

Quarterly Performance Report Te Pūrongo ā-Hauwhā

Quarter 1 2023/24

(YTD 01-07-2023 to 30-09-2023)

Nau mai haere mai | Welcome

This report provides governance oversight of Wellington City Council's quarterly year-to-date performance against its current Long-term Plan.

The Council's Long-term Plan is published on the Council's website (www.wcc.govt.nz) with details on our outcome indicators, service delivery key performance indicators, strategic priorities and supporting priority projects.



Contents

PART (A): EXECUTIVE SUMMARY	3
1. Overview	3
2. LTP strategic priority work programmes (full details Part C, Section 1)	3
3. Significant projects portfolio (full details Part C, Section 2)	3
4. Non-financial performance (full details Part C, in Section 3)	3
5. Financial performance (full details Part C, Section 4)	4
6. Wellington City Council Strategies (full details, Appendix 1)	4
7. LTP community outcomes (full details Part C, Section 5)	5
PART (B): FEATURED UPDATE	6
Upgrading our central city streets	7
PART (C): KEY PERFORMANCE REPORTS	8
SECTION 1. LTP STRATEGIC PRIORITIES WORK PROGRAMME	9
SECTION 2. LTP SIGNIFICANT INVESTMENT PORTFOLIO	12
2.1 Portfolio Status of the LTP significant investments	13
2.2 Portfolio Financial performance of the LTP significant investments	15
SECTION 3: STRATEGIC ACTIVITY AREA FINANCIAL AND NON-FINANCIAL PERFORMANCE	16
3.1 Overview - KPI results by strategic activity area	16
3.2 Mana Whakahaere Governance	18
3.3 Taiao Environment	19
3.4 Whanaketanga ōhanga Economic Development	23
3.5 Oranga ahurea Cultural Wellbeing	25
3.6 Pāpori me te hākinakina Social and Recreation	27
3.7 Tāone tupu ora Urban Development	30
3.8 Waka Transport	33
SECTION 4: FINANCIAL PERFORMANCE REPORT	35
4.1 Financial Performance	36
4.2 Treasury report	37
4.3 Rates and General Debt	38
SECTION 5. COMMUNITY OUTCOMES	40
PART (D) APPENDICES: DETAILED PERFORMANCE INFORMATION	41
APPENDIX 1: STRATEGY UPDATES	42
APPENDIX 2: PROJECT HEALTH DETAILS FOR SIGNIFICANT INVESTMENTS PORTFOLIO	49
APPENDIX 3: WELLINGTON WATER LIMITED (WWL) QUARTER ONE REPORT	52
APPENDIX 4: SUSTAINABLE DEVELOPMENT	57
APPENDIX 5: HOW WE REPORT	59

Part A: Executive summary

i. Overview

- Performance for the first quarter is similar to the performance in the same quarter in the previous financial year.
- Financial performance is on track with a positive net position against the budget.
- The Council’s non-financial KPI performance is similar to the Q1 2022/23 result, although at the first quarter being early in the annual cycle.
- The large capital works programme supporting strategic priorities is running behind schedule, but has delivered more of the programme than in the same quarter in the previous year indicating that pace of delivery has increased.
- The significant investment report highlights that the majority of projects are on time and on budget, with much progress being made. Key decisions on the capital carry forward programme and the Town Hall are outside of the reporting period and are therefore not reflected in the Q1 report.
- Over the coming months key decisions relating to the 2024 LTP will be made. This work is occurring in a tight economic environment where the long tail of pandemic related impacts linger (e.g., supply chain constraints), legislative reform uncertainty, and tight economic conditions (cost inflation in particular) are issues that will be addressed.
- Work continued across the eight 2024 LTP workstreams. This included early public engagement in the development of the 2024-34 LTP through the Citizens Assembly - a first for Wellington.

ii. LTP strategic priority work programmes (full details Part C - section 1)

- At the start of the quarter for programmes supporting the 2021 LTP priorities there were 12 projects starting, 23 are on-going, and 5 are finishing during the current year. This will continue to change as project move through their delivery phases.
- The combined impact of the above operating environment pressures and project specific issues (i.e. budget, scope, risks) are having a material impact on the delivery of some projects for example the Town Hall project (material cost escalations) and Wellington Water’s network continuity and upgrade programme.

iii. Significant Projects Portfolio (full details Part C - section 2)

- The majority of the 17 significant projects in the portfolio are in the plan (6 projects) or delivery (7 projects) phase. The 17 projects are a subset of the larger LTP work programme. The main movements in projects in Q1 are Frank Kitts Park Playground restarting, Bike Network Programme re-baselining in September resulting in rephasing forward of forecast spend, and an improved Newtown to City Transitional Project status with opening of Kent/Cambridge cycleway section in July.

iv. Non-financial performance (full details Part C - section 3)

KPI results and Strategy work programmes

- 59% of KPIs were achieved for the quarter. The 2-percentage point decrease in performance for Q1 last year is driven by one KPI moving from green to amber from Q1 last year.

				Reported quarterly	Reported annually
This quarter (Q1)	33	5	18	56	37
	59%	9%	32%		
Q1 last year (FY22/23)	34	3	19	56	39
	61%	5%	34%		
Result FY22/23	58	-	37	-	95
	61%	-	39%		

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported
**EOFY results are reported as Green = 0%-9.99% off target and Red = ≥10% off target

Note: Two City Housing KPIs relating to tenant occupancy rates and tenant satisfaction were reported for the last time in FY22-23. These relate to the establishment of the Community Housing Provider – Te Toi Mahana Community Housing during the 2022–23 financial year.

- The work programmes strategies in this report (e.g. Tūpiki Ora – Māori Strategy, Te Atakura - First to zero etc.) are largely going to plan. Individual strategy challenges are not expected to constrain progress over subsequent quarters.

KPI changes of note from Q1 in 2022-23

- **Governance:** Contact Center KPI moved from red in Q1 (FY22/23) to green this quarter.
- **Economic Development:** Three WellingtonNZ KPIs moved from green in Q1 (FY22/23) to amber this quarter. This reflects lower-than-expected revenue, planned events being weighted more heavily towards Q2-Q4.
- **Urban Development:** Building consents (%) issued within 20 workings days moved from green in Q1 (FY22/23) to red this quarter. Limited structural engineering capacity and in-house and contractor capacity coupled with a tight employment market are driving this change in delivery.
- **Transport:** Customer service requests relating to roads and footpaths moved from amber in Q1 (FY22/23) to red this quarter. It’s expected to improve next quarter with a consistent focus from the team.

v. Financial performance (full details Part C - section 4)

- At the end of the first quarter of FY 2023/24, the Council has a deficit of \$9.4m. This is a favourable variance to plan of \$2.499m or 21%.
- Treasury performance was fully compliant.

Budget Performance Q1 (\$000s)

	Year-to-date (\$000s)			Full Year
	Actual	Budget	Op Var	Budget
	\$000's	\$000's	\$000's	(\$000s)
Revenue	198,948	194,818	4,130	882,440
Expenditure	208,352	206,722	(1,631)	817,610
Net Operating Expenditure	(9,404)	(11,903)	2,499	64,840
Net Capital Expenditure	107,240	136,968	(29,728)	561,330

The key drivers of this result are:

- Revenue being ahead of budget by \$4.1m largely due to additional growth in overall capital values increasing rates revenue; an increase in rates penalties; and an increase in interest revenue. This is offset by a lack of roading subsidies from Waka Kotahi related to the Cycling/Transport programs, which was not completed at the rate anticipated in the budget.
- Expenditure also exceeds budget by \$1.6m, which is made up of several movements, including increased depreciation and interest.

We are paying particular attention to the following areas:

- Given the challenging economic conditions and high inflation environment we are monitoring the level of late payment and default across debtor profile. This has the potential to impact our cash and liquidity positions.
- We will continue to closely manage our key treasury positions and ensure compliance with council policies.
- We will continue to closely monitor financial performance.
- A full year forecast will be completed for Q2 reporting.

vi. Wellington City Council Strategies (full details Appendix 1)

Tūpiki Ora Māori Strategy
Vision: <i>Kia mauri ora te taiao, kia mauri ora te whānau, kia mauri ora te ao Māori</i> The vitality of our environment is nourished, the wellbeing of our whānau is fostered, te ao Māori is embraced and celebrated
Summary status: Overall health and progress status is reported as GREEN.

The Tūpiki Ora work programme is an all-of-Council work programme. Accountability for projects and initiatives resides with multiple business units and groups which is reported through their non-financial performance. The team is working across Council to bring together projects that align to similar outcomes e.g., all projects that support housing aspirations; all projects that support enhancing and promoting Te Ao Māori, all projects that support lifting capability.

Te Atakura – First to Zero
Goal: Wellington is a net zero emission city by 2050
Summary status: Reduce City emissions by 57% between 2020 and 2030, and net zero by 2050 – Q1 status is GREEN: <ul style="list-style-type: none"> • Annual total gross emissions decreased by 1.4% from FY22 to FY23 driven by a reduction in the emissions intensity of national electricity generation which meant that electricity was 44% less carbon intensive per unit consumed than in FY22. Maintaining momentum on delivering the projects with greatest potential impact (the transport system and creating higher urban density) will be an on-going focus for the coming quarters. Reduce Council’s emissions to net zero by 2050 – Q1 status is GREEN: <ul style="list-style-type: none"> • A significant reduction in emissions from the landfill that has reduced Council emissions by about a third. The Council Emissions Reduction Plan is currently under development. Create a resilient city and Council – status is AMBER: <ul style="list-style-type: none"> • Adaptation work programme is on track. Central government passing the Climate Change Adaptation Act, clarity on supporting policy, funding and financing is required to enable further progress.

Children & Young Persons Strategy
Vision: We support the wellbeing of children and young persons in Wellington through the unique features of our place and qualities of our people. We want our children and young people to feel connected to Pōneke with a strong sense of belonging – helped by visible stories of mana whenua and Māori and celebrating the diverse Pacific and other cultures and communities living here.
Summary status: The majority (47) of the 72 actions in the Children and Young Persons Action Plan, are on track. <ul style="list-style-type: none"> • There have been some significant milestones reached in this reporting period (e.g. the completion of “Drinking Behaviors in Courtney Place” study, and a cycle route ride through and engagement session with year 10 students for feedback on ways to make cycleways safer for rangatahi). • The majority of the actions outlined in the action plan are however expected to be completed by August 2024. The main exception is construction of physical spaces (e.g., Te Matapihi) that are likely to be completed beyond this timeframe.

Aho Tini – 2030 Arts, Culture & Creative Strategy
Vision: What we will see – The rich cultural traditions and identity of our capital city inspire our exciting and innovative arts, culture and creativity. Wellingtonians can access and participate in arts and culture and explore their

creativity. Together, in partnership with the arts, culture and creative sectors and with mana whenua and Māori, creativity, collaboration and innovation are woven through everything we do.

Summary status:

The overall status is AMBER.

- While some projects are tracking green, aligning the investment programme with the 2024 LTP has meant that the delivery of some projects have slowed.

He Rautaki Ōhanga Oranga Economic Wellbeing Strategy (adopted June 2022)

Vision: Wellington is a dynamic city with a resilient, innovative and low waste, low carbon circular economy that provides opportunities for all and protects and regenerates our environment

Summary status:

Work developing the action plans for the six 10-year strategic outcomes for the city continued during the quarter. The main focus was on on developing the action plans for the three priority areas in the strategy:

- **Outcome 2:** Transitioning to a zero-carbon circular economy.
- **Outcome 3:** A Business-Friendly City
- **Outcome 6:** A dynamic city heart and thriving suburban centers

vii. LTP community outcomes (full details Part C - section 5)

Ongoing improvement the underlying data to reflect the work the city is currently delivering and as well as the draft LTP outcomes continued during the quarter. The full set of community outcomes are available in the 2022/23 Annual Report.

Part B: Featured update

The featured update provides a spotlight on a work programme(s) / achievements during the Quarter. This quarter the update profiles the city streets programme.

Upgrading our central city streets

Background

The Swan Lane and Garrett Street public space upgrade, is one of Council’s spaces upgraded via the Laneway Upgrade Program Work began in 2018 with public engagement, including public surveys both online and in person followed by workshops with residents, local businesses, and landowners. This engagement helped inform the needs for the design of this space, and established design drivers that formed the basis for the final project.

Construction started in January 2022, and was completed and completed in December 2022. The project was completed in two stages to allow time for the Cuba Dupa festival in March 2022 to proceed with no roadworks.

Streetscape upgrades

This year’s big streetscape upgrade was in Cuba St, Swan Lane, Garrett St and at Glover Park and aimed to increase the area’s attractiveness, walkability, and safety.



The upgrade included installation of two rain gardens to help collect and filter rainwater instead of sending it directly into the storm water pipes, new site lighting to highlight 8 new street trees, lighting of Swan Lane and heritage buildings, plus new seating and bike racks.

The work also included the installation of two raised pedestrian crossings which will reduce traffic speeds and prioritise pedestrians, while improving connectivity and accessibility in this busy part of the central city.

At Glover Park the upgrades included complete resurfacing through the centre of the park to increase accessibility and safety, upgrading the lighting, installing new benches and rubbish bins and

maintenance on the sculpture in the park. The project is part of Wellington’s Laneways strategy and Green Network Plan, which aims to transform the city centre into a greener, more inclusive and more walkable capital.

Street art

Two new public art pieces have been installed as part of these upgrades.

‘Shadow Windows’ by local Pōneke artist Andrew Beck, was inspired by the rich architectural history of the surrounding areas and the diverse history of the site.



Shadow Windows consists of a series of window shapes etched into the pavement surfaces along Swan Lane and Garrett Street.

Andrew’s inspiration came from the rich architectural history of the surrounding areas and the diverse history of the site; the window forms of existing and erased heritage buildings acting as fragments of unseen histories that people can see.

The second piece is a mural by emerging Māori artist and illustrator, Izzy Joy (Kāi Tahu) which tells the story of the Waimapihi stream.



Murals are an opportunity to recognise and mark sites of significance. The Waimapihi was named after Māpihi, a rangatira of Ngāi Tara and Kāti Māmoe, who bathed in the stream. Izzy painted Māpihi as a pou whenua, a wooden carved marker that is placed around significant sites and the edges of tribal territories – so that she acts as a marker for the buried awa (stream).

The mural aims to depict the story of the buried stream and bring it to life.

Part C: Key Performance Reports

Contents

PART (C): KEY PERFORMANCE REPORTS.....	7
SECTION 1. LTP STRATEGIC PRIORITIES WORK PROGRAMME.....	8
SECTION 2. LTP SIGNIFICANT INVESTMENT PORTFOLIO	11
2.1 Portfolio Status of the LTP significant investments.....	12
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3.8 Waka Transport	32
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4.1 Financial Performance.....	35
4.2 Treasury report.....	36
SECTION 5. COMMUNITY OUTCOMES.....	38

Section 1. LTP strategic priorities work programme

This section of the quarterly report provides a year-to-date, high-level overview of the delivery of the Capital work programme supporting the strategic priorities in the current (2021) LTP. This is a sub-set of the total Capital spend.

Where capital spend is less closely connected to a strategic priority (e.g., renewals or changes to BAU services) it is not reported as part of the strategic priority work programme. The performance of some this spend is reflected in Section 3.

At the start of the 2021 LTP there were 52 work programmes with 114 projects contributing to the 2021 LTP priorities. A subset of these projects is classified as significant projects, of which there are 16, these are reported by exception in Section 2.

The strategic priorities are:

- Priority 1:** A functioning, resilient, reliable three waters infrastructure
- Priority 2:** Wellington has affordable, resilient and safe housing
- Priority 3:** The city's core transport infrastructure is a safe, resilient, reliable network
- Priority 4:** The city has resilient and fit-for-purpose community, creative and cultural spaces
- Priority 5:** An accelerating zero-carbon and waste-free transition
- Priority 6:** Strong partnerships with mana whenua.

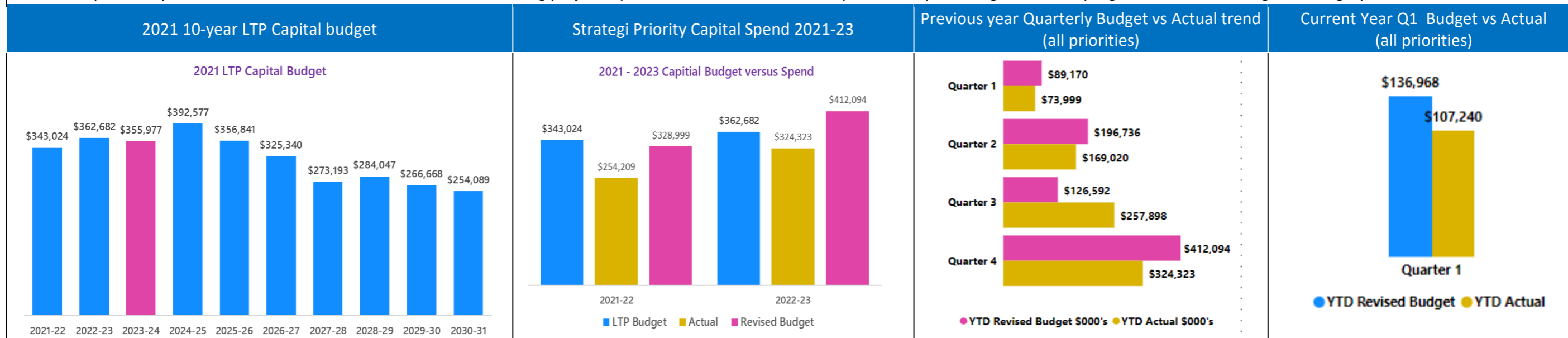


Programmes contributing to the 2021-31 LTP Strategic Priorities

The 2021 LTP contained an ambitious capital programme. This section covers capital spend for programmes / projects that have a material contribution to the 5 strategic priorities in the LTP. While this spend on these programmes is significant, there is also capital spend in other strategy areas which is covered later in the report.

During the quarter on-going change in the number of programmes (and their underlying projects) starting, continuing or finishing as they move through their delivery phases. While the total capital works programme is running behind schedule - due to timing differences - given the increased size of the capital programme compared to last year, the pace of delivery has increased.

As in the previous year, a constrained economic environment and rising project input cost inflation continues to pressure capital budgets of most programmes contributing to strategic priorities.



Change in strategic priority work Programmes and Capital spend | **2023-24 Annual Plan work programme overview**

Priority	% of Work Programmes		% of Strategic Priority Capital Budget	
	LTP Start	YTD (Q1)	LTP Start	YTD (Q1)
A functioning, resilient, reliable 3 waters infrastructure	14.2%	16%	16%	24.7%
Affordable, resilient and safe housing	12.4%	8%	11%	9.6%
Core transport infrastructure is a safe, resilient, reliable network	23.9%	27%	21%	30.2%
Resilient and fit-for-purpose community, creative and cultural spaces	37.2%	49%	42%	30.9%
Accelerating zero-carbon and waste-free transition	1.4%	3%	10%	4.7%

- The number of projects has changed from 114 in 2021 to 92 at the start of Q1 2023-24.
- Since the adoption of 2021 LTP there has been additional capital spend in 3 waters to focus on network continuity.

