf Structure Renewals) – further underspend	1,754	52
6.1	Central City Framework (Laneways, Cable Car Lane and Victoria Street) – further underspends	3,274	903
6.1	Suburban Centre upgrades (Tawa Town Centre) – further underspend	1,633	234
6.1	Minor CBD enhancements (Cuba Street) – further underspend	98	98
<b>Transport</b>			
7.1	Cycling Improvements (Eastern Corridor) – further underspend	23,860	521
7.1	Bus Priority planning (for improvements)	2,154	326
7.1	Walking improvements – actual spend lower than forecast	326	142
7.1	Traffic and street signs (resourcing constraints and delays for Electric and Car Sharing signage) – further underspend	1,401	31
7.1	Street Lights (LED Street Lights) – further underspend	3,222	471
<b>Council</b>			
10.1	Capital Replacement Fund (purchase of small plant, equipment and fleet renewals – to fund existing commitments)	3,460	543
10.1	Information management	659	174
10.1	ICT infrastructure (PC and Laptop replacement)	816	93
10.1	Strategic initiatives (IT applications upgrades)	246	13
10.1	Health & Safety – legislation compliance (purchase of H&S related assets)	329	195

Activity Area	Description	2018/19 LTP Budget \$000	Additional carry forward \$000
10.1	Community & Childcare Facility Renewals (Johnsonville and Karori)	515	148
10.1	IT Response to legislative changes (to fund ICT changes from unplanned legislative changes)	319	34
10.1	Smart Council (includes funding for further OneCouncil implementation) – actual lower than forecast	2,720	340
<b>Total</b>			<b>7.447</b>

## 2. 2017/18 capital expenditure overspends to be brought back from 2018/19

Activity Area	Description	2018/19 LTP Budget \$000	Overspend / Bring back from 2018/19 \$000
<b>Governance</b>			
1.1	Committee and Council processes (too much carried forward into 2018/19)	51	(24)
<b>Environment</b>			
2.1	Coastal upgrades (lower actual underspend than forecast)	1,664	(22)
2.3	Water – network renewals (WWL actual spend higher than forecast)	7,366	(507)
2.3	Water – network upgrades (WWL actual spend higher than forecast)	6,208	(243)
2.3	Water – reservoir upgrades (WWL actual spend higher than forecast)	3,001	(92)
2.4	Wastewater – network upgrades (WWL actual spend higher than forecast)	3,406	(288)
2.5	Stormwater – network upgrades (WWL actual spend higher than forecast)	7,729	(768)
2.5	Stormwater – network renewals (WWL actual spend higher than forecast)	3,609	(451)
2.6	Zoo renewals (lower actual underspend than forecast)	1,150	(179)
<b>Social and recreation</b>			
5.2	Branch library renewals (Karori Library HVAC) – (lower actual underspend than forecast)	181	(15)
5.3	Public Conveniences & Pavilions – lower actual underspend than forecast	1,655	(9)
<b>Urban development</b>			
6.1	Waterfront Developments (Frank Kitts Park) – actual overspend	3,503	(83)
6.2	Earthquake risk mitigation (Town Hall) – too much carried forward into 2018/19	32,008	(2,038)
<b>Transport</b>			
7.1	Wall, bridge and tunnel Renewals (programme delivery) – actual spend higher than forecast	5,889	(200)
7.1	Pedestrian network renewals – lower actual underspend than forecast	3,856	(161)

Activity Area	Description	2018/19 LTP Budget \$000	Overspend / Bring back from 2018/19 \$000
<b>Council</b>			
10.1	Business unit support (BIT) – actual overspend	601	(26)
10.1	Civic Campus resilience and improvements – actual overspend	585	(266)
<b>Total</b>			<b>(5,373)</b>

## 3. Proposed 2018/19 capital expenditure overspends

Activity Area	Description	2018/19 LTP Budget \$000	Overspend \$000
<b>Urban development</b>			
6.1	Waterfront Developments (North Kumutoto Public Space) – increased costs due to site contamination and scope changes (forecast 2018/19 overspend \$0.937 of which \$0.39m is already approved in 2017/18)	946	(937)
<b>Transport</b>			
7.1	Street Lights (LED Street Lights) – approved in 2017/18 Q2 report but not booked. 85% NZTA funding	2,671	(2,130)
<b>Total</b>			<b>(3,067)</b>