Starting: (12 programmes)	Continuing: (24 programmes)	Finishing: (6 programmes)
Tūpiki Ora Māori Strategy, Ian Galloway Park Planning and public toilets, Kilbirnie Park Master Plan and Rec Centre, Grenada North Park Master planning, Shed 5, Karori Pool, Parking management plans, Speed management plan, Water programme - Watermain Renewal Programme, Newlands and Johnsonville, Wastewater Network Renewals – Newtown	Begonia House Precinct, Khandallah Swimming Pool, Frank Kitts Park redevelopment and Fale Malae, Southern Landfill, Healthy Homes, Te Ngākau Civic Square (Council buildings, Te Matapihi Central Library), Council Emissions Reduction Plan, Climate Change Adaptation, Climate action support, Sludge minimisation project, District Plan, Te Kāinga programme, Huetepara Park, Pōneke Promise, Former Workingmen's Bowling Club Newtown, Three Waters transition, Central city water upgrades, Wastewater pump station and watermain programme, Frederick Street Urban Park, Cuba Street playground, Let's Get Wellington Moving (Transformational programme, Golden Mile, People Friendly City Streets, Thorndon Quay and Hutt Road), Karori Community Hall	Taranaki Street New Pump Station (3 waters), Te Whaea/Tawhiri Project, Granville Flats, Frank Kitts Park Playground, Town Centre and street upgrades (Island Bay Town Centre, Berhampore Town Centre); Ngaio Gorge slip stabilisation

Significant investments: Paneke Pōneke - Bike Network Plan :

- The Island Bay Parade safety improvements & town centre upgrade
- Newtown to City Transitional Cycleway
- Bike network programme (Significant project details - see section 2 page 14)

Significant Investments: Zero waste programme - Waste minimisation Residual Waste (Southern landfill); Town Hall; Te Matapihi Central Library, City Housing Upgrade Phase 2, (HUP2); Sludge Minimisation Project, Frank Kitts Park Programme; Botanic garden to City transitional cycleway; Evans Bay Parade cycleway (stage 1 part 3, Stage 2), (Significant project details see section 2 page 14)

Significant Investments: Omāroro Reservoir Area (for significant project details see section 2 page 13)

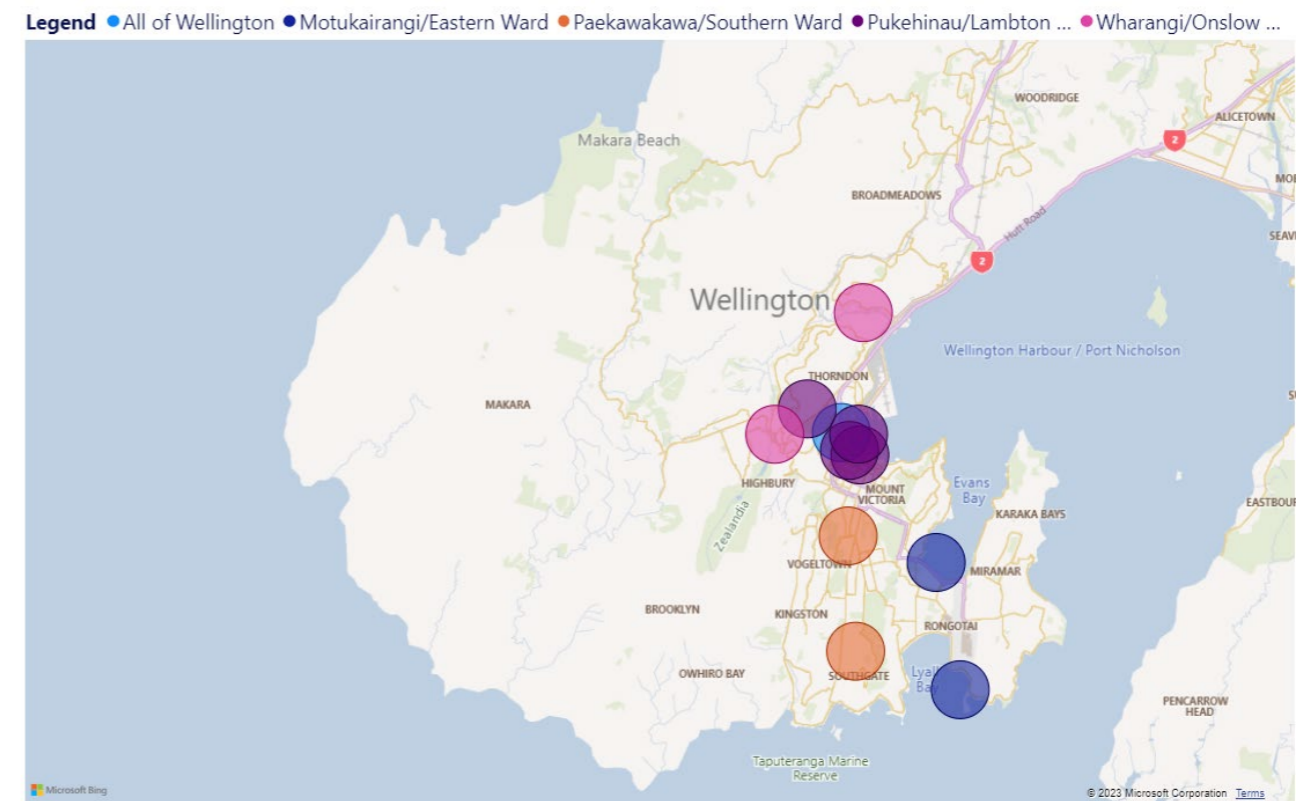
Priority snapshot: Affordable, resilient & safe housing		Priority snapshot: The transport infrastructure is safe, resilient & reliable		Priority snapshot: Functioning, resilient, reliable 3 Waters infrastructure																																					
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<ul style="list-style-type: none"> Includes priority Investments: Includes Housing Upgrade Programme (HUP2), Healthy Homes. Of the six projects contributing to this strategic priority all were under budget at the end of Q1, the housing renewals programme accounted for the most of underspend at the end of Q1. 		<ul style="list-style-type: none"> Includes priority investments: Paneke Pōneke - Bike Network Programme, transport network development, Cycleways programme, Let's Get Welly Moving, Cycleways Connections and Island Bay programmes. Programmes in Q1 includes LGWM (early delivery, city streets), network access and renewals (including footpaths, retaining walls, seawalls), streetlight renewals and upgrades), Bike network planning and transitional pilots. 		<ul style="list-style-type: none"> Includes priority investments: Central city water upgrades, Wastewater pump station and watermain programme, Taranaki Street New Pump Station. There has been increased additional capital (and Opex) spend over the 2021 budget in the 3 waters programme to support a focus on network continuity. The Wastewater network renewal programme (pump stations, rising mains), drinking water reservoir programme accounted for most of the Q1 3 waters spend. 																																					
Priority snapshot: An accelerating zero carbon & waste free transition		Priority snapshot: Resilient, fit-for-purpose, community, creative cultural spaces		Q1 Summary																																					
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Year	YTD Revised Budget	YTD Actual																																							
2022-23	\$27,868	\$27,868																																							
<ul style="list-style-type: none"> Includes priority investments: Residual Waste - Southern Landfill, Sludge Minimisation Facility; the Zero waste programme (sludge). Most of the current year Q1 spend related to the Sludge Minimisation Facility as part of the Zero Waste programme. 		<ul style="list-style-type: none"> Includes priority Investments: Town Hall; Te Matapihi Central Library, Healthy Homes (HUP2); Frank Kits Park Programme. The Town Hall redevelopment project (part of the Te Ngākau programme) and playground upgrades accounted for most of the current year Q1 spend. Other Activity for this priority included suburban centers upgrades, Community centers and halls (upgrades & renewals), sportsfields synthetic turf renewals. 																																							

Section 2. LTP significant investment portfolio

This section of the quarterly report provides a summary of the LTP significant projects (investments) portfolio including positioning on the Investment Delivery Framework (IDF) and health status overview. The IDF is a gateway process for the project / programme delivery timeline from early conception to closeout.

Significant investments are a subset of the larger LTP work programme (Section 2) and are considered priority pieces of work.

Significant Projects by Ward



2.1 Portfolio Status of the LTP significant investments

Detailed individual project performance commentary is contained [Appendix 2](#)

Quarter one summary

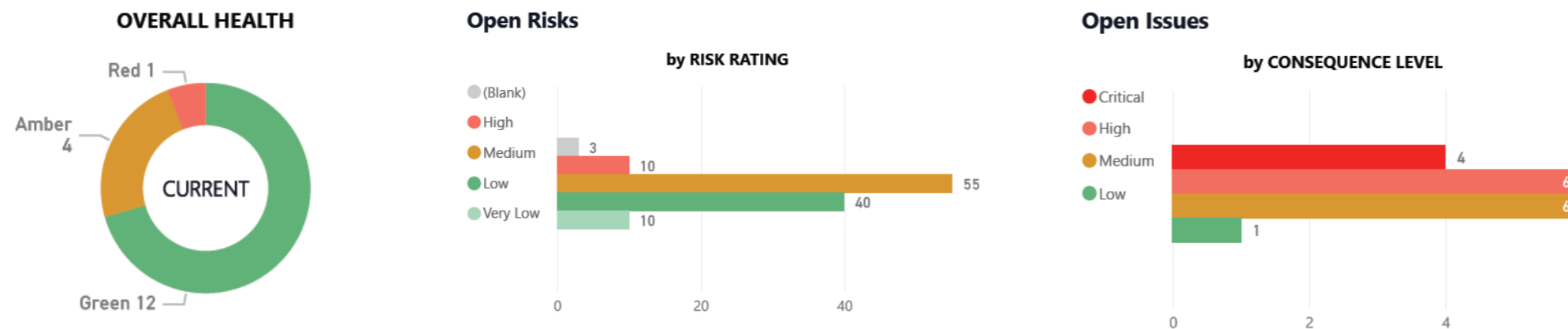
The significant investments portfolio are a subset of the larger LTP work programme. There are 5 programmes of work comprising of 12 projects.

Movements in projects since Q4 22/23:

- Frank Kitts Park Playground project was restarted following council approval in August. Remains GREEN status.
- Street Light Remediation contracts signed, and work commenced in August. Remains GREEN status.
- Bike Network Programme re-baselining exercise in September resulted in \$14M of forecast spend being moved from FY23/24 to subsequent years, due to contractor availability, internal capacity constraints and underspend on Island Bay. Programme forecast currently \$31m for FY 22/23. Remains AMBER status.
 - Newtown to City Transitional Project status changed from **AMBER** to **GREEN** with opening of Kent/Cambridge cycleway section in July. Post-opening review is underway.

Portfolio health:

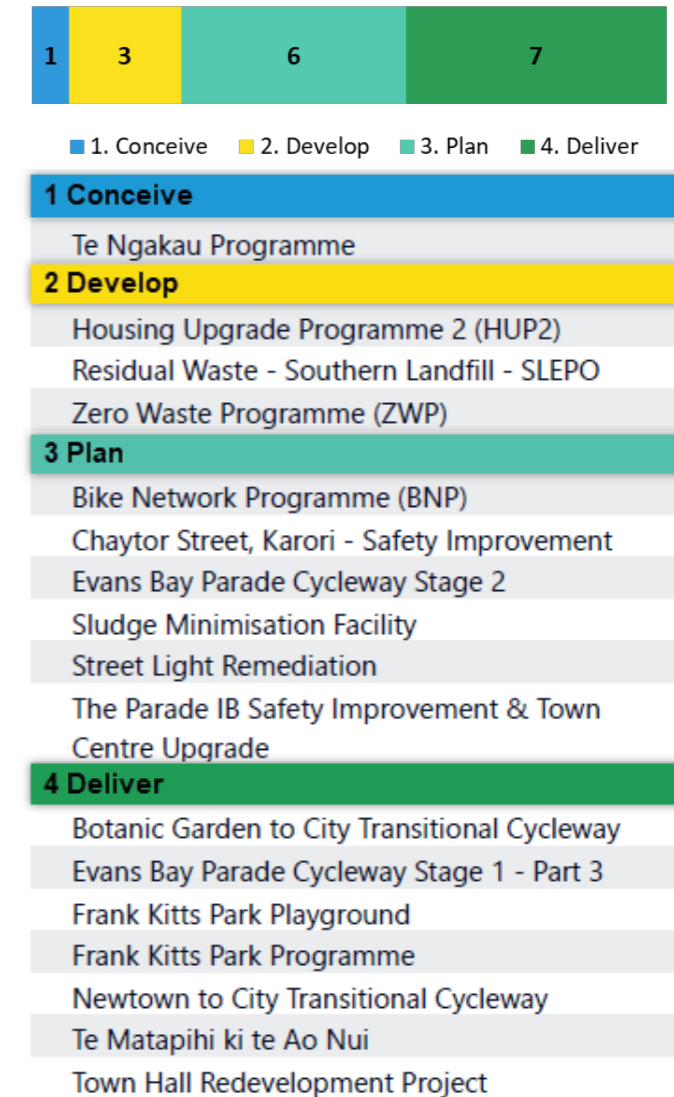
The overall portfolio health remains as green and portfolio risk profile as low to medium. While open issues are being managed at a project level the potential impact of those issues is low to high. The Te Ngākau and Bike network programmes feature in the open risk and issues (see project portfolio below).



Material project health issues:

- The Town Hall Redevelopment Project was reporting **RED** status at end of Q1 due to costs being likely to exceed forecast. Cost increase was confirmed in early Q2 and will be covered in the Q2 report. Town Hall remains **RED**.
- The Te Ngākau Programme remains as **AMBER** status regarding reset for the next phase of civic precinct delivery, including confirmation of Town Hall progress and other related projects.

LTP significant projects by IDF stage



Programme	Overall	Schedule	Scope	Benefits	Budget	Dependencies	Issues	Risks	Resources	Stakeholders	Change Control	Health & Safety
Frank Kitts Park Playground	●	●	●	●	●	●	▲	●	●	●	●	●
Street Light Remediation	●	●	●	●	●	●	●	▲	●	●	●	●
Bike Network Programme (BNP)												
Bike Network Programme (BNP)	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲	▲
Botanic Garden to City Transitional Cycleway	●	●	●	●	●	●	●	●	●	●	●	●
Evans Bay Parade Cycleway Stage 1 - Part 3	●	●	●	●	●	●	▲	●	●	●	●	●
Evans Bay Parade Cycleway Stage 2	●	▲	●	●	▲	▲	●	●	●	●	●	●
Newtown to City Transitional Cycleway	●	●	●	●	●	●	●	●	●	▲	●	●
The Parade IB Safety Improvement & Town Centre Upgrade	●	●	●	●	▲	●	▲	▲	●	●	●	●
Frank Kitts Park Programme												
Frank Kitts Park Programme	●	●	●	●	●	●	●	●	●	●	●	●
Housing Upgrade Programme 2 (HUP2)												
Housing Upgrade Programme 2 (HUP2)	●	▲	●	●	▲	●	●	▲	▲	●	●	●
Te Ngakau Programme												
Te Matapihi ki te Ao Nui	●	●	●	●	●	●	▲	▲	▲	●	●	●
Te Ngakau Programme	▲	▲	▲	▲	▲	▲	▲	◆	▲	▲	▲	●
Town Hall Redevelopment Project	◆	▲	●	●	◆	▲	▲	▲	▲	▲	▲	●
Transport & Infrastructure Capital Works Programme												
Chaytor Street, Karori - Safety Improvement	●	▲	●	●	●	●	●	●	●	●	●	●
Zero Waste Programme (ZWP)												
Residual Waste - Southern Landfill - SLEPO	▲	●	●	●	▲	●	▲	●	●	●	●	●
Sludge Minimisation Facility	●	▲	●	●	●	●	▲	▲	●	●	●	●
Zero Waste Programme (ZWP)	▲	●	●	●	▲	●	●	●	●	●	●	●

2. 2 Portfolio Financial performance of the LTP significant investments

The portfolio budget is showing a forecast full year favourable variance of \$19.1M. On a whole of project cost basis however this there is at the end of the quarter a forecast unfavourable variance of \$28.2M. In the prevailing constrained economic and input inflationary conditions we expect there will be ongoing pressures on project budgets with requiring rigorous scope, cost and schedule risk management.

This information reflects project specific budget information only and does not include recent decisions made on carry forwards or the Town Hall.

Financial year cost:

Programme/Project Name	FY Total Actual	FY Total Budget	FY Total Forecast	Variance
Bike Network Programme (BNP)	\$2,256,157	\$34,110,323	\$31,089,698	(\$3,020,625)
Botanic Garden to City Transitional Cycleway	\$42,549	\$0	\$300,000	\$300,000
Chaytor Street, Karori - Safety Improvement	\$10,477	\$1,413,000	\$1,413,000	\$0
Evans Bay Parade Cycleway Stage 1 - Part 3	\$634,751	\$6,746,500	\$6,370,278	(\$376,222)
Evans Bay Parade Cycleway Stage 2	\$242,208	\$11,186,906	\$2,261,968	(\$8,924,938)
Frank Kitts Park Playground	\$228,596	\$3,500,000	\$3,500,000	\$0
Frank Kitts Park Programme	\$0	\$400,000	\$0	(\$400,000)
Housing Upgrade Programme 2 (HUP2)	\$418,125	\$6,000,000	\$2,848,482	(\$3,151,518)
Newtown to City Transitional Cycleway	\$358,780	\$0	\$883,317	\$883,317
Residual Waste - Southern Landfill - SLEPO	\$173,050	\$2,022,917	\$2,022,917	\$0
Sludge Minimisation Facility	\$23,750,000	\$126,243,000	\$126,243,000	\$0
Street Light Remediation	\$0	\$4,000,000	\$4,000,000	\$0
Te Matapihi ki te Ao Nui	\$16,922,000	\$75,256,089	\$75,256,089	\$0
Te Ngakau Programme	\$0	\$7,244,277	\$1,000,000	(\$6,244,277)
The Parade IB Safety Improvement & Town Centre Upgrade	\$47,881	\$6,069,899	\$3,790,200	(\$2,279,699)
Town Hall Redevelopment Project	\$12,519,390	\$36,540,551	\$40,635,208	\$4,094,657
Zero Waste Programme (ZWP)	\$303,508	\$1,240,198	\$1,240,198	\$0
Total	\$57,907,473	\$321,973,660	\$302,854,356	(\$19,119,304)

Whole of Project Cost (WOPC):

Programme/Project Name	WOPC Total Actual	WOPC Total Budget	WOPC Total Forecast	Variance
Bike Network Programme (BNP)	\$27,304,505	\$220,607,472	\$231,092,527	\$10,485,055
Botanic Garden to City Transitional Cycleway	\$2,614,516	\$2,871,914	\$3,171,914	\$300,000
Chaytor Street, Karori - Safety Improvement	\$160,897	\$1,563,000	\$1,563,000	\$0
Evans Bay Parade Cycleway Stage 1 - Part 3	\$3,895,810	\$15,007,861	\$14,415,818	(\$592,043)
Evans Bay Parade Cycleway Stage 2	\$1,333,583	\$12,762,045	\$12,765,568	\$3,523
Frank Kitts Park Playground	\$3,763,904	\$7,035,308	\$7,035,308	\$0
Frank Kitts Park Programme	\$534,016	\$934,016	\$534,016	(\$400,000)
Housing Upgrade Programme 2 (HUP2)	\$3,778,891	\$279,000,000	\$279,000,000	\$0
Newtown to City Transitional Cycleway	\$4,058,926	\$4,801,299	\$5,684,615	\$883,317
Residual Waste - Southern Landfill - SLEPO	\$173,050	\$2,022,917	\$2,022,917	\$0
Sludge Minimisation Facility	\$51,583,285	\$202,391,000	\$188,494,000	(\$13,897,000)
Street Light Remediation	\$0	\$6,200,000	\$6,200,000	\$0
Te Matapihi ki te Ao Nui	\$60,975,734	\$216,815,868	\$216,815,868	(\$0)
Te Ngakau Programme	\$0	\$23,050,329	\$20,577,369	(\$2,472,960)
The Parade IB Safety Improvement & Town Centre Upgrade	\$2,359,363	\$8,713,808	\$5,098,992	(\$3,614,816)
Town Hall Redevelopment Project	\$134,181,121	\$182,400,000	\$215,000,000	\$32,600,000
Zero Waste Programme (ZWP)	\$303,508	\$1,240,198	\$1,240,198	\$0
Total	\$297,021,110	\$1,187,417,035	\$1,210,712,111	\$23,295,076

Section 3: Strategic Activity Area - financial and non-financial performance

3.1 Overview - KPI results by strategic activity area.

Activity area	This quarter (Q1)			Q1 last year (FY22/23)			Result FY 22/23**	
Governance	3	-	-	2	-	1	4	3
Environment	16	1	9	16	1	9	18	18
Economic development	3	-	3	6	-	-	8	1
Cultural wellbeing	1	-	-	1	-	-	3	-
Social & Recreation	4	1	4	4	1	4	12	5
Urban Development	5	-	3	4	-	4	6	5
Transport	1	-	2	1	1	1	7	5
Total	33	5	18	34	3	19	58	37
	59%	9%	32%	61%	5%	34%	61%	39%

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target;

* Not Reported

**EOFY results are reported as Green = 0%-9.99% off target and Red = ≥10% off target

Note: Two City Housing KPIs relating to tenant occupancy rates and tenant satisfaction were reported for the last time in FY22-23. These relate to the establishment of the Community Housing Provider – Te Toi Mahana Community Housing during the 2022–23 financial year.

Summary of Non-Financial performance:

In Q1 59% (33) of the 56 KPIs reporting quarterly have met their target. This is 2-percentage point decrease from both the year end FY22/23 results and results in Q1 last year (61%). The changes in performance for this quarter is attributed to;

- **Governance:** Contact Center KPI moved from red in Q1 (FY22/23) to green this quarter.
- **Economic Development:** Three WellingtonNZ KPIs moved from green in Q1 (FY22/23) to amber this quarter. This is a result of lower-than-expected revenue, planned events being weighted more heavily towards Q2-Q4, and one is yet to have all data incorporated into the results but is expected to move to green.
- **Urban Development:** Building consents (%) issued within 20 working days moved from green in Q1 (FY22/23) to red this quarter, which is due to limited structural engineering capacity, and limited in-house and contractor capacity because of a tight employment market and insurance constraints.
- **Transport:** Customer service requests relating to roads and footpaths moved from

amber in Q1 (FY22/23) to red this quarter. It's expected to improve next quarter with a consistent focus from the team.

Despite some strategy areas facing budgeting challenges (details follow in each strategy area), public events delivered during Q1 include:

- Matariki Ahi Kā
 - The event also diverted 99% of waste generated from the landfill due a redesign of the food truck placement and staffed waste stations.
- FIFA Women's World Cup
 - Our Sportsfields Team were heavily involved in supporting the FIFA competition. With 3 training fields to maintain across Newtown and Martin Luckie Parks, it was very successful with positive feedback received from the teams and the coaches for both parks
 - Our closing night fireworks display drew a crowd of around 20,000 to the waterfront.
 - Zealandia's tours experienced its best ever July with numbers up 70%, and visitor numbers overall up 25% year on year.
 - The Cable Car saw 73,721 visitors through its gates including multiple global film crews and the Swedish football team – taking it to 22.9% over its target for the period.
- Tulip Sunday at Botanic Garden and the Ōtari-Wilton's Bush open day both had great visitor numbers.
- Te Wiki o te Reo Māori 2023 saw events across our libraries and community centers.
- Cuentacuentos! - monthly story-times in Spanish at Karori library kicked off in September, as well as the Reading to Kūri trial at Ruth Gotlieb (Kilbirnie) branch library.
- Successful transition into Tākina operations
 - Our partners have delivered 49 conference events hosting 17,103 people to 30 September (delivering over 33,000 delegate days) and Jurassic World by Brickman finished with over 92,000 tickets sold.

Summary of financial performance

- **Governance:** Favourable variance due to a continuation of the lower-than-expected remuneration costs arising from vacancies, and professional costs due to the timing of the work programmes in Māori Initiatives and Climate Change Response.
- **Environment:** Favourable variance for Waste Operations (fees budget) due to higher than anticipated contaminated soil received at Landfill, and due to \$3.2m lower than budgeted interest allocation for Three Waters activities.
- **Economic Development:** Revenue unfavourable for Venues - revenue \$0.5m to budget, also Tākina revenue budget phasing spread evenly during year, however revenue for exhibitions will only be recognised at end of each exhibition.
- Expenses are a favourable variance in cost of goods sold (COGS) following on from lower revenue, this is offset by unfavourable variance of grants, and contributions due to FIFA Women's World Cup of \$1.5m - unbudgeted spend from ringfenced City Growth Fund.
- **Cultural Wellbeing:** Favourable variance year to date with the City Events expenses below budget, and a temporary year to date saving across Capital of Culture grants and additional expenses expected in City Events.

- **Social and Recreation**
- Unfavourable variance is driven by \$1.4m additional spend in City Housing on Building and Infrastructure maintenance and \$0.5m additional spend on Contracts & Services.
- **Urban Development:** Unfavourable variance due to lower than planned revenues in both building and resource consents.
- **Transport:** Revenue overall favourable with LGWM vested asset of \$3.7m offsetting unfavourable variance with NZTA Roding subsidy of \$0.9m reflecting seasonal Opex spend on roading (~\$2.4m behind budget). This is expected to recover later in year. Parking revenues \$1.3m unfavourable to budget, as utilisation still not recovering post Covid 19 lockdowns.
- Expenses overall are unfavourable to budget, however roading maintenance is \$ 3.2m favourable due to seasonal lower delivery and slowdown of works in City during FIFA Women's World Cup. This is expected to recover during summer months.
- Insurance \$0.7m and depreciation \$0.9m unfavourable to budget mainly due to increase in asset values after prior year revaluation. Internal interest allocation \$3.8m unfavourable to budget.

3.2 Mana Whakahaere | Governance

Mana Whakahaere is responsible for seven LTP KPIs. Of these KPIs three report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This quarter (Q1)	3	-	-	3	4
Q1 last year (FY22/23)	2	-	1	3	4
Result FY 22/23	4	-	3	-	7

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

There were no KPI adverse exceptions for this period

Key highlights and challenges

- A by-election for the Tawa Community Board, with Liz Langham elected as a new member following the resignation of Janryll Fernandez.
- The induction 25 new members for our advisory groups following a recruitment round in the previous quarter.
- The launch Tāhuna ā-Tara, an internal intranet for Councilors. This virtual hub is a one-stop-shop for access to key documents, news, events, and internal systems such as payroll and IT support.
- Conducted Citizens Assembly for the 2024-34 Long-term Plan was held on four Saturdays in September and October. The report will be presented to Council on 9 November 2023.

Governance Q1 Financial summary as at 30 Sept 2023

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Governance	Revenue	(159)	(224)	(224)	(65)	(896)	(896)	0	Unfavourable due to timing delays in grants received through Climate Change Response.
	Expenditure	6,896	7,808	8,310	912	32,848	32,848	0	Favourable YTD, due to lower-than-expected remuneration costs arising from vacancies (\$0.4m) and professional costs (\$0.3m). This is impacting on the timing of the work programmes in Māori Initiatives and Climate Change Response.
	Net Surplus/(Deficit)	6,736	7,584	8,086	847	31,952	31,952	0	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Governance	Revenue	0	0	0	0	0	0	0	
	Expenditure	180	404	404	224	1,615	1,615	0	Under budget due to the EV Fleet transformation programme being behind plan.
	Net Surplus/(Deficit)	180	404	404	224	1,615	1,615	0	

3.3 Taiao | Environment

Taiao is responsible for 36 LTP KPIs. Of these KPIs 26 report quarterly with the balance reporting annually. Taiao has responsibility for Wellington Water Ltd (WWL), performance for this suite of KPIs is shown on the next page.

Non-financial KPI results				Reported quarterly	Reported annually
This quarter (Q1)	16	1	9	26	10
Q1 last year (FY22/23)	16	1	9	26	10
Result FY 22/23	18	-	18	-	36

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key highlights and challenges

Public consultation

On 14th September the E&I committee agreed to undergo LTP consultation on the following initiatives:

- Redesign the city’s kerbside collections and introduce an Organics collection service
- Setup an Organics Processing Facility to divert organics from landfill
- Establish a Resource Recovery Network in Wellington to make it easier for the community to recycle and reuse products

These cornerstone initiatives are vital to delivering the Zero Waste Strategy in support the Te Atakura – First to Zero plan.

Resource recovery

- The 3 year partnership with the Sustainability Trust Forrester’s Lane site as the first ‘spoke’ pilot commenced. This will support the community resource recovery sector build capability to recover, recycle and reuse products.

Waste Management and Minimisation Plan

- Following public consultation in August 2023, officers are compiling feedback to take the final plan (WMMP) to Joint Committee for adoption in December 2023. The new WMMP will come into effect early next year once adopted by all Wellington region councils. The WMMP, aligned with Wellington City’s Zero Waste Strategy and Ministry for Environment’s Waste Strategy will and supports resource recovery change to divert waste from landfill and reduce emissions.

Southern Landfill Extension (Piggyback Option)

- The Southern Landfill Extension (Piggyback Option) remains on track. GWRC’s consultation on the resource consent application closed on 19 October, with good support from the community. The next milestone is the GWRC SLEPO Resource Consent Hearing which is scheduled to take place from 12th – 14th December.

Emergency Management

- The Emergency Management team facilitated two Council-wide exercises, focusing on a scenario that centered around the immediate response to an earthquake and the crucial need to rapidly establish situational awareness after an event. The voluntary turnout of WCC staff was the highest we have ever experienced, with approximately 70 people participating in both exercises.

LTP KPI exception report - including Wellington Water (WW)

LTP Activity area		KPI description	Target	2023/24	2022/23		Comment
				This period (Q1)	This period last year (Q1)	Year-end result	
Environment		Volume of waste diverted from landfill	5000	3,653	3,919	3,952	<p>We have recently become involved in supporting the management of another waste contract that sits with the roading team as its CBD collections, and we are now receiving data on volumes from collections. The contractor is currently not able to provide glass volumes which would positively impact our result and are hopeful the contractor will find a way to report this through. We're also assessing whether we can adequately measure the weight of monthly sales of goods from the tip shop which will add to the diversion total.</p> <p>We expect the indicator to remain amber or red until we are satisfied with the methodology for calculating this data we hope to receive.</p>
Wellington Water	Environment	Number of complaints about the drinking water's clarity, taste, odour, pressure or flow, continuity of supply, and supplier responsiveness, expressed per 1000 connections	<5	5.6	3.5	4.8	The network is ageing, and the associated fault volumes are increasing. Wellington Water are battling with ageing pipes that are prone to bursts or in need of repairs.
	Environment	Median response time for attendance for water network urgent call outs (minutes)	60	135	55	66	Wellington Water continue to target leaks based on several factors, including risk to the public and the quantum of leakage, as opposed to age. The number of leaks making up the backlog of current works continues to exceed available funding and resources. The number of leaks naturally declines over winter as they are less visible, however the overall trend is that the backlog will continue to grow. WW anticipate that we will reach a record number of open leaks this summer.
	Environment	Median response time for resolution for water network urgent call outs (hours)	4	11.8	1.8	2.1	As above.
	Environment	Median response time for attendance for water network non-urgent call outs (hours)	36	862	48	75	Non-urgent works were undertaken at a slower rate than previous quarters in order to keep within the investment provided for this financial year. This has led to an increased backlog and higher times to resolve these jobs. WW anticipate this trend will continue throughout the year, and peak in summer. WW continue to target leaks based on volume of leakage and risk to the public.
	Environment	Median response time for resolution for water network non-urgent call outs (days)	5	59	2	3.6	As above.
	Environment	Average drinking water consumption per resident/day	365	412	391	407	Per capita consumption across all councils in the metro area has continued to increase primarily due to leakage, but also in part due to high residential use relative to other cities in NZ. WW continue to promote increased investment in water loss activities and network renewals to bring down water loss to more sustainable levels, together with investment in universal smart metering and additional source capacity work in the near future to better manage the increasing supply/demand balance risk. WW are focusing on developing a strategy to respond to a possible acute water shortage this summer.

LTP Activity area	KPI description	Target	2023/24	2022/23		Comment
			This period (Q1)	This period last year (Q1)	Year-end result	
Environment	Dry weather wastewater overflows, expressed per 1000 connections	0	0.68	1.6	1.4	Dry-weather sewerage overflows continue to be within the targets proposed by Wellington Water.
Environment	Median response time for wastewater overflows (attendance time minutes)	60	90	108	120	Although an improve on previous results, Wellington Water continue to exceed targets in the wastewater space due to an increase in work volume and funding and resourcing constraints.
Environment	Monitored sites (%) that have a rolling 12 month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	91%	86%	72%	78%	The Human Health Mitigation project is underway and targeting environmental health improvements at catchments across Wellington City Council.

Wellington Water - KPI performance Q1

Wellington Water Limited (WWL) is responsible for 25 LTP KPIs. Of these KPIs 23 report quarterly with the balance reporting annually.

WWL’s detailed quarterly three reporting is contained in [Appendix 3](#)

Non-financial KPI results – Wellington Water				Reported quarterly	Reported annually
This quarter (Q1)	14	1	8	23	2
Q1 last year (FY22/23)	14	1	8	23	2
Result FY 22/23	11	-	14	-	25

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Environment Q1 Financial summary as at 30 Sept 2023

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Environment	Revenue	(9,608)	(8,448)	(8,448)	1,160	(36,203)	(36,203)	0	Favourable Waste Operations - fees budget due to higher than anticipated contaminated soil received at Landfill.
	Expenditure	74,731	78,343	78,635	3,612	313,423	313,423	0	Favourable due to \$3.2m lower than budgeted Interest allocation for Three Waters activities.
	Net Surplus/(Deficit)	65,123	69,896	70,187	4,772	277,221	277,221	0	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Environment	Revenue	41	0	0	(41)	0	0	0	
	Expenditure	43,725	49,072	63,488	5,346	209,592	209,592	0	PSR - Unfavourable due to timing issue of land acquisition and budget phasing with carry forward approval. This will be resolved in Q2. Sludge Minimisation Project \$4.4m behind budget, delays in signing of contracts expected to catch up in coming months. Waste ops - Southern Landfill extension \$2.6m behind budget, budget spend phasing not aligned with actual, will correct later in year.
	Net Surplus/(Deficit)	43,766	49,072	63,488	5,306	209,592	209,592	0	

3.4 Whanaketanga ōhanga | Economic Development

Whanaketanga ōhanga is responsible for nine LTP KPIs. Of these KPIs six report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This quarter (Q1)	3	3	-	6	3
Q1 last year (FY22/23)	6	-	-	6	3
Result FY 22/23	8	-	1	-	9

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key Highlights and challenges

Highlights:

- **Tākina operations:** our partners have delivered 49 conference events hosting 17,103 people to 30 September (delivering over 33,000 delegate days) and Jurassic World by Brickman finished with over 92,000 tickets sold. We have announced our second exhibition - MARVEL: Earth's Mightiest Exhibition running 14 Dec 2023 – 28 Apr 2024, and secured our third exhibition planned for winter 2024.
- **Courtenay Place precinct plan:** we have completed engagement with businesses and residents in Courtenay Place and identified priorities to help guide actions going forward. This gives us a strong footing to work in collaboration across Pōneke Promise partners, businesses and residents to build an agile action plan that aligns with these aspirations and utilises our different levers and relationships.
- **FIFA Women's World Cup:** Wellington Regional Stadium very successfully hosted 9 matches for a total attendance of 231 262 spectators, an average of 25,696 fans per match. A number of our CCOs saw a huge boost in their winter visitor numbers. For example, Zealandia's tours experienced its best ever July with numbers up 70%, and visitor numbers overall up 25% year on year. The Cable Car saw 73,721 visitors through its gates including multiple global film crews and the Swedish football team – taking it to 22.9% over its target for the period.

Challenges

- The current tight economic environment is impacting discretionary income, which has impacts across CCOs, events, tourism and Tākina, making it more challenging to achieve target outcomes.
- Cost pressures continue to be a challenge for CCOs and Tākina. This was acknowledged through the annual plan operating grant funding review and living wage assistance support for CCOs. Cost pressures however remain - particularly staff remuneration. Cost control within CCOs and Tākina will be monitored closely with the support of the WCC Finance Team. There is some risk around our sales targets for Tākina in the out-years which may have an impact on budgets.

LTP KPI exception report

LTP Activity area	KPI description	Target	2023/24	2022/23		Comment
			This period (Q1)	This period last year (Q1)	Year-end Result	
Economic Development	WREDA KPI7: Funding diversification % of revenue from commercial/non council funding and commercial activity (combined WNZ & CHQ)	30%	27.8%	36%	25%	Revenue from commercial/non council funding is lower due to some pipelined revenue, including at Creative HQ being delayed. Expected to be on track next quarter
Economic Development	WREDA KPI1: Direct economic impact of Wellington NZ's activities and interventions (\$m)	\$32.50	\$29.57	\$ 132.50	\$6.47	Major Events data is not included within these results, they are independently assessed which results in a lag in reporting, this means FIFA, WOW, Eat, Drink, Play, and Beervana are not yet reflected in this KPI. Once Major Events data is included the performance for this KPI will be well above target. The performance in the next quarter will be above target once Major Events data is included.
Economic Development	WREDA KPI2: Number of different business engagements in WellingtonNZ programmes	-	445	618	2,200	Business planned business engagements are weighted more heavily for quarters 2 to 4.

This reporting is by exception only, and the table represents those KPIs which did not meet their target this quarter

Q1 Financial summary as at 30 Sept 2023

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Economic Development	Revenue	(3,618)	(6,132)	(6,132)	(2,514)	(24,528)	(24,528)	0	Unfavourable Venues revenue \$0.5m to budget, Tākina revenue budget phasing spread evenly during year, but Revenue for exhibitions will only be recognised at end of each exhibition \$1.7m.
	Expenditure	13,164	13,467	14,251	303	56,932	56,932	0	Favourable COGS following on from lower revenue, this is offset by unfavourable Grants & contributions due to FIFA Women's World Cup - \$1.5m unbudgeted spend from ringfenced City Growth Fund.
	Net Surplus/(Deficit)	9,546	7,335	8,119	(2,211)	32,403	32,403	0	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Economic Development	Revenue	0	0	0	0	0	0	0	
	Expenditure	586	1,604	1,604	1,018	6,418	6,418	0	Venues Upgrades - Opera House EQ strengthening and refurbishment budget \$1.1m - works only expected to start later in year following finalisation of scoping and design.
	Net Surplus/(Deficit)	0	0	0	0	0	0	0	

3.5 Oranga ahurea | Cultural Wellbeing

Oranga ahurea is responsible for three LTP KPIs. Of these KPIs one reports quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This quarter (Q1)	1	-	-	1	2
Q1 last year (FY22/23)	1	-	-	1	2
Result FY 22/23	3	-	-	-	3

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key Highlights and challenges

Infrastructure

- Following a thorough engagement phase, Toi Pōneke has had an Indicative Business Case prepared canvassing potential options for a contemporary future service. Mana whenua have indicated strong interest in a future collaboration.
- In partnership with The Hannah Playhouse Trust, in Q1 the Playhouse had 13 projects in development and hosted 15 performances to a total audience of 2,200. The Playhouse bar has been redeveloped to make it suitable for use as another smaller 40-seat performance space. However, it faces heating issues brought to light in hosting a Baroque musical ensemble.
- At Toi Pōneke the programme of ongoing residencies includes Sound Artist resident Ben Leonard’s commencement. 9,473 gallery visitors and users attended Toi Pōneke in this period.
- Te Matapihi (Central Library) continues to move ahead apace. Multiple workstreams are underway including the next stage of artists’ commissions, including a site walkthrough by mana whenua with lead artist and collaborator Rangī Kipa.
- Creative Capital supports work on the Wellington Town Hall and involvement with Te Ngākau planning.
- Two pilot e-bike tours were supported by Creative Capital to mural works across the city and to sites of interest to the rainbow community. The Lightbox project in Courtenay Place delivered a collaboration between the students of Te Kura Kaupapa Māori o Ngā Mokopuna with Shannon Te Ao (Ngāti Tūwharetoa, Ngāti Wairangi, Pāpaka-a-Māui) and Hendrix Hennessy-Ropiha (Ngāti Kahungunu, Ngāti Raukawa), named Kura Huna.

Programme delivery

- The Matariki Ahi Kā event generated 687kgs of waste from the kai court as 20,000 people flocked to the city to celebrate, eat, and drink during the four-day event. Due to a redesign of the food truck placement, and staffed waste stations, 99 percent of the event waste was able to be diverted from the landfill according to a waste audit.
- FIFA Women’s World Cup closing-night fireworks on the waterfront played to a crowd of 20,000.
- In conjunction with the Royal New Zealand Ballet and creative company Clicksuite, Creative Capital’s Cinderella projection on the St James received a prestigious award for outstanding design and innovation in Australia’s top Good Design awards.

Partnerships

- Through Aho Hononga, Creative Capital has provided programme support directly to runanga of Taranaki Whānui and Ngati Toa, who have also expressed interest in contributing to the future Toi Pōneke.
- Partnership with Victoria University of Wellington’s Design School continues to support emerging Māori designers working in digital fields.

There were no LTP KPI exceptions for Q1.

Q1 Financial summary as at 30 Sept 2023

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Cultural Wellbeing	Revenue	(217)	(256)	(256)	(38)	(1,023)	(1,023)	0	Unfavourable variance of \$0.04m.
	Expenditure	7,470	8,058	6,774	588	27,091	27,091	0	Favourable YTD due to timing difference with some Events and Sponsorships. The timing of the payment of the Regional Amenities Fund Grant was changed to a later date than previous years.
	Net Surplus/(Deficit)	7,253	7,802	6,519	550	26,069	26,069	0	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Cultural Wellbeing	Revenue	0	0	0	0	0	0	0	
	Expenditure	759	304	304	(456)	1,216	1,216	0	Over budget \$0.7m on Tākina due to carry-forward of budget requested through Capex Forward paper approved by Council in October.
	Net Surplus/(Deficit)	0	0	0	0	0	0	0	

3.6 Pāpori me te hākinakina | Social and Recreation

Pāpori me te hākinakina is responsible for 16 LTP KPIs. Of these KPIs 9 report quarterly with the balance reporting annually.

Non-financial KPI results				Not reported	Reported quarterly	Reported annually
This quarter (Q1)	4	1	4	-	9*	6*
Q1 last year (FY22/23)	4	1	4	1	10	7
Result FY 22/23	12	-	5	-	-	17

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

The following City Housing KPIs were closed at the end of FY22/23 due to the establishment of Toi Te Mahana, and will not be reported on via the LTP for 2023/24;

- Occupancy rate (%) of available housing facilities
- Tenant satisfaction (%) with services and facilities

Key Highlights and challenges

Highlights

- The masterplan for Kilbirnie Park is in development. The long-term vision, key moves, and two concept options for the locations of the refreshed play space and destination skate park have been socialised with the community. We received feedback with common themes relating to safety and accessibility, with tension between open space provision and carparking.
- Our Sportsfields team were heavily involved in supporting the FIFA competition. With 3 training fields across Newtown and Martin Luckie Parks, our teams undertook hours of maintenance, during the day and night to meet the teams and referees training requirements. Overall, positive feedback received from the teams and the coaches for both parks.
- Maintenance and upgrade projects were completed across our recreation facilities. The Ākau Tangi Sports Centre court lighting was replaced, Freyberg Pool’s 6 yearly maintenance renewal was finished which included an upgrade of the spa/sauna facilities and a new main reception. New electronic gates will be installed soon, enabling customers to access the facility more quickly. The replacement of the upstairs gallery windows over the past 18 months at the Wellington Regional Aquatic Centre was completed.
- The official ceremony Tulip Sunday occurred during the Quarter. Ōtari open day had steady flow of visitors, walks and talks were well attended, along with stalls from Predator Free Wellington, Porirua City Council nursery, the Animal Control team and the Ōtari-Wilton’s Bush Trust. Traditional Māori games were a hit with children and adults alike.
- The first composting hub officially launched in Te Aro, with more opening shortly as part of the Community Composting Hubs trial.
- During Te Wiki o te Reo Māori 2023 we held several bilingual storytimes in Te Reo Māori and English, including our popular Nohinohi Reorua, which we also extended to our community centres. In September, we began Cuentacuentos! - monthly story-times in Spanish at Karori library. In August we launched the Scholefield papers online on Wellington City Recollect. Dr Guy Scholefield assembled over 6000 pages of letters, family trees & shipping lists which detailed the genealogy of thousands of individuals descending from early European settlers of the Wellington Province.
- A Reading to Kūri trial at Ruth Gotlieb (Kilbirnie) branch library was delivered at the end of September. Bookings for tamariki aged 5+ wanting to practice their reading were fully subscribed. We are planning to extend this beyond the trial into after-school programmes.

Challenges

- Th main project challenges experienced during the quarter were mainly due to contractor and sub-contractor availability. Some jobs are taking longer than expected, with reduced Labour and capacity due to staff illness. Escalating construction costs have triggered a review of options for the Begonia House refurbishment, we’re working through the impact of this and have nominally pushed the start date back from July 2024 to May 2025.

LTP KPI exception report

This table represents those KPIs which did not meet their target this quarter.

LTP Activity area	KPI description	Target	2023/24	2022/23		Comment
			This period (Q1)	This period last year (Q1)	Year-end Result	
Social and Recreation	Food registrations - premises (%) inspected within Food Act regulation required timeframes (new business and existing businesses)	100%	59%	33%	42%	KPI not met reflecting a temporary loss of capacity due to staff resignations. Replacement staff are currently being recruited however achieving accreditation to undertake premises inspections requires considerable time and training. It is expected that the backlog will be cleared by year end, and the KPI will be achieved in subsequent quarters (subject to ongoing staff availability).
Social and Recreation	Graffiti removal – response time frames (%) met	80%	65%	Not reported	79%	The KPI result shows that the contractor removed graffiti within the prescribed timeframe in 65% of cases of graffiti reported on private property. This is an average across three priority categories; urgent/offensive, high, and low. The proactive approach we have adopted ensures that offensive tags and those in high priority areas continue to be our focus. Proactively removed tags are not reflected in the data, and therefore reduces the overall KPI result in the high priority area (17.82%). In this quarter significantly more offensive tags than were reported to Council were removed because of this proactive approach. Officers will continue to improve methodology to reflect changes in approach and how this impacts on levels of graffiti vandalism in the city.
Social and Recreation	Public toilets - response timeframes (%) met	95%	63%	66%	69%	Performance remains around the 60-65%. Sub-contractor availability continues to be the main issue. It's expected this KPI will not meet year-end target.
Social and Recreation	Alcohol Licences - premises inspected within target timeframes (%)	100%	0%	0%	32%	KPI not met due to the highly seasonal approach to high-risk premises inspections. These are concentrated in summer months, reflecting the prevalence of alcohol harm. We expect KPI compliance to reflect prior year patterns, with lulls in the cooler months and high level of performance (reflecting concentration of inspections) in the warmer months.
Social and Recreation	Dog control - response timeframes (%) met	100%	94%	98%	98%	KPI not met due to a small number of incidents (3) with unique characteristics that required specialist support. This KPI result is due to unusual and unique circumstances that are unlikely to be replicated. We expect performance to be above the KPI in future quarters.

Q1 Financial summary as at 30 Sept 2023

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Social and Recreation	Revenue	(8,415)	(8,422)	(8,422)	(7)	(33,513)	(33,513)	0	Revenue in line with expectations.
	Expenditure	43,385	41,368	39,033	(2,017)	156,097	156,097	0	Unfavourable variance is driven by \$1.4m additional spend in City Housing on Building and Infrastructure maintenance and \$0.5m additional spend on Contracts & Services.
	Net Surplus/(Deficit)	34,970	32,946	30,611	(2,024)	122,584	122,584	0	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Social and Recreation	Revenue	0	0	0	0	0	0	0	
	Expenditure	6,515	12,206	12,206	5,691	48,823	48,823	0	Under budget due to delays in undertaking City Housing renewals \$3.0m caused by material shortages. \$0.5m underspend on Te Aro Park Safety delayed construction of public toilets until Wellington Water Taranaki Rising Mains project has been completed. Underspend of \$0.8m on aquatic and recreational facilities due to budget phasing differences which are expected to align by year end.
	Net Surplus/(Deficit)	6,515	12,206	12,206	5,691	48,823	48,823	0	

3.7 Tāone tupu ora | Urban Development

Tāone tupu ora is responsible for 11 LTP KPIs. Of these KPIs eight report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This quarter (Q1)	5	-	3	8	3
Q1 last year (FY22/23)	4	-	4	8	3
Result FY 22/23	6	-	5	-	11

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key highlights and challenges

Highlights

- The new Business Improvement and Assurance team in City Consenting & Compliance are making a strong positive contribution to operations. Their data and insights capacity will drive the business unit towards more informed performance management.
- All 8 of our strategic projects (as identified in our 2023-24 Business Plan) are progressing as planned. Collectively these projects will provide us with a strong foundation for ongoing business and operational improvements. We will now review the scope of the projects and refocus activity for the coming quarters.
- We have reporting improvements in performance against KPIs which measure key regulatory processes (building consent and resource consents) relative to Q4 2023. This reflects a concerted approach to deliver improvements and efficiencies across our regulatory service lines.
- City Design has had a relatively quiet first quarter of the 23/24 financial year. Highlights included the completion and opening of the Newtown to City Paneke Pōneke Project, continuation of construction of the Evan Bay project and kick off of the engagement and concept design development for the new Central City park on the corner of Frederik and Taranaki Streets.

Challenges

- Our systems remain a key risk to ongoing performance and continue to limit our ability to deliver exceptional regulatory services. Goget, our process management system, remains extremely slow and has significantly impacted outputs for all users of this system with an approximate 13% decrease in efficiency of Code Compliance reviews. Reporting on advisor response times require manual checking within the Teamwork system, absorbing significant time. We continue to work with Smart Council to ensure our improvement projects are prioritised. We have advocated for LTP funding that would enable us to ‘fix what is broken’ and develop and implement a comprehensive improvement plan that would set us up for regulatory excellence over the long term. In the absence of this funding, performance will decline.
- The availability of structural engineering capacity continues to impact building consent timelines. External engineering firms are limiting the uptake of work due to ongoing high workload and insurance limitations. We have established a project to explore ways we can create additional capacity.
- We continue to monitor changes to legislation and regulation which is likely to impact future workloads and expectations of Council functions, the most recent of which is the update from the Minster for Building and Construction and MBIE following the Loafers Lodge fire.

LTP KPI exception report

This table represents those KPIs which did not meet their target this quarter.

LTP Activity area	KPI description	Target	2023/24	2022/23		Comment
			This period (Q1)	This period last year (Q1)	Year-end result	
Urban Development	Building consents (%) issued within 20 workings days	100%	81%	49%	64%	<p>The capacity to review consents with a structural engineering item is continuing cause the bulk of delays on consent processing times and the team's ability to meet the 20-working day requirement, as well as some internal process issues.</p> <p>Changes to a select contract has now included minimum KPI levels, which has previously not been included, and is not included in any other contract. This has been in play over September and has seen a reduction in the amount of consent on the allocation list being picked up over 20 working days. There is a significant project being undertaken with the IT department to develop an allocation list that will automate process. This is anticipated to significantly reduce the human error factor if not remove it and is currently in the testing phase. It's expected that this KPI will improve next quarter.</p>
Urban Development	Code of compliance certificates (%) issued within 20 working days	100%	81%	89%	85%	<p>CCC timeliness has been increasingly affected due to inability to suspend the clock for lack of final inspections or for fees owing following actioning IANZ corrective actions. This is in respect of IANZ/MBIE Strict requirement to align with the Building Act as to what a complete CCC application consists of, and what the statutory clock can be suspended for. Now following when a complete CCC application is received, the clock cannot be suspended when fees are unpaid, or a final is outstanding. Fees and Finals are not items that the clock can be suspended for in accordance with the Building Act.</p> <p>It's expected that this KPI will improve for next quarter.</p>
Urban Development	Resource consents (non-notified) (%) issued within statutory time frames	100%	83%	61%	60%	<p>KPI not achieved but has improved significantly from the previous quarter and year. We are working with external advisors to improve the timeliness of their inputs and continue to work with Smart Council for an 'allocations app' which will improve our ability to project manager external advisors. We expect performance to hold steady, potentially with some further improvements.</p>

Q1 Financial summary as at 30 Sept 2023

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Urban Development	Revenue	(5,856)	(6,735)	(6,735)	(879)	(27,454)	(27,454)	0	Unfavourable due to lower than planned revenues in both building and resource consents. Timing regarding the release of revenue for the sub-surface project is also a factor.
	Expenditure	16,280	14,716	14,856	(1,564)	59,366	59,366	0	Unfavourable due to the costs associated with the Shelly Bay fire and subsequent clean-up. These costs are expected to continue to be incurred for a number of months.
	Net Surplus/(Deficit)	10,424	7,982	8,122	(2,442)	31,912	31,912	0	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Urban Development	Revenue	0	0	0	0	0	0	0	
	Expenditure	13,273	16,173	16,173	2,900	64,692	64,692	0	Under budget due to budget phasing across a number of projects with the largest variances being in the Housing Investment programme (\$1.1m), Waterfront Renewals (\$0.5m), Poneke Promise (\$0.6m) and the Great Harbour Way (\$0.6m, removed through the Carry Forward process). Offsetting to some extent is the earthquake mitigation work, currently overspent by \$0.9m.
	Net Surplus/(Deficit)	13,273	16,173	16,173	2,900	64,692	64,692	0	

3.8 Waka | Transport

Waka is responsible for 12 LTP KPIs. Of these KPIs three report quarterly with the balance reporting annually.

Non-financial KPI results				Reported quarterly	Reported annually
This quarter (Q1)	1	-	2	3	9
Q1 last year (FY22/23)	1	1	1	3	9
Result FY 22/23	7	-	5	-	12

Green = 0%-4.99% off target; Amber = 5%-9.99% off target; Red = ≥10% off target; * Not Reported

Key Highlights and challenges

Highlights

- The streetlight spigot removal is ahead of program, and we have engaged another contractor to help deliver this. We will keep the contract completion the same as we progress through the project and then look at reassessing once we meet the midway point.

Challenges

- The road Maintenance contract enters into the first of a 2-year rollover. As expected, rates increased with some in excess of 150%.
- Due to the increased rates and this being the last year of the LTP the ability to deliver the entire works program with a reduced budget will see less work delivered from previous years.
- The structures team are working with a tight budget as the increase in budget only just covers the forward work of this year.

LTP KPI exception report

This table represents those KPIs which did not meet their target this quarter.

LTP Activity area	KPI description	Target	2023/24	2022/23		Comment
			This period (Q1)	This period last year (Q1)	Year-end result	
Transport	City parking peak occupancy (% utilisation)	75%	53%	54%	53%	Both Cumulative and Peak Average Occupancy for Q1 was 52.61%. This is only slightly lower and consistent with the cumulative peak average for last FY which was 53%. Parking services are in the process of implementing a new pay by plate parking system which will better manage occupancy and turnover of remaining parking spaces. This will be operational Early Jan 2024.
Transport	Customer service requests (%) relating to roads and footpaths that are responded to within timeframe. (urgent within 2 hours and non-urgent within 15 days)	98%	87%	88%	89%	The 87% quarter 1 result is 11% under the target of 98%. It will require a consistent focus to attain the target in the coming quarters to make up the shortfall, this may be difficult to achieve.

Q1 Financial summary as at 30 Sept 2023

OPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Transport	Revenue	(15,267)	(14,302)	(14,302)	966	(57,206)	(57,206)	0	Favourable LGWM vested asset \$3.7m offsetting unfavourable NZTA Rooding subsidy \$0.9m due to seasonalisation of Opex spend on roading (~\$2.4m behind budget), expected to recover later in year. Also parking revenues \$1.3m unfavourable to budget as utilisation still not recovering post Covid 19 lockdowns. Actual occupancy of parking spaces 52% vs budgeted 75%.
	Expenditure	37,612	35,992	36,117	(1,619)	143,969	143,969	0	Favourable roading maintenance \$ 3.2m favourable to budget due to seasonal lower delivery and slowdown of works in the city during FIFA world cup, expected to recover during summer months. Insurance \$0.7m and depreciation \$0.9m unfavourable to budget mainly due to increase in asset values after prior year revaluation. Internal interest allocation \$3.8m unfavourable to budget.
	Net Surplus/(Deficit)	22,344	21,691	21,816	(654)	86,763	86,763	0	

CAPEX		Year to date (\$000's)				Full year (\$000's)			Commentary
		Actual	BDR	Bud	Var	Forecast	BDR	Var	
Transport	Revenue	0	0	0	0	0	0	0	
	Expenditure	21,112	32,076	32,076	10,964	128,456	128,456	0	Over budget in Parking due to parking meters project \$1.9m, carry forward 2022/23 budget approved in October. Transport underspend \$12.8m due to budget not seasonalised, many roading projects in City slowed or halted during FIFA world cup, expected to catch up to budget over summer months. Cycling network \$5.1m behind budget - seasonalisation, expected to recover later in year. Speed management budget \$2.4m mostly to be carried forward to 2024/25 financial year as approved by Council in October.
	Net Surplus/(Deficit)	21,112	32,076	32,076	10,964	128,456	128,456	0	

Section 4: Financial Performance Report

This section of the quarterly report provides the financial performance for the quarter.

	Year-to-date (\$000s)			Full Year
	Actual	Budget	Op Var	Budget
	\$000's	\$000's	\$000's	(\$000s)
Revenue	198,948	194,818	4,130	882,440
Expenditure	208,352	206,722	(1,631)	817,610
Net Operating Expenditure	(9,404)	(11,903)	2,499	64,840
Net Capital Expenditure	107,240	136,968	(29,728)	561,330

At the end of the first quarter of FY 2023/24, the Council has a deficit of \$9.4m. This is a favourable variance to plan of \$2.499m or 21%.

The key drivers of this result are:

- Revenue being ahead of budget by \$4.1m largely due to additional growth in overall capital values increasing rates revenue; an increase in rates penalties; and an increase in interest revenue. This is offset by a lack of roading subsidies from Waka Kotahi related to the Cycling/Transport programs, which was not completed at the rate anticipated in the budget.
- Expenditure also exceeds budget by \$1.6m, which is made up of several movements, including increased depreciation and interest.

We are paying particular attention to the following areas:

- Given the challenging economic conditions and high inflation environment we are monitoring the level of late payment and default across debtor profile. This has the potential to impact our cash and liquidity positions.
- We will continue to closely manage our key treasury positions and ensure compliance with council policies.
- We will continue to closely monitor financial performance.
- A full year forecast will be completed for Q2 reporting.



4.1 Financial Performance

Consolidated Performance 1 July 2023 – 30 September 2023

	YTD			FY
	Actual \$000's	Budget \$000's	Op Var \$000's	Budget \$000's
Rates & Levies Revenue	124,375	120,277	4,097	481,110
Revenue from Operating Activities	42,710	43,012	(301)	174,798
Investment Revenue	2,977	2,882	95	22,427
Finance Revenue	2,590	3	2,587	13
Other Revenue	24,712	27,769	(3,058)	186,710
Development Contribution Revenue	1,585	875	710	3,500
Fair Value Movement on Investment Property Revaluation	0	0	0	13,883
Total Income	198,948	194,818	4,130	882,440
Personnel	44,081	44,442	361	177,768
Contracts, Services, Materials	68,251	70,637	2,386	273,261
Professional Costs	3,712	4,821	1,109	19,284
General Expenses	27,773	27,028	(745)	108,111
Depreciation and amortisation	51,250	49,117	(2,133)	196,468
Interest Expense	16,427	15,243	(1,184)	60,972
Internal Recharge and Recoveries	(3,141)	(4,566)	(1,425)	(18,264)
Total Expenditure	208,352	206,722	(1,631)	817,601
NET SURPLUS/(DEFICIT) BEFORE ALLOCATIONS	(9,404)	(11,903)	2,499	64,840
Allocations	0	0	(0)	0
Total Allocations	0	0	(0)	0
COUNCIL NET SURPLUS/(DEFICIT)	(9,404)	(11,903)	2,499	64,840

At the end of the first quarter, the Council has a deficit of \$9.4m. This is a favourable variance to plan of \$2.499m or 21%.

The following comments provide context to significant and relevant variances:

Revenues Up \$4.1m

- Rates and Levies Revenue is ahead of budget by \$4.1m (3%). This is driven by General Rates being up \$2.6m due to the additional growth in overall capital values between the rates resolution and rates strike (an overstrike) and Penalties, up by \$1.5m.
- Finance Revenue is ahead of budget by \$2.6m. This is due to interest revenue being a component of the net interest position, which is budgeted in the expense line. The net interest expense is \$1.4m lower than budget.
- Other Revenue is below budget by \$3.1m (11%) largely because of lower than planned roading subsidies from Waka Kotahi related to the Cycling/Transport programmes. This is a consequence of the work not being completed at the rate assumed in the Annual Plan. Expenditure is lower than planned but expected to recover during the summer months.

Expenses Underbudget by \$1.6m

- Contracts, Services and Materials is under budget by \$2.4m (3%). The main areas of underspend is in
 - Let's Get Wellington Moving (\$2.2m) with the outlook for future expenditure currently under review ,
 - the timing of Grants in Creative Capital (\$1.1m),
 - Offsetting these, is over expenditure through costs associated with the Shelly Bay fire (currently \$1.5m and growing).
- Professional costs are underspent by \$1.1m (23%). This variance is spread across the organisation with the bulk sitting in Planning & Environment \$0.6m (Strategic Planning and Climate Change Response owing to timing in the delivery of the work programme, expected to catch up later in the year) and Customer & Community \$0.3m (Parks, Sport & Recreation).
- Depreciation is \$2.1m over budget as a result of higher than expected asset values from the recent revaluation process.

Financial performance by individual strategic activity areas including financial commentaries is outlined in Section 3.

4.2 Treasury Report

Debt funding activity

	Current	YTD Change
Gross Borrowing	\$1,342,000,000	\$226,500,000
Net Debt	\$1,228,965,007	\$94,000,000

The net debt has increased \$94m to fund our capital program and cash needs. The gross debt has increased an additional \$132.5m due to the prefunding of large up and coming debt maturities. The prefunded amounts have been invested in term deposits that match the maturing debt (to reduce liquidity risk).

Policy Compliance

Risk Area	Compliance Status	Plain Language Meaning
Liquidity Risk	Compliant	Cash Availability
Funding Risk	Compliant	Spread of Debt Maturities
Interest Rate Risk	Compliant	Managing Interest Rate Risk
Counterparty Risk	Compliant	Not all eggs in one basket

- The Council complies with liability management policy as at the end of September. During the quarter (August month end) we were non-compliant with our liquidity ratio, achieving 114% vs policy of 115%. This self-corrected the following day (1 September) with a significant increase in cash due to \$40m rates received that day.
- Our liability management policy is more conservative than the LGFA requirements which means we did not breach any of our counterparty covenants. Our policy allows temporary noncompliance for 90 days. In this instance we were non-compliant for one day.
- Liquidity management is challenging in the current environment with increasing debt driving a need for a corresponding increasing level of liquid assets required to comply with this self-imposed policy. Liquid assets (for treasury management purposes) include cash in bank, standby bank facilities and term deposits maturing within 30 days of measurement date.
- Officers are currently negotiating a new working capital facility through the ANZ to manage cash flow requirements relating to the sludge management facility, this will relieve some of the pressure for the liquidity ratio as this will be counted towards our liquid asset portfolio.

Funding and Interest Rates

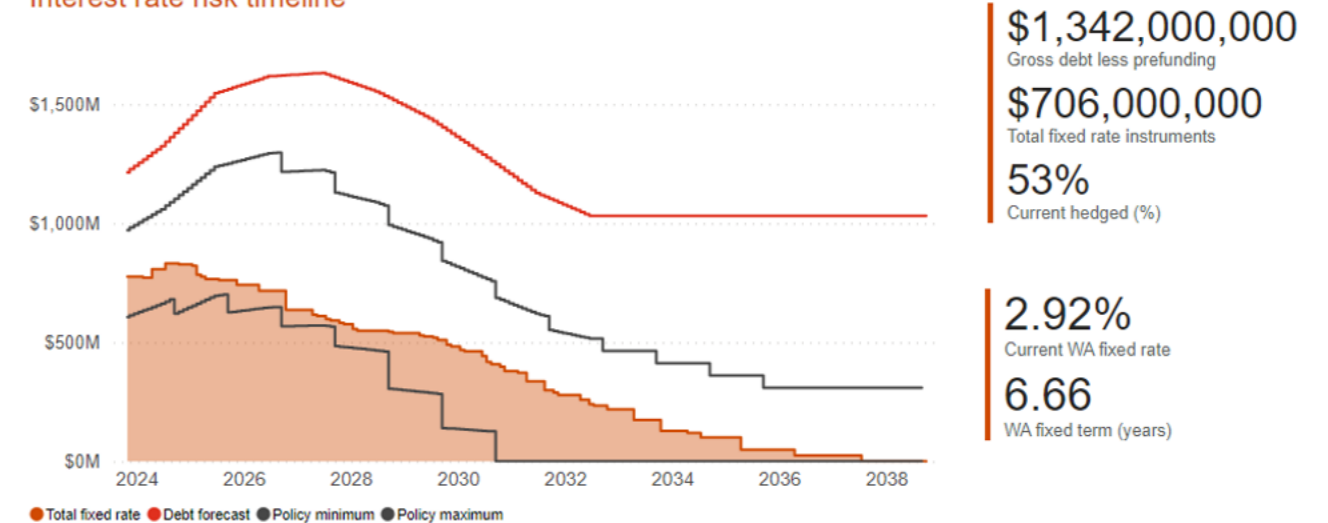
Council's interest rate risk is managed to reduce the volatility of interest costs from year to year. Our effective interest rate is forecast to reduce from 4.76% in FY24 to 4.53% in FY26.

Projected cost of funds

Financial Year (June)	Total cost of funds (FY average)
FY24	4.76%
FY25	4.61%
FY26	4.53%

Most existing Council debt has been fixed for at least the next three years and 53% of our debt is currently hedged. The below table displays our level of hedging over our debt maturity horizon.

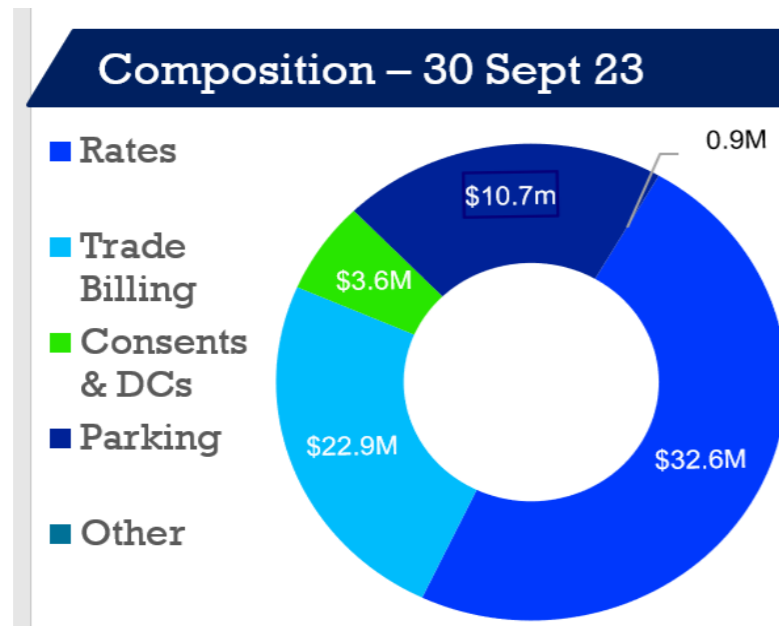
Interest rate risk timeline



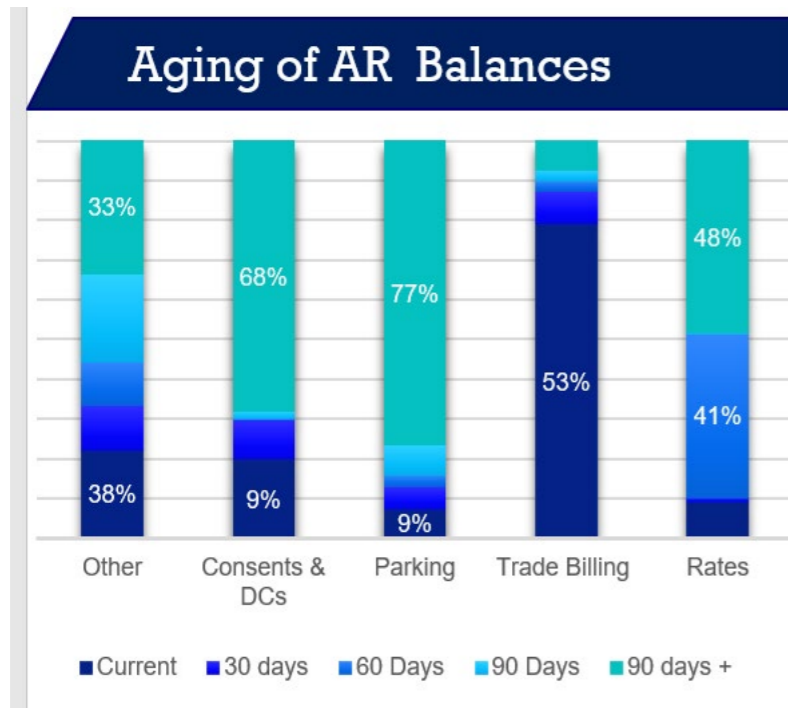
4.3 Rates and General Debt

Total Debtors is \$71.0m, higher than the same period last year i.e., \$64.8m. The main driver of the increase is in outstanding debtors is coming from Rates. This correlates to the increase in rates of 12.31% after growth. There was other increase in money owing to Council notably Parking (\$0.7m) & Other debtors (\$1.3m).

The rates debtor balance of \$32.6m is made up of \$26.9m rates debt and \$5.7m of water rates. \$13.6m of the rates balance remains outstanding from prior year of which \$7.2m is secured (properties with mortgages) which will be recovered by the mortgagee process and \$6.3m is unsecured which will require proactive actions to recover.



Rates Debt Summary (excludes Water Rates)	Current	Prior Year	Total
Balance as at 30 September 2023	\$ 13.3m	\$ 13.6m	\$ 26.9m
Debt Related to Mortgaged Properties (Secured)	\$ (9.0m)	\$ (7.3m)	\$ (16.3m)
Unsecured Debt	\$ 4.3m	\$ 6.3m	\$ 10.6m
Less: Payment Arrangements	\$ (0.3m)	\$ (0.3m)	\$ (0.6m)
Current unsecured debt considered low risk.	\$ (3.8m)	\$ 0m	\$ (3.8m)
Debt at risk	\$ 0.2m	\$ 6.0m	\$ 6.2m
Current Doubtful Debt Provision related to rates.			\$ 3.3m



Section 5. Community outcomes

We track a suite of outcome indicators to understand how the Council and city is changing and monitor progress towards our vision and community (wellbeing) outcomes. Meeting these outcomes is not just the work of Council but also of the city as a whole. The aim is to track meaningful indicator changes over to inform our planning.

This is the second year we are monitoring our outcome indicators for trends in LTP community wellbeing.

Ongoing improvement the underlying data to reflect the work the city is currently delivering and as well as the draft LTP outcomes continued during the quarter.



Summary observations



Environmental wellbeing

A sustainable city, there are indications that we're making early progress, for example and increase in the use of solar energy and increase in food rescue. Residents have a high awareness of the current state of our environment, including issues related to pollution and waste which is an enable of behaviour change (source: RMS 2023)



Social wellbeing

While city safety remains a concern, there is a strong feeling of being connected to the community for residents. Compared to previous years, there are positive improvements in housing affordability and healthy housing, with fewer residents reporting damp homes and many reporting improvements in home heating (source: RMS 2023)



Cultural wellbeing

The city's cultural and arts sector is still in recovery mode from COVID-19. However, residents have expressed very strong support for arts and culture, and a sense of pride in the city. (source: RMS 2023)



Economic wellbeing

Permanent and long-term migration has significantly increased this year, and the economy shows great signs of recovery post COVID-19 with the return of international events, visitors and residents. (source: StatsNZ)

Snapshot of Emerging indicator trends

Highlights

- A steady increase from the previous year in the capacity of solar as a renewable energy source, with solar energy installations rising 96% over the past five years.
- City greenhouse gas emissions fell by 9% between 2020 and 2022.
- Positive trends in city food rescue and redirection, resulting in meals being provided to those in need and a reduction of CO2 emissions.
- Improvements in people's ability to contribute to, and be a part of, a community and to interact in society.
- Very positive increase in permanent and long-term migration to Wellington City.
- Steady increase in long term growth of GDP per capita, with improved housing affordability and wellbeing, and household income.

Challenges

- A slow decline in residents' perceptions of our rich and diverse arts scene, however there's high satisfaction with Council-run events attended by residents.
- A slight decrease in resident's sense of pride in the area, but an increase in positive perceptions of the city
- Fewer residents feel it's easy to access the city, which is attributed to bus network issues and fewer parking options in the city.
- The proportion of residents who have confidence in Council's decision-making processes remains low, although confidence has increased from last year's results, and we expect this metric will lift as changes are made in the way the Council engages with the community

Part (D) Appendices: Detailed performance information

Contents

APPENDIX 1: STRATEGY UPDATES	ERROR! BOOKMARK NOT DEFINED.
APPENDIX 2: PROJECT HEALTH DETAILS FOR SIGNIFICANT INVESTMENTS PORTFOLIO.....	ERROR! BOOKMARK NOT DEFINED.
APPENDIX 3: WELLINGTON WATER LIMITED (WWL) QUARTER ONE REPORTING INFORMATION: .	ERROR! BOOKMARK NOT DEFINED.
APPENDIX 4: SUSTAINABLE DEVELOPMENT.....	ERROR! BOOKMARK NOT DEFINED.
APPENDIX 5: HOW WE REPORT.....	ERROR! BOOKMARK NOT DEFINED.



Appendix 1: Strategy Updates

Tūpiki Ora Māori Strategy
<p>Vision: Kia mauri ora te taiao, kia mauri ora te whānau, kia mauri ora te ao Māori The vitality of our environment is nourished, the wellbeing of our whānau is fostered, te ao Māori is embraced and celebrated</p>
<p>Summary status:</p> <p>Overall health and progress status is reported as GREEN.</p> <ul style="list-style-type: none"> • The Tūpiki Ora work programme is an all-of-Council work programme. Accountability for projects and initiatives resides with multiple business units and groups which is reported through their non-financial performance. • Rather than take a project-by-project approach, we are working toward engaging as an organisation to bring together projects that align to similar outcomes e.g., all projects that support housing aspirations; all projects that support enhancing and promoting Te Ao Māori, all projects that support lifting capability. • A joined-up way of working ensures we take time to build enduring connections and fully explore opportunities to be more efficient in our delivery in the longer term. We’ve made positive inroads in this foundational work, and we look forward to sharing the detail on individual projects and funding as this investment comes to fruition in quarter two.
<p>Background:</p> <p>2023-24 is when all Tūpiki Ora planning, monitoring, and reporting elements in place. This includes the 10-year strategy, the 3–5-year action plan and the monitoring and reporting framework.</p> <ul style="list-style-type: none"> • Council has also agreed on a work programme that identifies the projects and initiatives that impact Tūpiki Ora actions and our Tākai Here partner priorities. While many other projects across the Council still contribute to realising Tūpiki Ora – the agreed work programme is our focus for monitoring and reporting.
<p>Quarter 1 update:</p> <p>The work programme includes 47 projects and initiatives from across the organisation. The focus is on existing projects i.e., that continue from 2022-23 and/or are already planned for 2023-24 and working within existing service levels.</p> <p>Activity during the quarter:</p> <ul style="list-style-type: none"> • Wellington Design Manual - including priority mana whenua narratives to support existing and future design projects across our city. • Defining projects that support more joined-up approaches within Council to enable more efficient delivery. • A significant opportunity in this area is a project that establishes the coordination of opportunities across the organisation for Māori imagery/iconography to be incorporated into permanent fixtures (e.g., art, murals, place markings, facades). This will reduce project-by-project engagement and procurement, provide a holistic view of this work and investment and create a more cohesive and connected city scape. • Including projects that meet multiple key Strategy outcomes. 64% of the work programme aligns to other key Council strategies. • One focus area will be the District Plan updates that define and include provisions for papakāinga which aligns to the Housing Action Plan. Another opportunity is the setting of progressive procurement targets which aligns to the Economic Wellbeing Strategy.

Te Atakura – First to Zero						
Goal: Wellington is a net zero emission city by 2050						
<p>Summary status:</p> <ul style="list-style-type: none"> Reduce City emissions by 57% between 2020 and 2030, and net zero by 2050 – status is green: Annual total gross emissions decreased by 1.4% from FY22 to FY23 driven by a reduction in the emissions intensity of national electricity generation which meant that electricity was 44% less carbon intensive per unit consumed than in FY22. We need to maintain momentum and focus on delivering the projects with greatest potential impact (the transport system and creating higher urban density). Reduce Council’s emissions to net zero by 2050 – status is green: A significant reduction in emissions from the landfill that has reduced Council emissions by about a third. The Council Emissions Reduction Plan is currently under development. Create a resilient city and Council – status is amber: Adaptation work programme on track, however Councils are still waiting for the Climate Change Adaptation Act. Central government clarity on policy, funding and financing is required to make further progress. 						
<p>Background:</p> <p>Council declared a climate and ecological emergency in June 2019 and adopted <i>Te Atakura – First to Zero</i>, which addresses both how we prevent climate change from getting worse, and how we adapt to the impacts of climate change that can’t be avoided. When surveyed, 92% of Wellingtonians are a little, a lot or very worried about climate change. The strategy responds to the need to take urgent collective climate action to protect the people, places and lifestyle we love, and outlines the role of Council as a local government organisation in responding to this challenge.</p>						
<p>Quarter 1 update:</p> <p>Implementation plan progress</p>						
Action areas	Purpose	Programme / activity	Q1 Progress	Comments	Contribution to carbon reduction targets	
					2030	2050
Te Ao Māori and climate action						
Aligning with Tūpiki Ora	Partner with Mana Whenua and Māori to achieve equitable and sustainable change	Te Ngutu Kākā (CCR’s Māori Partnerships and Engagement Strategy)		Relationship building with mana whenua on the topic of climate action is going well.	✓	✓
Become a net zero-carbon city						
Transport and urban form	Create a city where you can live close to where you want to go, and get there safely and reliably using zero-carbon transport options.	Proposed District Plan		Enables significantly increased urban density, currently in the approvals process.		✓
		Let’s Get Wellington Moving		Significantly increases public transport capacity, and improves active transport infrastructure. Currently in the Detailed Business Case phase.		✓
		Paneke Pōneke		In Q1 two early central city projects were completed and four further projects in the Eastern suburbs, Ngaio and Southwest started delivery. Changes to public road space allocation require significant community engagement and a strong focus on the “why”.	✓	
		EV charging stations		2 chargers installed in Q1. Note that the easy locations have been progressed first, and future sites may be more challenging.	✓	✓
		Practical support to shift travel habits, from advice to minor works		Continued mahi in progress with existing programmes including working with schools and workplaces team working collaboratively with GWRC to deliver on LGWM SSBC. Ongoing support to the roll out of Paneke Pōneke made possible through DIA Better Off funding.	✓	

Building energy	Support building owners to upgrade to a higher standard than the Building Code, creating warmer, drier homes that use less energy.	Home Energy Saver		Requests for assessments are down, reflecting current economic conditions. Working with Rewiring Aotearoa on a new approach.	✓		
		Environmental and Accessibility Performance Fund		Three current applications for \$2.5m in total	✓	✓	
City-wide initiatives	Inspire and encourage businesses, communities and individuals to take climate action. Partner with mana whenua on climate action.	Supporting community and business led climate action planning		Let's Talk Shop pilot evaluated, with plans to run three more cohorts in Q3/Q4. Zero Together – cohort of 12 potential facilitators finished in July, Hataitai community course underway with 11 people. Feedback is positive but getting enough registrations can be challenging - planning a shorter version (one hr sessions) aimed at workplaces etc. Also planning follow-up sessions at request of participants.	✓		
		Support for sector transition planning		Scoping out approach to business sectors to support the transition of Wellington's economy to a zero-carbon circular economy (Outcome 2 of the Economic Wellbeing Strategy).	✓	✓	
		Climate action education campaign		Social marketing campaign delayed to February 2024. Working on integration with other key Council comms and engagement activities.	✓		
Advocacy	Encourage stronger climate action from central and regional government	Submissions		No submissions on central govt policy this quarter. Focus on growing relationships with officials. Gave feedback to NZGBC on proposal to improve their certification.	✓	✓	
		Regional projects		The regional emissions reduction project is making good progress, as are the other two projects also looking at regional transport emissions. Reaching agreement across the regional leadership committee members is key to success.	✓	✓	
Become a net-zero carbon Council							
Council	Integrate climate considerations into Council decision-making	Carbon accounting		Quality of Council's carbon accounting improved, with a full value chain approach and a new software system. FY21 and FY22 inventories are complete and audited. Timing of carbon accounting now aligned to financial reporting timeframes. Emissions Reduction Plan (ERP) drafted.			
		EV Fleet		69 of Council's 78 passenger vehicles are now EVs or PHEVs (89%).			
		Carbon forestry					
		Climate Smart Buildings and Infrastructure		Project being incorporated into Council ERP.			
Adapt to the impacts of climate change							
Understanding the problem	Develop the insights required in order to plan next steps for Council assets and broader City adaptation.	Wellington Regional Climate Change Impact Assessment		Delivery of the final report has been delayed, expected now in Q2. Mana whenua engagement and regionally consistent data for the assessment has been challenging.			
		Climate-related Disclosures (Council's risks and opportunities)		Draft report received. On track for incorporation of key insights into the 2024 Long-term Plan.			
Council's strategic approach to adaptation	Develop a strategic approach that allows us to respond proactively and with agility to a fast-changing context	Internal policy work building on the Resilience Strategy		On hold due to capacity issues. Some aspects captured by the climate smart buildings and infrastructure project, and the Climate Adaptation Community Engagement Roadmap.			
		LGWM Adaptation Workstream		Workstream established, lack of clarity on next steps.			

Working with communities	Enable community participation adaptation decision-making	Bloomberg Project		Prototype developed, testing of prototype planned for Q2. Project won an award in Seoul for city innovation.
		Climate Adaptation Community Engagement Roadmap		Approved in April 2023. Phase 2 is being delivered as part of Community Climate Conversations.
		Community Climate Conversations		Webinar held end of July. Conversations started with a variety of community groups in Wellington City, Linden, Vogelmorn, and Ngaio, as well as with universities, the theatre sector, and rangatahi groups.
Advocacy	Encourage the faster development of policy clarity for adaptation	Influence government policy		EDS working papers complete and published. No submissions due this quarter.

Children & Young Persons Strategy

Vision: We support the wellbeing of children and young people in Wellington through the unique features of our place and qualities of our people. We want our children and young people to feel connected to Pōneke with a strong sense of belonging – helped by visible stories of mana whenua and Māori and celebrating the diverse Pacific and other cultures and communities living here.

Summary status:

Implementation of the 72 actions of the Children and Young Persons Action Plan is progressing, with some delays due to alignment with the LTP process and global construction challenges. Despite these challenges, there have been some exciting milestones reached in this reporting period, such as the completion of “Drinking Behaviours in Courtney Place” study, and a cycle route ride through and engagement session with year 10 students for feedback on ways to make cycleways safer for rangatahi. The majority of the actions, 47, are on track (four complete and 43 in progress and on schedule), with eleven delayed (six actions delayed and five not yet started) and 14 on hold or yet to be assigned.

Based on current feedback, we can expect the majority of the actions outlined in the action plan to be completed by August 2024 with the exception of actions that specifically involve construction of physical spaces (e.g., Te Matapihi) that are expected to be completed beyond this timeframe. It is worth noting that many of the Children & Young People Strategy actions are not able to be marked as complete as the intention of the action is that there are ongoing changes in the Council's work and how we operate, for example “work in partnership with tertiary institutions to attract domestic students to Wellington”.

Overall the work in the focus areas is on track.

Delivery and milestones by focus area

Many actions continue to be marked as in progress, however, there have been significant milestones reached for each focus area. Below indicates the status of the actions and notes significant milestones for each focus area.

Focus Area 1: Our Central City – “All children and young people feel safe in the city at any time of day”

- 9 Actions Total** – 5 in progress, 1 not started, 3 no update
- Milestone 1 – A “Drinking Behaviours in Courtney Place” study has been undertaken by Police, Te Whatu Ora and WCC. This gives us a strong evidence base to collaborate on to ensure children and young people feel safe in our central city. A holistic approach is agreed by police and WCC and this document will be a key piece of research contributing to the Courtenay place precinct plan.
 - Milestone 2 – We commissioned a report through VIVITA Aotearoa to help us understand how to best improve Pōneke to be a more child-friendly city, with three key recommendations: to build experiences around existing infrastructure, create playful art installations and design and build play assets with kids. These recommendations will inform our upcoming work.

Focus Area 2: Hauora across the City – “Delivering spaces, places and programmes support the wellbeing of children and young people”

22 Actions Total – 18 in progress, 2 on hold, 2 to be started

Children & Young Persons Strategy

- Milestone 1 – On the 15th of September, WCC worked with the Wellington East Girls College Enviro Club to hold a route ride through and engagement session with 38 year 10 students. The students were led by Pedal Ready instructors on guided rides along the cycleway from the Basin Reserve to Oriental Bay, using Flamingo e-bikes. They then provided their feedback on what they enjoyed about the experience and what could be improved to make the cycleway even better, and will be incorporated into the Newtown to City design as well as the design of future transitional cycleways.
- Milestone 2 – PSR has applied for and won \$10k funding to be used for Play activations this summer. The community partnerships team will work with key play community champions to deliver a series of summer play events in the community.

Focus Area 3: The Basics – “Working with others to ensure access to food, safe and healthy housing and wrap-around support for homelessness”

10 Actions Total – 6 in progress, 2 not yet started, 2 no update

- Milestone 1 – We continue to fund community initiatives that build connections and promote food security such as seeds to feeds that aims to strengthen community food ecosystems through facilitating community-led events and leading collaborations in the community food ecosystems.

Focus Area 4: You belong – “Wellington welcomes, celebrates and includes the diversity of all children and young people”

12 Actions Total - 4 complete, 5 in progress, 2 on hold, 1 no update

- Milestone 1 – The news story about Thorndon School students Charlotte, Violet, and Ana’s mission to play at all 107 playgrounds and play areas across the city got 2003 page views and promotes Pōneke as a great play location for families.
- Milestone 2 – In the 2022/23 year, Capital E’s National Theatre for Children engaged 9,500 ākonga, tamariki and whānau and Story Studio Live Aotearoa went into 21 schools through digital technology. The digital content was developed by ākonga aged 8-13 years-old to tell their own stories. Te reo Māori and NZSL was integrated into the performances to increase access to a wide range of audiences.

Focus Area 5: Pathways – “Building life-long learners”

8 Actions Total – 1 complete, 6 in progress, 1 on hold

- Milestone 1 – Our support, along with business and non-profits, for Young Enterprise and Festival for the Future have enabled more than 15,500 young people to engage with innovation and have critical conversations about our future.

Focus Area 6: Participating in Change – “Young people taking on the world”

11 Actions Total – 9 in progress, 2 no update

- Milestone – Wellington City Council’s first ever citizens assembly on the Long-term Plan has helped to champion the voices of rangatahi in future planning. Nine young people (under 24) participated, making up 21% of the total group, including two rangatahi under the age of 18, with positive feedback reported so far. The advice of the assembly will be presented to councillors to inform Long-term Plan decision making.

Key Issues:

One fifth of the reported actions (13) encountered issues with implementation which included, capacity, and available budget. The 2024 LTP may include prioritising the actions to the highest impact areas contributing to the Children and Young People Strategy.

Overall health of the strategy:

The establishment of a baseline during quarter three, has indicated that a number of actions would be integrated into BAU. therefore new reporting of milestones have been established to capturing the breadth of work in each focus area.



Aho Tini – 2030 Arts, Culture & Creative Strategy

Vision: What we will see - The rich cultural traditions and identity of our capital city inspire our exciting and innovative arts, culture and creativity. Wellingtonians can access and participate in arts and culture and explore their creativity. Together, in partnership with the arts, culture and creative sectors and with mana whenua and Māori, creativity, collaboration and innovation are woven through everything we do.

Quarter 1 update:

- In the quarter the Creative Capital team continues to progress a workplan shaped by the four aspects of the four-strand Aho Tini strategy. Creative Capital works to the funded areas of the Aho Tini 2030 strategy and action plan, with an emphasis on key projects as well as delivery of the City Events and City Arts programmes. Aho Tini is also delivered through the Council's grants to organisations, agencies and individuals who make major contributions to Wellington's creative landscape. \$1,469,714 has been distributed in the first Quarter to 13 multi-year funded organisations as guided by Aho Tini principles.
- Major projects delivering Aho Tini 2030 include Te Matapihi (Central Library), Reimagining Toi Pōneke, the Venues Review (in conjunction with Economic and Wellbeing) and the Te Ngākau development. Creative Capital has also made sustained input into Te Awe Māpara (Community Facilities Network Plan).

Aho Tangata

- Aho Tangata (diversity and inclusivity) aspects of Aho Tini have been advanced through staff training and the call for applications of the 2024 d/Deaf disabled residencies in Q1. Te Matapihi's design has engaged internal and external experts to ensure our approach is accessible, inclusive; obstacles and barriers to inclusion will be reduced.

Aho Hononga

- There has been significant development in Aho Hononga (working with mana whenua and Māori artists) including development with mana whenua representatives and community collaborators, around the Reimagining Toi Pōneke project and in research into mana whenua advisory frameworks. In the City Events, there has been exploration of how mana whenua aspirations on Puanga/ Matariki celebrations can be supported and the educational aims be incorporated into future Matariki Ahi Kā content. Both City Arts and City Events continue to deliver significant commissions and employment for Māori and mana whenua artists.

Aho Mahi

- Residencies in the current Toi Pōneke have grown the range of pathways for artists. This includes the callout for both Sound and Screen residencies. Investment in the Hannah Playhouse as a laboratory for new work, aimed at mid to senior career artists, has resulted in 13 projects in development and 15 performances to a total audience of 2,200 in Q1.
- At Toi Pōneke the programme of ongoing residencies includes Sound Artist resident Ben Leonard's commencement. 9,473 gallery visitors and users attended Toi Pōneke in this period.
- The conceptual work underpinning Reimagining Toi Pōneke is based on the role of this centre in providing a resource for emerging artists.

Aho Whenua

- Te Matapihi (Central library) construction is well underway, with support for the creative sector as a hub one of the founding principles mandated by Council. Phase one of the Venues Review (workstreams one and two) is completed. Creative Capital continues active involvement with the Town Hall development and the National Music Centre. The Tāwhiri/Te Whaea new mid-sized performing arts venue at Te Whaea is underway and has hosted WOW and Taki Rua rehearsals; it will open for the Festival next year.
- The digital infrastructure and activation project is setting up the programme for next year, considering how technology can best interface with the physical cityscape to create future possibilities.

He Rautaki Ōhanga Oranga Economic Wellbeing Strategy

Vision: Wellington is a dynamic city with a resilient, innovative and low waste, low carbon circular economy that provides opportunities for all and protects and regenerates our environment

Summary status:

The Economic Wellbeing strategy was adopted in June 2022 and includes six strategic outcomes for the city to focus on for the next 10 years. The three priority areas of focus for the team are:

- Outcome 2:** Transitioning to a zero-carbon circular economy
- Outcome 3:** A Business-Friendly City
- Outcome 6:** A dynamic city heart and thriving suburban centres

Reporting:

The Let’s Talk Shop pilot with SME’s reported very positive outcomes in helping businesses practically understand and create action plans to measure waste and emissions. All 100% of businesses involved are making plans to reduce their impact, are more likely to talk about climate change, and feel more connected to each other and to Wellington City Council. Expansion of this pilot is subject to funding availability.

Business engagement continues to grow with the appointment of the Central City Manager and ongoing engagement. Alongside this, the Consenting and Compliance team have introduced a new Alcohol Licensing Officer role for case management, and a data-informed business improvement and assurance team for performance management.

As part of the City in Transition approach, the Development Response Plan is now operationalised with funding secured from contributing partners WCC, LGWM, GWRC and WellingtonNZ enabling a business support service to be established. Operating via WellingtonNZ, this service aims to provide practical support for businesses on the Golden Mile who may experience disruption due to city works. A new information campaign Positively Pōneke has commenced with physical hoardings and online content underway to help communicate works across the city.

A successful Business Improvement District summit was held at Tākina in September, bringing together all BIDs for a day of workshops aimed at fostering collaboration and connecting, and identifying economic growth opportunities for suburban town centres.

Economic funds continue to support the outcomes of the Economic Wellbeing Strategy, with investment in a number of initiatives, including Festival of the Future, Young Enterprise, In the Cloud tech student event, an E2E programme, Screen Sector support, and tourism sustainability.

Appendix 2: Project health details for significant investments portfolio

Programme	SRO	Business Owner	PM/Lead	Start	Finish	Prev Q3	Prev Q4	Overall	Schedule	Scope	Budget	OVERALL COMMENTARY
Transport & Infrastructure Capital Works Programme												
Chaytor Street, Karori - Safety Improvement	Brad Singh;	Brian Russell;	Patrick Padilla	1/02/2023	10/01/2025	●	●	●	▲	●	●	GREEN The Transport Engineering team are developing: - construction plans for the electronic driver speed feedback sign, and - concept designs for the traffic calming safety improvements, scheduled for completion by the end of October 2023, including reviews and construction estimates. The Delivery Team are scheduling works for the approved Traffic Resolutions, to be confirmed by 13 October 2023.
Frank Kitts Park Playground	Phil Becker;	Paul Andrews;	Brennan Baxley	1/08/2023	7/03/2025	▲	▲	●	●	●	●	GREEN: Project now in construction. Contract has been signed. Project is on schedule, minor issues being dealt with design team and contractors.
Street Light Remediation	Brad Singh;	Brian Russell;	John Kandralides	11/04/2023	28/11/2024	▲	▲	●	●	●	●	GREEN. Fulton Hogan and Northpower now both providing work crews as contracted.
Bike Network Programme (BNP)												
Botanic Garden to City Transitional Cycleway	Vida Christeller;	Brad Singh;	Jacob Wahry	16/02/2023	14/08/2023	●	●	●	●	●	●	GREEN Project in Post Installation engagement phase. Preparing adaptation designs for tender to contractor panel. Moving the Bowen/Tinakori bus stop kerbside in response to Karori connections designs discussion has landed on leaving the bus stop in lane and monitoring the situation once Karori is installed.
Evans Bay Parade Cycleway Stage 2	Vida Christeller;	Brad Singh;	Michael Talebi	8/03/2018	28/11/2025	●	●	●	▲	●	▲	The review of the 90% detailed design is complete, and the consultant is incorporating feedback into the design." -The 90% detailed design drawings have been sent to Stantec for a Road Safety Audit." - The consultant and QS are working on value engineering options and cost. - A consultant has been engaged to do the heritage consent application.
The Parade IB Safety Improvement & Town Centre Upgrade	Vida Christeller;	Brad Singh;Paul Andrews;	Brennan Baxley	20/01/2023	29/04/2024	●	●	●	●	●	▲	GREEN - Awaiting confirmation from Mana Whenua on involvement. Key issue addressed by accepting limited opportunity for narrative and mitigating the reputational concern with clear messages from Mataaho Aronui. Construction date is now January 2024. Need final cost for project from contract for works. Current DRAFT contract indicates a significantly lower cost. General-Project finances are reflective of both the Town Centre Upgrades and Parade Safety Improvements.
Bike Network Programme (BNP)	Liam Hodgetts;	Brad Singh;	Hazel Durkin	25/10/2022	24/11/2038	●	▲	▲	▲	▲	▲	AMBER due to majority of health indicators being amber. Five-year Plan to deliver 64km of the network: 52.5km Transitional network (by 24/25) 11.5km Transform network (by 25/26) 5.8km Transform detailed design (by 25/26). Governance Attention Required for: Schedule Pressures / prioritisation of projects for current FY - proposed tranches and prioritisation criteria LTP 24 - 34 Scenarios Central city gap and endorsement over approach for better integration with with LGWM
Evans Bay Parade Cycleway Stage 1 - Part 3	Vida Christeller;	Brad Singh;	Michael Talebi	28/11/2022	14/12/2022	▲	▲	●	●	●	●	The consultant is preparing the TR draft drawing based on the board's approval for the installation of a zebra crossing at Weka Bay and the removal of approved TR carparks at the base of Pahia St steps." -Jacobs has completed the minor design changes for the Balaena Bay seawall and has submitted it for the Building Consent (BC). -CHP has provided improved engineering options for the old seawall in Little Karaka Bay to reinforce and remediate the existing seawall, with a 100-year design life
Newtown to City Transitional Cycleway	Vida Christeller;	Brad Singh;	Jacob Wahry	21/11/2022	12/01/2024	▲	▲	●	●	●	●	Starting post-installation engagement phase. Feedback survey opened Sep 24th until Nov 13th, with successful launch events the weekend of September 22.

Programme	SRO	Business Owner	PM/Lead	Start	Finish	Prev Q3	Prev Q4	Overall	Schedule	Scope	Budget	OVERALL COMMENTARY
Te Ngakau Programme												
Te Ngakau Programme	James Roberts;	Iestyn Burke;	Farzad Zamani	27/01/2023	15/02/2023	●	▲	▲	▲	▲	▲	AMBER as programme is being reset. SRO is planning to set up a Governance Board. The programme finances is being reconsidered through LTP process. RLB is costing all elements of the programme.
Town Hall Redevelopment Project	James Roberts;	Iestyn Burke;	Bede Crestani	26/01/2023	23/04/2025	●	▲	◆	▲	●	◆	RED due to programme and cost expected to exceed June 23 advice. Structure: auditorium screw piling is 30% complete; water ingress issue around E1 existing lift pit has a controlled mechanism in place; overlay walls 95% complete; West Hall L2 progressing well. Architectural/Heritage: facade refurbishment approach agreed, awaiting test plan from NL; gib installation commenced within E1. Services: AUD roof space and undercroft are progressing well.
Te Matapihi ki te Ao Nui	James Roberts;	Kym Fell;	Andrea Thomas	7/02/2023	24/06/2026	●	●	●	●	●	●	SP3/SP4 pricing tenders have been received - in excess of project budget. VE is underway in attempt to bring within budget constraint. Budget and programme are under pressure. Concrete and reinforcing works are progressing well through the central area of the ground floor at 22% complete and propping is progressing in the South West.CBF installation has progressed ground level ahead of concrete works. Basement plinths and mass wall completed on Grid B/2-4. Diaphragm strengthening has commenced on Level 4 and enabling works and demolition are progressing ahead of the Level 4 extension steel commencing in the next period.
Frank Kitts Park Programme												
Frank Kitts Park Programme	Phil Becker;		Katrina Gaston	22/02/2023	1/08/2024	●	●	●	●	●	●	Councillors approved first stage of landowner approval for the Fale Trust and the wider Development Plan for Frank Kitts Park meaning that Council will now commence further design development ready for Resource Consent submission by end of 2023/ early 2024.
Housing Upgrade Programme 2 (HUP2)												
Housing Upgrade Programme 2 (HUP2)	Siobhan Procter;	Iestyn Burke;Peter Mora;	Mario Venter	9/11/2022	22/03/2033	▲	●	●	▲	●	▲	Deed of Grant quantity requirements confirmed with Ministry of Housing. Formal amendments to the Deed to reflect this to occur as part of the acceptance process of the work programme. Te Pu units due to lack of tenant interest (leasing cost less tenant rent cost currently being funded by HUP2). HUP2 will bear no further costs from end of October 2023. New HUP2 Project Director now in place. Draft cost estimate received. Currently under review. Commissioning of remaining seismic assessments continues.

Programme	SRO	Business Owner	PM/Lead	Start	Finish	Prev Q3	Prev Q4	Overall	Schedule	Scope	Budget	OVERALL COMMENTARY
Zero Waste Programme (ZWP)												
Residual Waste - Southern Landfill - SLEPO	Siobhan Procter;	Chris Mathews;	George Fietje	14/11/2022	30/06/2026	●	●	▲	●	●	▲	AMBER due to the tunnel resilience issue. Tunnel resilience and strengthening project: 20th Sept workshop confirmed preferred option (4a, b & c) in principle to recommend. An updated draft Tunnel Performance and Risk assessment Report now due mid-October. This will be further updated after tunnel investigation works have been completed in early November. The draft reports will be used to consult with the SLEPO Community Working Group and Mana Whenua. Once all feedback has been received the report will be finalised and used to support the SLEPO hearing process. The SLEPO Resource Consent was notified on 21st Sept. and the Hearing confirmed for 12th - 14th Dec. Council will host at Tahiwī. We will have 8 expert witnesses presenting evidence. In March 2023 the Programme provided a response to Taranaki Whānui and Ngāti Toa outlining how it would address concerns and considerations raised in the Cultural Values Assessment. Ngāti Toa has responded to this positively, Taranaki Whānui did not respond as yet. This has been escalated to Mataaho Aronui. GWRC will meet with both Iwi as part of its usual process. Stage 2 Leachate - owing to delayed repair of a cut power cable, key data from the leachate reduction pumps has not been produced. This data is required to validate that pumps are able to maintain a low leachate level for the SLEPO consent hearing. This is being addressed as a matter of priority. Procurement has started to secure approx. 17,000 plants for wetland and stormwater ponds. Procuring now will ensure a supply is secured for May 2025. This cost is provided for as part of the SLEPO budget. The SLEPO detailed design phase begins in October.
Sludge Minimisation Facility	Siobhan Procter;	Iestyn Burke;	Janet Molyneux	13/02/2023	1/07/2026	●	●	●	▲	●	●	Project remains at GREEN status. Site Progress: hillock deconstruction continues with rock being reused at three different sites; Slope stabilisation has commenced and progressing well; Work on the existing Inlet Pump Station has commenced. Construction Contract: The Stage 2 Construction Contract was signed on 8 September, on schedule; Design Progress: Two design packages are waiting on information from WWL and are now overdue; Works to agree and sign the variation to Beca's agreement continue. Consents: The building consent (BC) process is running behind and continues to be a programme risk. The BC packages due for submission by December are currently on track. Programme: A draft construction programme was received on 13 September and a number of queries sent back to the JV; A number of workshops have been held to finalise the integrated master programme. The first project update report for CIP was submitted as scheduled.
Zero Waste Programme (ZWP)	Siobhan Procter;	Chris Mathews;	Adam Dearsley	14/11/2022	30/09/2027	▲	▲	▲	●	●	▲	AMBER due to the outstanding SLEPO tunnel integrity issue. Priorities for the programme in September: On 14th September the E&I Committee approved the: Collections & Processing Business Case, and the Resource Recovery Network Expansion Indicative Business Case Public consultation of the draft Wellington Region WMMP 2023-29 (31 July – 1 September) and oral submissions on 18th September successfully completed. Agreement between the three councils (PCC, HCC, WCC) that Wellington will lead on the Organics Processing Facility procurement. Successful reengagement with Ngāti Toa thanks to our collaboration in the region on the WMMP. Zero Waste Strategy published online.

Appendix 3: Wellington Water Limited (WWL) Quarter One Report



Q1 Performance Report 2023/24

This quarterly consolidated report draws together information from established reporting and dashboards. The purpose of this report is to provide the Wellington City Council (the Council) with a high-level overview of Wellington Water's quarterly performance.

Non-financial performance

Compliance with Drinking Water Standards

Taumata Arowai's new compliance rules took effect in November 2022. We now report on the Bacteriological and Protozoal requirements of the Drinking Water Quality Assurance Rules.

These new rules introduced by Taumata Arowai require an increase to a value known as a 'Ct' (Contact Time) that is determined from the amount of chlorine added to drinking water and the time that it must spend in contact with the water before reaching consumers. The change means the water supplied from the Waterloo Treatment Plant is not compliant for up to 800 Lower Hutt households.

Wellington Water was advised recently that we will not receive an exemption from Taumata Arowai on this. Significant investment is required to return to compliance. Note that for the purposes of DIA reporting for Wellington City, we are reporting compliant as there is sufficient contact time for all customers except those nearest the treatment plant in Lower Hutt.

Reporting to Taumata Arowai, and the company's Statement of Intent measure, considers the whole scheme, including all 4 metropolitan councils and the bulk network managed by Greater Wellington Regional Council. As such, the company will be reporting that the metropolitan scheme (including Porirua, Upper Hutt and Wellington City) is non-compliant.

Performance against Long-term Plan

As at the end of Q1 (1 July – 30 September 2023) our performance against the targets set in the Long-Term Plan was:

- 13 of 25 are on track to be **achieved**.
- 1 measure is **not achieved** for the year.
- 8 measures are **off track**.
- 2 measures are not due for reporting.
- 1 measure is not reported by WWL (customer satisfaction with stormwater).

For detailed information on measures that are off track or not achieved refer to the table below.

Measure	YTD result	Commentary
Median response time for urgent (drinking water) callouts*	135 mins	The number of leaks making up the backlog of current works continues to exceed available funding and resources. We continue to target leaks based on volume of leakage and risk to the public.
Median resolution time for urgent (drinking water) callouts*	11.8 hours	
Median response time for non-urgent (drinking water) callouts*	862 hours (36 days)	Non-urgent works were undertaken at a slower rate than previous quarters in order to keep within the investment provided for this financial year. This has led to an increased backlog and higher times to resolve these jobs. We anticipate this trend will continue throughout the year, and peak in summer. We continue to target leaks based on volume of leakage and risk to the public.
Median resolution time for non-urgent (drinking water) callouts*	59 days	
The total number of complaints received about drinking water taste, clarity, odour, water pressure or flow, continuity of supply or the response to any of these issues; expressed per 1000 connections	5.6 per 1000 connections	The network is ageing, and the associated fault volumes are increasing. We are battling with ageing pipes that are prone to bursts or in need of repairs.
Median response time for wastewater callouts*	90 mins	We continue to exceed targets in the wastewater space due to an increase in work volume and funding and resourcing constraints.
Average drinking water consumption per resident per day (includes leakage)	412L	Per capita consumption across all councils in the metro area has continued to increase primarily due to leakage, but also in part due to high residential use relative to other cities in NZ. We continue to promote increased investment in water loss activities and network renewals to bring down water loss to more sustainable levels, together with investment in universal smart metering and additional source capacity work in the near future to better manage the increasing supply/demand balance risk. We are focusing on developing a strategy to respond to a possible acute water shortage this summer.
Percentage of monitored freshwater sites that have a rolling twelve month median value for E.coli (dry weather samples) that do not exceed 1000 cfu/100ml	86%	The Human Health Mitigation project is underway and targeting environmental health improvements at catchments across Wellington City Council.
Dry-weather sewerage overflows	0.68/1000 connections	Dry-weather sewerage overflows continue to be within the targets proposed by Wellington Water.

*Last year, we corrected an error in applying the DIA guidance to the methodology used to measure the attendance and resolution times for water supply and wastewater. Notably, duplicate jobs have been excluded which, due to their treatment, had very low response times.

Performance against Statement of Intent

Wellington Water sets performance measures through its Statement of Intent to address regional priorities for the Wellington Water Committee and the company. This year there are 16 measures.

As at the end of Q1 (1 July – 30 September 2023) company performance was:

- 10 are on track to be **achieved**.
- 2 are not achieved.
- 3 are off track.
- One is not due to be reported until the end of Q2.

For detailed information on measures that are at risk or not achieved refer to the table below.

Measure	YTD result	Commentary
Customers rate their experience of our performance as 'Satisfied' or better.	64%	64% is an increase on Q4, and the same as Q3 23FY. Time to repair is the primary driver of dissatisfaction, and we expect similar results as we continue to target leaks based on their impact over their age.
Compliance with Drinking Water Quality Assurance Rules (Treatment) for Metro Wellington	Non-compliant	See "Compliance with Drinking Water Standards" section above.
Compliance with Drinking Water Quality Assurance Rules (Treatment) for South Wairarapa	Non-compliant	South Wairarapa needs additional investment to meet the new treatment rules. They require Log 4 (99.99%) treatment and have Log 3 (99.9%) capability.
The Infrastructure Leakage Index (ILI) of the Wellington Metropolitan Network will improve	N/A	We will report on this measure every six months, in line with commercial meter reads.
Ratio of planned to reactive maintenance increases	\$0.25:\$1	The Q1 spend is down on the figure of \$0.36:\$1 for the full year in 2023. This is primarily due to the increase in reactive activity to attempt to mitigate the risk and impact of a water supply shortfall this summer.
Staff feel as if they understand water reform (staff survey)	53%	We have seen an increase in staff's feeling of support from the organisation, and a dip in the feeling of understanding water reform. This is likely due to uncertainty created by the general election and likely change in government.

Financial performance

At the end of September, the Council's capital programme is tracking below the capital range (between \$51m and \$75m) with a forecast delivery of \$59m for the year.

Year to date actuals are \$15m against a budget of \$20m, the majority of this variance (\$4m) is in wastewater, with \$2.6m relating to the CBD Wastewater Pump Station and Rising Main programme due to re-scheduling of works.

Year to date operational spend is 3% (\$0.4m) over budget, primarily due to increased waste disposal costs associated with the Moa Point Wastewater Treatment Plant as we work towards getting the plant back to a stable state.

Wellington Water is committed to delivery of our services within the approved budgets. Work is underway to bring forecasts back to budget and to provide more clarity and assurance for council.

Note that reducing that volume of work to stay within approved budgets will lead to an increased backlog and have a consequential impact on the non-urgent response and resolution times above (36 and 60 days). The large jump this quarter is largely attributed to works being deferred in Q4 last year, which have been pushed into this quarter.

For more detailed information see the attached financial dashboards and Major Projects Report.

Other information

Risks

The water supply risk has moved further up within the current extreme scale over the quarter. The company reviewed its position noting that the current controls are insufficient to fully mitigate the consequence of a Level 4 scenario this summer.

The council risk dashboard will be provided in the first week of November.

Customer

There are a record number of customer jobs, with budget constraints and a tight labour market meaning that we are unable to address all issues in our network in a timely manner. At the end of September 2023, we had 4,652 open jobs across all councils (all water types), and 2,916 jobs across all three waters in Wellington City.

Jobs, and leaks, are principally a problem of the age of the pipes. There is a significant backlog of renewals (replacing old pipes) across the region as investment into replacing pipes has historically not kept pace with the number of pipes nearing and exceeding the end of their operational lives.

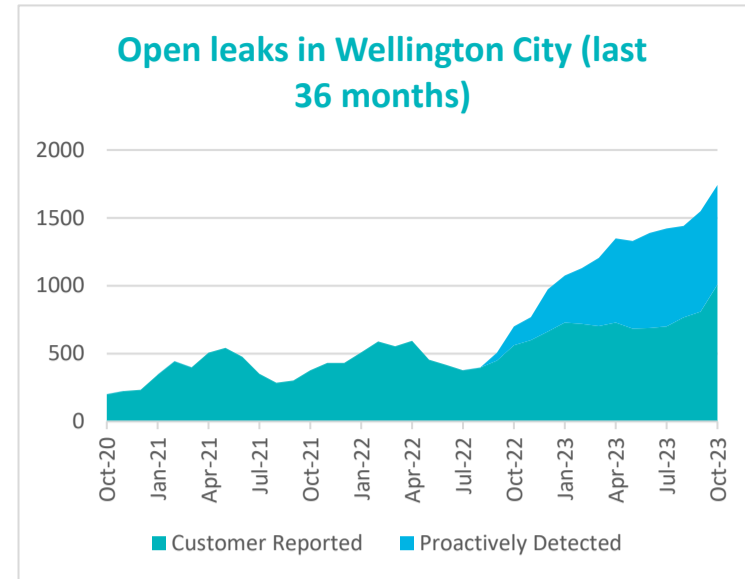
The pipes in the region are aging at a faster rate than they are being replaced, and while that is the case, leaks and bursts will happen more frequently. When coupled investment that cannot deal with the existing backlog, the number of open jobs will continue to increase at an accelerating pace. Deferring works increases the size of the backlog, while falling behind in renewals accelerates the speed at which that backlog builds up.

Customer satisfaction this quarter was 64%. This is slightly higher than in Q4, and the same as Q3 2023, and remains in line with expectations as we continue to prioritise leaks by impact rather than age.

Leakage management

The number of open leaks in Wellington City grew to 1,550 by the end of the quarter, and is 1,742 as of 25 October 2023. The number continues to grow exponentially as the aging network of pipes deteriorates faster than the rate of pipe renewals. This has a direct impact on the ability of WWL to fix every leak that is reported. While we continue to prioritise jobs based on the volume of water being lost through leaks and the impact on the public, attending to the growing number of leaks will result in lower-priority leaks remaining open indefinitely. Coupled with longer periods of dry weather due to climate change, water loss has long-term implications for future water supply in the region.

Of note is that this year we did not see the usual drop in the backlog of customer reported leaks over the winter period, however this is in part due to the addition of proactive leak detection. It does mean that the number of open leaks is nearly nine times the number three years ago leading into summer.



Transition to the new entity

Following the results of the general election, we are awaiting the formation of a new government and confirmation of a path forward. We continue to work closely with the Regional Establishment Group (REG) on the next steps. Positively, staff’s feeling of support from the organisation has continued to trend upwards, even if the election has caused some uncertainty and understanding of the reforms has declined slightly.

Business improvements

For the last year or more, Wellington Water’s rolling business planning process was focused on identifying and supporting the delivery of core services and preparing for the transition. The focus now is on working across the business to ensure we are adequately prepared for the water supply risk and preparing investment advice as part of councils long-term planning for 2024-34.

Health and Safety

For our work in Wellington City during Q1, there were a total of 385 reports received, of which 330 were proactive. There were 80 critical risk related reports with the most reported being Vehicles/Mobile Equipment (31). There were two medical treatment injuries, two first aid injuries, one no treatment injury and four proactive intervention reports, no lost time injuries were reported. There were a total of 45 near miss reports, of which one was rated moderate.

Water Wastewater Treatment Plant and Water Treatment Plant Programme dashboards

Wellington Metropolitan Water Treatment Plants – September 2023

Water Treatment plants	Comments	Safe drinking water	Fluoride
Waterloo*	Taumata Arowai’s new Assurance Rules commenced on the 15 th Nov. An exemption has been sought to meet new bacterial compliance criteria. This issue does not affect drinking water safety. Waterloo achieved 98% compliance with the MoH’s recommended fluoridation levels	●	●
Wainuiomata	Taumata Arowai’s new Assurance Rules commenced on the 15 th Nov. Wainuiomata achieved 96% compliance with the MoH’s recommended fluoridation levels.	●	●
Te Marua	Taumata Arowai’s new Assurance Rules commenced on the 15 th Nov. Te Marua achieved 99% compliance with the MoH’s recommended fluoridation levels.	●	●
Gear Island	Taumata Arowai’s new Assurance Rules commenced on the 15 th Nov. Gear Island achieved 83% compliance with the MoH’s recommended fluoridation levels due the ongoing fluoride plant upgrades and commissioning.	●	●

- Compliant – we are meeting the necessary regulatory requirements
- Not compliant but nearing compliance
- Not compliant with necessary regulatory requirements

*Due to changes in the assurance rules, the capability of the existing Waterloo treatment plant facilities, and the layout of the network, a significant treatment plant upgrade and/or additional network infrastructure is required to achieve compliance with the rules as written. Taumata Arowai have been requested to consider granting dispensation in this instance.

Supply and long-term drought resilience - September 2023

Supply risk	Comments	Risk level
Short term supply	The storage lakes are full and river sources at healthy levels. The Wellington Region moved to Level 1 restrictions on the 24th September.	●
Long term supply (drought resilience)	Increased leakage and the impacts of climate change will likely lead to severe water restrictions in the years to come e.g. Level 4, which would mean asking people to reduce indoor use.	●

- Low risk of not being able to meet demand or needing water restrictions
- Medium risk of not being able to meet demand or likely to need water restrictions
- High risk of not being able to meet demand and high likelihood of severe restrictions

Moa Point Wastewater Treatment Plant performance

Update – September 2023



Current status: Non-compliant

Commentary:

The plant became non-compliant for excessive suspended solids (90-day, 90th percentile limit) on 20 September due to higher than optimum levels of solids in the process. Greater sludge production is reducing these levels although it will take time. Compliance is expected in November. GWRC have been informed.

Discharges:

Moa Point had two unconsented short outfall discharges on 27 & 30 September following heavy rain, due to pumping performance issues at the Inlet Pump Station (IPS) and repair works that have commenced in the IPS.

Please Explain letter issued:

GWRC has asked for explanations of the two short outfall discharges in late September. Veolia and WWL will provide a response to the letter within the required timeframe.

Odour:

No odour complaints in September.

Items of significance:

Inlet Pump Station (IPS)

Contractors begin the physical works to replace pipework in the first week of October and work is expected to take 5-6 weeks to complete. This work will improve pumping capacity at the IPS to reduce the risk of untreated wastewater discharges via the short outfall during high inflows.

Western Wastewater Treatment Plant performance

Update – September 2023



Current status: Non-compliant

Commentary:

The plant became non-compliant for Biochemical Oxygen Demand (BOD) on 15 September (Geomean limit). This was caused by large, unexpected increases in the solids loads entering the plant. Increased sludge production has not been able to keep up with this loading. GWRC have been informed.

Current environmental issues:

The main outfall pipe will continue to discharge fully treated effluent into Karori Stream until the outfall repair is completed. Regular stream testing and ecological assessments are being undertaken.

Discharges:

The plant had one consented discharge of partially treated wastewater to the Karori Stream on 27 September due to heavy rain within the catchment area.

Items of significance:

Outfall Repair:

The completion date for the main outfall pipeline has been delayed with work currently on hold due to a dispute with a nearby landowner. Discussions continue with the landowner and a resolution is expected in October.

The unusually high solids inflows are being investigated further. Work to upgrade the Karori Tunnel is believed to have contributed to the high loading. Work has been completed and we expect solids loading to fall to average levels. BOD Geomean falling and compliance with this condition is expected in November.

Seaview Wastewater Treatment Plant performance

Update – September 2023



Current status: Non-compliant

Commentary:

The plant became non-compliant for faecal coliforms (90-day, 80th percentile limit) on 30 September. This was due to mechanical issues affecting sludge de-watering and drying. This in turn caused higher than optimal mixed liquor suspended solids (MLSS) in the effluent, which decreased the effectiveness of UV disinfection. The operators are working to reduce MLSS, but it will be sometime before compliance is achieved. GWRC have been informed.

Discharges:

The plant had two consented discharges to the Waiwhetu Stream on 27 & 30 September due to high flows during wet weather events, discharging fully treated effluent.

Odour complaints:

No odour complaints in September.

Items of significance:

Biofilter remedial works

Biofilter media replacement works were delayed while the methodology and contractor scope was worked through. Care has been taken to assess the correct biofilter media formula is used. Testing of current media is required for landfill disposal assurance and these results are expected in October. Physical works to remove and replace the media are expected to commence late in October and take 2-3 weeks to complete.

Seaview Wastewater Treatment Plant performance – Odour Treatment

Period – September 2023

What has been completed:

The planned odour survey and odour control system assessment report has been completed with several recommendations made.

A project brief for the renewal of the odour control system of the site has also been completed, incorporating the recommended actions from the investigation reports. The project is in response to the Abatement Notice that was issued by GWRC in April. The project has been assigned to Wellington Water's Major Projects Team to manage.

What is currently in progress:

WWL's Major Projects Team have assigned the project via the consultant panel. Project planning is underway.

Biofilter media replacement works were delayed while the methodology and contractor scope was worked through. Care has been taken to assess the correct biofilter media formula is used. Testing of current media is required for landfill disposal assurance and these results are expected in October. Physical works to remove and replace the media are expected to commence late in October and take 2-3 weeks to complete.

Appendix 4: Sustainable Development

The following table provides an overview of the alignment of Council's current LTP strategic activity areas with the relevant dimensions of Sustainable Development - a key element of Te Atakura and the circular economy priority in the Economic development strategy. The purpose of this alignment is to provide a framework for tracking changes across the city and informing decisions / actions that enable sustainable development.

Sustainable Development (SD), Goals and Activity line-of-sight

A key focus for sustainable development includes addressing pressing community challenges, that include climate change, environmental degradation and related social and economic factors. Establishing line of sight between the Council's activities and relevant SD goals provides a framework to track local progress. These goals provide a comprehensive framework for promoting sustainable development across economic, social, and environmental aspects in relation to key WCC policies / strategies e.g. Te Atakura. The SDGs serve as both a blueprint and compass, guiding local action.

Council's role - descriptors

Provider - delivering services and managing assets

Advocate - promoting the interests of the community to other decision makers and influencers

Funder - Funding other organisations and individuals to deliver services

Regulator - Regulating some activities through legislation

Activity area	Sub activity area	Activity area purpose	Sustainable development goals (SDG) and contributing Council Activities	Likely Council's role	Scope
1. Governance	1.1 Governance, Information and Engagement	Facilitate democratic decision making to build trust and confidence	strong institutions Ensuring responsive, inclusive, participatory, and representative decision making at Wellington City Council.	Primary role: Provider Secondary role: Advocate	City
	1.1 Governance, Information and Engagement	Provide open access to information to build trust and confidence	strong institutions Ensure public access to information and protect freedoms of association at least in accordance with national legislation.	Primary role: Provider Secondary role: Advocate	City
	1.2 Maori and mana whenua partnerships	Develop, maintain and inspire meaningful relationships so that our partnerships with mana whenua, tangata whenua and Māori within our community are mana enhancing	Sustainable cities and communities Protecting and safeguarding Te ao Māori and te reo Māori.	Primary role: Regulator* Secondary role: Provider** <i>* Regulator - WCC has control of city signs and interpretation</i> <i>** Provider because of WCC's responsibilities under Tākaia Here</i>	City and Region
2. Environment	2.1 Gardens, beaches and green open spaces	Provide access to green open spaces and enhance biodiversity to improve the quality of our natural environment	Life on Land Integrating ecosystem and biodiversity values into local planning and development processes, and advocate for their integration at regional and national levels Sustainable cities and communities Providing access to safe, inclusive and accessible, green and public spaces for all, including women and children, older persons and persons with disabilities.	Primary role: Provider Secondary role: Advocate	City and Region City and Region
	2.2 Waste reduction and energy conservation	Reduce our impact on the environment by minimising and managing the disposal of waste and by reducing our carbon footprint	Responsible consumption and production Reducing waste generation through prevention, reduction, recycling and reuse.	Primary role: Provider Secondary role: Funder	City
	2.3 Water network	Increase the security of potable and stored water	Clean water and sanitation Achieving universal and equitable access to safe and affordable drinking water for all.	Primary role: Regulator Secondary role: Funder	City and Region
	2.4 Wastewater	Provide safe and sanitary removal of wastewater	Clean water and sanitation Integrated water resources management at all levels, (including through transboundary e.g. regional) cooperation as appropriate.	Primary role: Regulator Secondary role: Funder	City and Region
	2.5 Stormwater	Protect people, property and the environment from flooding and storm runoff	Sustainable cities and communities Sustainable urbanisation and a quality built urban environment.	Primary role: Regulator Secondary role: Funder	City and Region
	2.6 Conservation attractions	Protect flora and fauna through conservation and biodiversity	Life on land The conservation, restoration and sustainable use of terrestrial and freshwater ecosystems and their services, in line with obligations under international agreements.	Primary role: Regulator Secondary role: Funder	City and Region

Activity area	Sub activity area	Activity area purpose	Sustainable development goals (SDG) and contributing Council Activities	Likely Council's role	Scope
3. Economic development	3.1 City promotions and business support	Grow tourism spend and economic returns from events that bring visitors and extra spending to the city	Decent work and economic growth	Primary role: Funder Secondary role: N/A	City and Region
			<ul style="list-style-type: none"> Developing economic productivity and growth through a particular focus on innovation in creative, knowledge, and visitor economies that support a low-carbon economy. Sustainable tourism that creates local jobs and promotes local culture and products. 	Primary role: Funder Secondary role: N/A	City
4. Cultural wellbeing	4.1 Arts and cultural activities	Build and maintain a sense of place and identity	Sustainable cities and communities	Primary role: Regulator Secondary role: Provider	City
			<ul style="list-style-type: none"> Ensuring human settlement planning and management is inclusive, integrated and participatory. Protect and safeguard Te ao Māori and te reo Māori. 	Primary role: Regulator Secondary role: Provider	City
5. Social and Recreation	5.1 Recreation promotion and support	Encourage active and healthy lifestyles important for people's health and wellbeing	Health and wellbeing Warning, risk reduction and management of health risks e.g pandemics.	Primary role: Provider* Secondary role: Funder * Provider of community leisure facilities e.g. swimming pools and recreation centres, using key health messaging to encourage higher levels of physical activity	City
	5.2 Community support	Foster diverse communities and enable people to connect with information and each other	Reduced inequalities Social, economic, and political inclusion, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status.	Primary role: Provider Secondary role: Funder	City
	5.3 Public health and safety	Maintain public health standards and promote individual wellbeing, safe neighbourhoods, and a safe inner city	Good health and wellbeing Protecting and safeguarding public health and safety in urban areas	Primary role: Regulator Secondary role: Provider	City
6. Urban development	6.1 Urban planning, heritage and public spaces development	Help protect, restore, and develop the city's heritage and character assets	Sustainable cities and communities Protect and safeguard cultural and natural heritage.	Primary role: Regulator Secondary role: Funder	City
	6.2 Building and development control	Provide building and development control and facilitation activities to protect public and environmental health and safety, and to protect future users of land and buildings	Sustainable cities and communities Sustainable urbanisation and a quality built urban environment	Primary role: Regulator Secondary role: Provider	City
7. Transport	7.1 Transport	Deliver an accessible, safe and reliable transport network	Sustainable cities and communities Access to safe, affordable, accessible, and sustainable transport systems for all, improving road safety, notably by expanding public transport, with special attention to the needs of those in vulnerable situations, women, children, persons with disabilities and older persons	Primary role: Provider Secondary role: Funder	City
	7.2 Parking	Manage parking in line with the aims and objectives of the 2020 parking policy	Sustainable cities and communities Sustainable urbanisation and a quality built urban environment	Primary role: Regulator Secondary role: Provider	City

Appendix 5: How we report

Purpose

The information in this report supports governance oversight and service delivery performance monitoring of the current Long-term Plan (LTP).

Oversight includes:

- LTP strategic direction and risks to overall progress
 - Programmes supporting LTP priorities, strategies, action plans and key projects; and
 - Monitoring of service delivery key performance indicators
- The report informs three key questions:
- Is the LTP progressing as expected
 - Are the responses to risks sufficient to mitigate undesirable impacts, and;
 - Is service performance on track

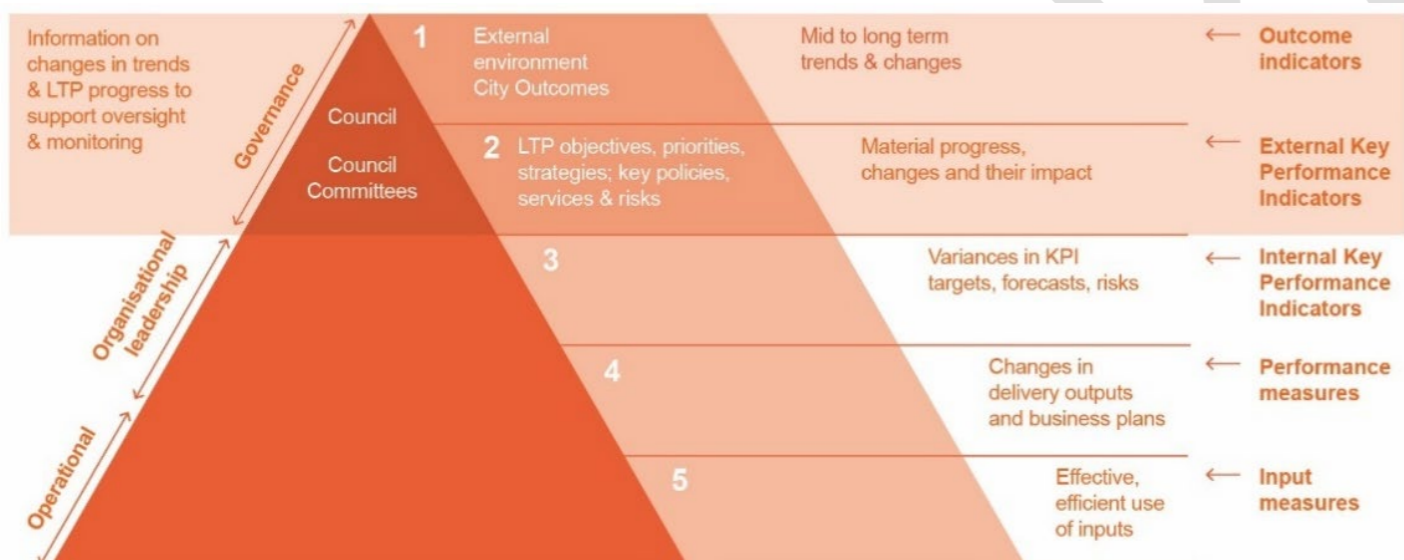
The Quarterly report is provided to the Council’s Kōrau Tōtōpū | Long-Term-Plan, Finance and Performance Committee (the LTPF&P Committee)

What we report

The Quarterly Report provides a year-to-date performance story covering progress against LTP objectives, priorities and strategies. This includes progress against the six LTP priority objectives (LTP priorities) and their supporting work programmes.

The report covers the top two tiers of the monitoring and reporting framework as shown in figure 1 below, and includes LTP amendments and Annual Plan variations.

Figure 1: Monitoring and Reporting framework



How we report

Performance data

Financial and non-financial results are reported quarterly. Results which are reported on an annual basis, for example the annual residents’ monitoring survey, are published in the Council’s Annual Report. Programme information focuses on overall progress, programme health and risks to progress. Where possible actual and forecast information is provided.

Exception reporting

Only those indicators with a status of red are reported which allows a focus on under performance. Red is used for financial reporting where a variance is >\$500k AND >10% off target. For non-financial reporting red is used where a variance is >10% off target.

Risks are reported using the Council’s Risk and Assurance framework.

Where we get our data

The Information in this report is sourced from the Council’s business units including Finance, Risk and Assurance, the Project Management Office and CCOs.